



MILWAUKEE COUNTY
Department on Aging

We are excited to inform you that we will begin offering limited indoor programming at the 5 County-owned senior centers in addition to our ongoing virtual and outdoor programming options. The opening date of the centers is **Monday, May 24, 2021**.

Our contracted partner, Serving Older Adults (SOA), has worked closely with us to modify and adjust their operating procedures and protocols to comply with the guidance we are receiving. Enhanced cleaning and disinfecting protocols have been put in place in keeping with guidance from the CDC, City and County health officials. We will continuously update our policies and procedures as new guidelines are established.

Following are the guidelines for indoor programming at the senior centers:

- All participants will be required to consistently and correctly wear masks in the building.
- All participants must practice social distancing of at least 6 feet.
- Advance registration is required for **ALL** classes. This also includes registering for the lounge area, computers, and for pool tables. You can register by calling your local senior center.
- There will be no drop-in visits to the center. All participants must reserve a space in a scheduled activity or for a specific space in the lounge area.
- There will be a 15-minute window for registered participants to arrive and sign in for their program.
- Upon completion of the program, participants will have a 15-minute window to leave the center.
- All participants will be required to answer COVID-19 screening questions when signing in for their program. If an individual answers yes to any of the COVID-19 screening questions, they will be asked to leave the center and check with their doctor.
- Capacity for programs and activities offered on site will be limited based on room capacity guidelines.
- Participants who fail to show up for a class or fail to cancel at least 24 hours in advance three or more times will have their membership suspended for two weeks.
- Participants will be required to sign a COVID-19 Code of Conduct addendum when returning to the center or joining the center for the first time. The Code of Conduct also includes a waiver indicating that the participant assumes the risk/liability associated with attending the center should they contract COVID-19.

Also, it is important to note that while the senior centers will be re-opening to accommodate social programming, congregate dining at the centers will not be re-opening. As is currently the case, seniors who want to be connected to our congregate dining program (meals are currently picked up or delivered) should call the Senior Dining Program at (414) 289-6995.

More information will be mailed out from SOA to the over 5,300 current customers of the seniors centers with instructions on how to participate in indoor programming. **For more information**, please contact your [local senior center](#) with questions.