



POLICY

This policy outlines the minimal procedures during a Mobile Integrated Health (MIH) to facilitate patient transportation.

PURPOSE

Provide baseline guidance for the MIH provider on transportation for patients.

BASIC MEDICAL CARE

Reference and apply all applicable OEM standards of care. Identify, treat, and attempt to stabilize any patient who is identified as acutely ill. Activate the municipal transport service if indicated. The most relevant standards of care are as follows:

- Universal Care

SOCIAL DETERMINANTS OF HEALTH (SDOH)

Reference and apply all applicable patient assessment screens in addition to OEM MIH Standards of Care. An emphasis should be placed on the following SDOH:

- Access to healthcare
- Transportation

STANDARD OF CARE

1. Apply General MIH Operational Guidelines
2. Review patient's care plan
3. Consider access to transportation as a critical part of a patient's SDOH influencing their healthcare outcomes
4. If a patient requires emergent transportation due to meeting OEM 9-1-1 needs, utilize usual processes for obtaining the appropriate level of ambulance services
5. If a patient does not require 9-1-1 services and the MIH provider has completed all current patient care for the MIH visit, the MIH provider should consider all available options for assisting the patient in transportation to receive or access healthcare needs
6. Considerations for transport of the client/citizen might include but are not limited to friends, relatives, bus, taxi, transportation van services, rideshare services, private ambulance services, or law enforcement
7. The specific mode of transportation should take into account the patient's available insurance options, financial considerations, timing of transport, safety of transport, and the potential for patient assistance during transport

REFERRALS

- Milwaukee County Resources: OEM MIH Resource Contact List
- Department Specific Resources: Department Specific Operational Guidelines

AGENCY ADDITIONAL POLICIES

Individual EMS Agencies within Milwaukee County are afforded the flexibility to add additional aspects to each MIH guideline. These additional aspects shall be approved by the OEM Medical Direction.