



**ADVERSE MEDICAL EVENTS – MANDATORY REPORTING  
Operational Policy**

**POLICY:** Adverse medical events will be reported to the OEM EMS division in the established timeline for the type of event.

Event Type	Definition	Examples include, but are not limited to:
<p><b>Sentinel Event / Serious Safety Event</b> Reporting: <b>immediate</b> Contact: Medical Director AND OEM EMS Division Director via EMSCOM at <b>414.278.4343</b></p>	<p>A patient safety event (not primarily related to the natural course of the patient’s illness or underlying condition) that reaches a patient and results in any of the following:</p> <ul style="list-style-type: none"> <li>➤ Death</li> <li>➤ Permanent harm</li> <li>➤ Severe temporary harm</li> </ul>	<ul style="list-style-type: none"> <li>➤ Any deviation from an EMS policy or practice guideline with patient harm</li> <li>➤ Medication or procedural errors with harm</li> <li>➤ Any event that has patient harm, implicates OEM EMS or partnering fire departments and is likely to be a news/media story within 24 hours</li> </ul>
<p><b>Precursor Safety Event</b> Reporting: <b>within next business day</b> Contact: <a href="mailto:qualityems@milwaukeecountywi.gov">qualityems@milwaukeecountywi.gov</a> <b>AND FD EMS liaison</b></p>	<p>Any deviation from the OEM EMS standards that reached a patient and had either minimal harm or no harm</p>	<ul style="list-style-type: none"> <li>➤ Any deviation from an EMS policy or practice guideline with minimal or no harm</li> <li>➤ Medication or procedural errors that reach the patient with minimal or no harm</li> <li>➤ Trauma patients with significant injury inappropriately transported by BLS or transported to inappropriate destination</li> <li>➤ Patients meeting specialty destination criteria transported to non-specialty destination</li> <li>➤ Traumatic arrest patient does not receive all appropriate LSI interventions</li> <li>➤ Medical etiology ROSC patients moved for transport before hypotension is treated</li> <li>➤ Unrecognized stroke or lack of stroke assessment during patient assessment</li> <li>➤ ECG not obtained for medical decision making</li> </ul>
<p><b>Near Miss Safety Event</b> Reporting: <b>within next business day</b> Contact: <a href="mailto:qualityems@milwaukeecountywi.gov">qualityems@milwaukeecountywi.gov</a> <b>AND FD EMS liaison</b></p>	<p>Any unplanned event that did not result in harm to the patient, <i>but had the potential to do so</i> EMS should report as safety event</p>	<ul style="list-style-type: none"> <li>➤ Crew consults OLMC for medication guidance, is given order for medication, dose, and volume. Crew performs MACC and recognizes error of wrong volume for their supplied medication concentration.</li> <li>➤ 1000 mL IV Fluids hung for CHF patient before vitals confirmed. Pt noted to be hypertensive. Fluids remained TKO throughout EMS care.</li> </ul>



**Note: Document re-formatted to more user-friendly format**

**ADVERSE MEDICAL EVENTS – MANDATORY REPORTING Operational Policy**

<p><b>Serious circumstances that may impact medical practice within the OEM EMS system</b></p> <p>Reporting: <b>within next business day</b></p> <p>Contact: <a href="mailto:qualityems@milwaukeecountywi.gov">qualityems@milwaukeecountywi.gov</a></p> <p><b>AND fire department EMS liaison</b></p>	<p>Any significant EMS related event report to the fire department's risk manager or other regulatory agency including, but not limited to, the jurisdictional Fire/Police or Public Safety Commission, Occupational Safety and Health Administration, or Wisconsin Department of Health.</p>	<p>Any of the occurrences defined by DHS 110.54 Reasons for Enforcement Actions, Wisconsin State Statute Chapter 256 or other related Statute, Administrative Rule or local ordinance. Examples include but not limited to:</p> <ul style="list-style-type: none"> <li>The person made a false statement on an application for, or otherwise obtained a permit, certificate or license through fraud or error.</li> <li>The licensing examination for the person was completed through error or fraud.</li> <li>The person violated a court order pertaining to emergency medical services.</li> <li>The person's license or certification was revoked within the past two years.</li> <li>The person has an arrest or conviction history substantially related to the performance of duties as an EMS professional, as determined by the department.</li> <li>The person committed or permitted, aided or abetted the commission of an unlawful act that substantially relates to performance of EMS duties, as determined by the department.</li> <li>The person failed to a violation of the rules of DHS 110 by a licensee, certificate holder or permit holder.</li> <li>The person failed to maintain certification in CPR for health care professionals by completing a course approved by the department and has performed as a first responder or EMT.</li> <li>The person practiced beyond the scope of practice for his or her license or certificate.</li> <li>The person practiced or attempted to practice when unable to do so with reasonable skill and safety.</li> <li>The person practiced or attempted to practice while impaired by alcohol or other drugs.</li> <li>The person engaged in conduct that was dangerous or detrimental to the health or safety of a patient or to members of the general public while performing EMS duties.</li> <li>The person administered, supplied, obtained or possessed any drug other than in the course of legitimate EMS practice or as otherwise permitted by law.</li> <li>The individual engaged in inappropriate sexual contact, exposure, gratification, or other sexual behavior with or in the presence of patient.</li> <li>The person abused a patient by any act of nonconsensual force, violence, harassment, deprivation, nonconsensual sexual contact or neglect.</li> <li>The person obtained or attempted to obtain anything of value from a patient for the benefit of self or a person other than the patient unless authorized by law.</li> <li>The person falsified or inappropriately altered patient care reports.</li> <li>The person revealed to another person not engaged in the care of the patient information about a patient's medical condition when release of the information was not authorized by the patient, authorized by law, or requested by the department in the investigation of complaints.</li> <li>The person failed or refused to provide emergency medical care to a patient because of the patient's race, color, sex, age, beliefs, national origin, handicap, medical condition, or sexual orientation.</li> <li>The person abandoned a patient.</li> </ul>
---	---	--