



Office of Emergency Management (OEM)

Milwaukee County

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Numbered Notice

Number: 17-06

Date: March 7, 2017

From: Ken Sternig, Program Director EMS
Lesley Simley, 9-1-1/EMS Communications Manager
Sue Robinson, 9-1-1/EMS Supervisor
Sasha Aleksich, Lead EMS Communicator

To: All field EMS providers

Subject: OASIS Radio Cutover on March 15, 2017 - EMSCOM

Purpose: Communication processes during radio cutover

On **Wednesday, March 15, 2017 from approximately 0230-0700 hours**, the OEM 9-1-1/EMS Communications Center and municipal dispatch centers will be cutting over to the digital radio system.

Required procedures for communication with OEM/ EMS Communication Center for routine hospital reports and On-line Medical Control (OLMC) during the cutover are as follows:

1. EMS providers shall call EMSCOM at 414-278-4343 for pre-hospital communication. 911/EMS Communications will communicate with hospitals in the normal manner.
2. A Wi-Trac alert will be posted with instructions on how to communicate during the cutover for all out-of-county and private ambulance companies that need to give a pre-hospital report to Froedtert and Children's Hospital.
3. For On-Line Medical Control (OLMC), EMS providers shall call EMSCOM via cellphone at 414-278-4343. The EMS Communicator will transfer the call to the appropriate OLMC on-call number(s) at Froedtert. The EMS Communicator will stay on the phone while medical control is in process for recording purposes.
4. Municipal dispatch centers will be notified via the cutover conference bridge when EMSCOM returns to normal radio operations.