



Two-Factor Authentication



Two-factor authentication of patient identity ensures proper patient information is linked to electronic patient care record. Authentication can be accomplished through the following options, listed most to least preferred:



Patient able to participate in care:

- ***Verbal name confirmation by the patient **AND** photo identification***
- ***Verbal name confirmation by the patient **AND** medical paperwork w/photo***
- ***Verbal name confirmation by the patient **AND** medical bracelet/paperwork***

Patient unable or unwilling to participate in care:

- ***Verbal name confirmation by family/bystander/staff who know the patient **AND** photo identification***
- ***Verbal name confirmation by family/bystander/staff who know the patient **AND** medical paperwork w/photo***
- ***Verbal name confirmation by family/bystander/staff who know the patient **AND** medical bracelet/paperwork***



Note: If two-factor authentication cannot be performed, the receiving ED team/registration should be notified, with highest concern for patients with altered mental status, trauma, or intoxication. Indicate tentative source for patient demographics (patient, friend, previous ePCR entry, wallet card, etc.)

