

Senior Center Assessment Project – “Phase I” Supplementary Materials
Milwaukee County Department on Aging
December 2017

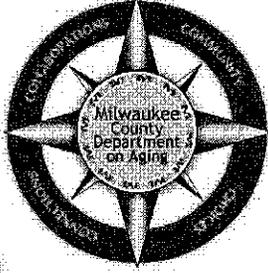


Table of Contents

SECTION 1 – Background and Context

Milwaukee County Budget Narrative.....	1-3
Commissioner Beth Meyer Arnold Interviews and Research Summary.....	4-6

SECTION 2 – Programming at the Five County-Owned Senior Centers

September 2017 Issue of Interfaith’s “The Connection”	7
October 2017 Issue of Interfaith’s “The Connection”	8
November 2017 Issue of Interfaith’s “The Connection”	9
Summary of “Notable Collaborations”	10-17

SECTION 3 – Statistics for the Five Milwaukee County-Owned Senior Centers

2014, 2015, and 2016 “End of Year” Statistics.....	18-22
2014, 2015, and 2016 “Monthly Unduplicated Service Reports”	23-25
2014, 2015, and 2016 Customer Satisfaction Surveys.....	26-34
Interfaith 2013-2016 “Yearly Costs to Operate” Chart.....	35

SECTION 4 – Older Adult Programming at Other Centers Funded by the Department on Aging

Indian Council of the Elderly.....	36-38
Asian American Community Center.....	39
Milwaukee Christian Center.....	40-44
United Community Center.....	45-49
LGBT Community Center.....	50

SECTION 5 – Other Publicly Accessible Programming for Older Adults in Milwaukee County

Recreational and Social Opportunities for Seniors in Milwaukee County.....	51-67
Milwaukee Public Schools Recreation Department – Activities for Seniors.....	68-71

SECTION 6 – Department on Aging Community Input Sessions

Questions Used for Community Input Sessions.....	72
Milwaukee County Commission on Aging Input Sessions.....	73-79
Summary of Community Input Sessions at Clinton Rose and Wilson Park Senior Centers.....	80-83

SECTION 7 – Building/Facility Assessments of the Five County-Owned Senior Centers

2013 CBRE Comprehensive Facilities Planning Report – Senior Center Information.....	84-90
McGovern Park Senior Center Accessibility Assessment by City of Milwaukee.....	91-94
Washington Park Senior Center Accessibility Assessment by City of Milwaukee.....	95-98
Clinton Rose Senior Center Accessibility Assessment by City of Milwaukee.....	99-101

1995 Budget

WASHINGTON PARK SENIOR CENTER

- For 1995, responsibility for operation of the Washington Park Senior Center is transferred from the Parks Department to the Department on Aging. An appropriation of \$257,176 is provided for a contract with a Community-Based Agency to operate the Center and \$20,000 is provided for repairs and maintenance of the building, these costs are partially offset by \$15,959 in revenue from space rental and concessions. Transfer of this function has a \$0 County-wide impact.

7900-8

ADOPTED 1995 BUDGET SUMMARY

DEPT: DEPARTMENT ON AGING

UNIT NO. 7900

It is the intent of the Department on Aging that, with the transfer of the Washington Park Senior Center, recreational programming will be enhanced and representative of those who live in the immediate area. It is the intent of the Department that current recreational groups using Washington Park Senior Center be allowed to remain. This initiative is a stand-alone project and is not part of any broader initiative to transfer senior centers to the Department on Aging. The Parks Department and the Department on Aging are directed to meet with other Senior Center Advisory Councils on the status of the Washington Park Senior Center initiative.

2002 Budget

transportation needs, any physical accommodations that may be necessary (such as installation of grab bars in the bathtub) and similar issues not routinely addressed by local housing authorities or other community agencies that serve the general population. This position will work with landlords and other housing providers to educate them on the special housing needs facing many seniors, and will serve as an advocate for seniors dealing with housing issues.

- Homemaking services of \$178,871 and financial management services of \$522,304 are transferred to the Resource Center and paid for under the department's voucher system.

SENIOR MEAL PROGRAM

- The Senior Meal Program continues to streamline and consolidate service by coordinating various programs and services. Collaboration will continue with municipally

33 to 34 due to the addition of a site in the Brown Deer area of the County.

SENIOR CENTERS

- The Kelly, Rose and Wilson Senior Centers previously operated by the Department of Parks, Recreation and Culture are transferred to the Department on Aging, increasing expenditures \$655,849. This action represents a tax levy increase within the Department on Aging offset by an identical decrease within the Department of Parks, Recreation and Culture, resulting in a County-wide tax levy impact of zero. This transfer consolidates senior center services in Milwaukee County under the management of the Department on Aging and moves the Department closer to the goal of being the single point of access and planning for the elderly population of Milwaukee County. Transfer of these senior centers to the Department on Aging will ensure a continuum of quality services across the County and provide a stronger link to

7900 - 7

COUNTY EXECUTIVE'S 2002 BUDGET

DEPT: DEPARTMENT ON AGING

UNIT NO. 7900

FUND: General - 0001

the broad system of community based services available to elders throughout the community.

- Major maintenance expenditures decrease \$13,077 for Washington Park and McGovern Park Senior Center building improvements.

point for public benefit programs, including Family Care.

- Expenditures increase \$2,352,469, primarily due to increases in personal services of \$1,762,121 resulting from the transfer of staff from the Long Term Support Division to Family Care, client

1999 Budget

SENIOR CENTERS

- An expenditure increase of \$5,432 for the Washington Park Senior Center reflects a two percent tax levy increase to partially offset cost of living increases.
- Transfer of the McGovern Park Senior Center to the Department on Aging increases expenditures \$103,800, revenues \$12,000 and tax levy \$91,800. It is anticipated that joint programming with Washington Park Senior Center will enhance program quality and participation at both centers.

2003 Budget

with this theme of enhanced integration of senior center activities and senior meal programs, the department increased direct contracting with ethnic and suburban senior centers for management of the meal program from three to five. This strategy maximizes funding and provides more coordinated programming.

In 2001, a Nutrition Study was completed to determine how to make the senior meal program more of a dining experience, improve marketing efforts, and increase social opportunities. Many of those initiatives have been implemented and will continue to be priorities in 2003.

- A net expenditure decrease of \$23,732 consists primarily of an increase in food expenditures of \$140,242 based on experience and increases in

SENIOR CENTERS

- The Department on Aging manages five Milwaukee County owned senior centers and partially and/or fully funds 9 additional senior centers. In 2002, management of three Senior Centers historically operated by the Department of Parks, Recreation and Culture was transferred to the Department on Aging. The transferred centers were the Clinton & Bernice Rose, Kelly and Wilson Park Senior Centers. Continuity of programming and services to center participants resulted in a successful transition. The Department continues to work with the Advisory Councils of these centers and center participants to identify needed improvements in programming and facility upgrades. With the management of the senior

7900 - 8

COUNTY EXECUTIVE'S 2003 BUDGET

REVISED

DEPT: DEPARTMENT ON AGING

UNIT NO. 7900

FUND: General - 0001

centers consolidated into one contract, there will be increased opportunities for resource sharing and coordination of activities. Additionally, the department conducted a study of senior centers to determine strategies to increase attendance and quality programs, which continues to be a priority in 2003. A Senior Center Roundtable was re-established and includes senior center directors from all senior centers in Milwaukee County, whether they are County, municipal or senior center clubs. This roundtable will further expand opportunities to share resources and market to seniors throughout all of Milwaukee County.

In collaboration with the University of Wisconsin - Milwaukee, in 2002, fitness programs were added to two senior centers. Efforts will continue in 2003 to expand this type of programming to other centers. The response from the center participants has been very positive and ensures that wellness and mobility can be part of their lives as they age.

- Expenditures increase \$47,858 to provide for a share of the costs of a position (located within the Department of Public Works - DPW) whose function will be to perform maintenance on the five County-owned Senior Centers and the two Will-O-Way facilities managed by the Office for Person's with Disabilities. An additional \$6,000 is included within the contract for Senior Center management to provide for lease and operation of a maintenance vehicle. Base Community Aids are reallocated within the Department on Aging to offset these costs.

assistance services on benefits and long term care programs, public and private, for persons over age 60. The Resource Center is the access point for public benefit programs, including Family Care.

- \$(166,894) Abolish 5 Service Support Specialist
 (24,380) Abolish 1 Mental Health Assistant
 \$(191,274) Total

Expenditures increase \$1,721,581 reflecting the shift of \$1,622,499 of remaining related client service expenditures from the Long Term Support Division due to full implementation of Family Care. Personal Services increase \$230,755, including abolishment of five vacant Service Support Specialist and one vacant Mental Health Assistant positions. The resulting decrease of \$191,274 due to these position abolishments is offset by position transfers from the Long Term Support Division.

CARE MANAGEMENT COORDINATED SERVICES DIVISION (CARE MANAGEMENT ORGANIZATION)

	2002 Budget	2003 Budget
CMO Enrollments	1,200	1,500
CMO Clients Served	3,500	5,000

- The Care Management Coordinated Services Division (also referred to as Care Management Organization or CMO) administers client service

To: Jon Janowski
From: Beth Meyer-Arnold
Date: August 22, 2017
Re: Trends and Innovation in Senior Centers

Telephone Interviews and Research on Best Practices:

1. Interviewed Ramona Davies (Specialist in Long Term Services and Supports and Supportive Housing, <https://www.linkedin.com/in/ramona-davies-1a97438/>) Former President of Northern California Presbyterian Homes

Key references:

<http://www.ncphs.org/community-service-programs/san-francisco-senior-center>
Senior Center in the SF Aquatic Center and in the Tenderloin district with many SRO hotels.

<http://www.ncphs.org/community-service-programs/experience-core>
Tutors in 8 schools.

<http://www.sbssla.org/>

St. Barnabas Senior Services: senior centers that focus on afternoon for older adults, early evening for young adults and teens and evening for community groups. Services that are art and technology based.

<http://www.cayugaconnectors.org/>

Cayuga Community Connectors: free services to connect older adults to services in their community: rides, health classes, reliable home services. No building.

Community Connectors is also a term used to connect parents, students and schools; Molina health care HMO uses the term for social services that connect patients with needed services to keep them out of expensive ER and NH care.

Conversation with Ramona Davies: What are your most important suggestions related to best practices, for Milwaukee County as we "modernize" our senior centers?

- *Design for flexibility and adapt to changes overtime and diversity*
- *Think about being accessible evenings, weekends and for younger adults with disabilities.*

2. Interviewed Mayer Waxman, Managing Director, Senior Communities at Selfhelp Senior Services, NY

Key References:

<https://selfhelp.net/>

<https://selfhelp.net/community-based-programs.php>

http://www.nyc.gov/html/dfta/html/community/innovative_senior_centers.shtml

NYC Innovative Senior Center program

Conversation with Mayer Waxman:

What are your most important suggestions related to best practices, for Milwaukee County as we "modernize" our senior centers?

- *Focus on Evidence Based Programming*
- *Create Research Partnerships*
- *Volunteer and Youth Programs are important in some neighborhoods but not in all*
- *Increase the Program emphasis: Cultural Diversity, Technology, Health, and Arts*

3. 2008 Report from National Institute of Senior Centers:

Described new model types:

- a. Centers of Excellence (accreditation)
- b. Community Center (partnerships (YMCA, Parks and Rec, Hospital group), programming at multiple sites, high quality fitness center, diverse ages and abilities)
- c. Wellness Center (evidenced based programs, uses ICAA Dimensions of Wellness: partnerships with wellness organizations) OASIS, MPS (Milwaukee Recreation) partnership
- d. Lifelong Learning/Arts (focus on intellectual stimulation and personal growth and creativity and innovation; partnerships with libraries and arts organ.; brain fitness programming) Ex: Aging Mastery Program (NCOA trademarked program) <https://www.ncoa.org/healthy-aging/aging-mastery-program/>
- e. Continuum of Care/Transitions (eliminate "aging out" of senior centers; Village Model; Early Memory Loss programs {Front Porch} <http://www.modern-maturity.org/early-memory-loss.html>)
- f. Entrepreneurial (philanthropic funding, no government \$, generate income, "hip", contemporary, nontraditional hours and programming) Ex: Facilitated TED talks, Sip and Swipe, Tele-health services, produce TV show,
- g. The Next Chapter (civic engagement and meaningful work, exploring options for the next stage of life, retooling skills, making meaningful connections with peers)
- h. Café (award winning concept and design, neighborhood based, retail orientation, open to the entire community, ageless, consumer driven menu of services)

Conclusions of National Institute of Senior Centers report:

- *Outcomes and measurements emphasis*
- *Environmental Wellness emphasis*
- *Empowering to the person*
- *Inclusion and Diversity*

The following **Key Themes** emerged as best practices in the two interviews and the National Institutes of Senior Centers report:

- Diversity in all aspects
- Program with and for youth/younger adults
- Evidence Based and Person-Centered Programming
- Promote Research and other partnerships
- Focus on Health

These **key themes** seem to describe the following National Institute of Senior Center models:

- a. Community Center (partnerships (YMCA, Parks and Rec, Hospital group), programming at multiple sites, high quality fitness center, diverse ages and abilities)
- b. Wellness Center (evidenced based programs, uses ICAA Dimensions of Wellness: partnerships with wellness organizations) OASIS, MPS (Milwaukee Recreation) partnership
- c. Lifelong Learning/Arts (focus on intellectual stimulation and personal growth and creativity and innovation; partnerships with libraries and arts organ.; brain fitness programming) Ex: Aging Mastery Program (NCOA trademarked program) <https://www.ncoa.org/healthy-aging/aging-mastery-program/>

Resources:

Senior Center Evaluation Tool Kit:

Evaluates centers in the five realms: Recreation, Education, Nutrition, Health, Social Fitness

<http://elderaffairs.state.fl.us/doea/seniorcenter/toolkit.pdf>

Setting the Tone for Future of Milwaukee county Senior Centers

Ibasho means "a place where you can feel like yourself" in Japanese. At Ibasho, we believe this is what every person should have as they age - a place to live in safety, comfort and dignity, where he or she is valued as a person full of history and experience.

Ibasho partners with groups that are interested in creating communities aligned with Ibasho's values. They provide flexible services to meet the needs of clients, ranging from consultations, assembling teams of experts, to project development and training of operators and caregivers.

Ibasho's goal is to create a shared future in which aging is not something to fear, but to enjoy, as a respected and valued member of communities across the globe. Ibasho uses respect for local culture and social values to frame the housing design and care for elders, in partnership with the project partners and operators. They promote the value of socially integrating elders and demonstrate the multi-generational social, economic, and environmental benefits of such a community in traditional, developing and modern societies.

Benefits of working with Ibasho:

- Linkage to a worldwide network of Ibasho communities
- In-depth assessment of needs
- Provides a pre-design process for planning phase
- Ability to engage widely-varying individuals and organizations for support
- Uses a strength-based approach to community development
- Creation of community-driven planning
- Broad community involvement
- Creates a sustainable system with community ownership
- Ongoing follow-up and support as needed
- Rigorous evaluation and research

<http://www.ibasho.org/web/>

Emi Kiyota, PhD
President and founder at Ibasho
P.O. Box 40242
Washington, DC 20016 USA

Interfaith **The Connection** OLDER ADULT PROGRAMS

A monthly guide to activities and community resources for adults age 50+



Wish Lists:

The senior centers are in need of some items on our wish lists, some big some small. If you are interested in donating any of the items to your favorite senior center just stop at the front desk and talk to staff.

All Centers:

- Kleenex
- Disinfecting wipes
- Batteries
- Stamps

Washington Park:

- Recumbent Bike
- 2 Corded Microphones
- 1 Cordless Microphone
- Quilting Machine
- Large Popcorn Maker
- BINGO Prizes

Wilson Park:

- 2 Cordless Microphones
- Pickle ball equipment
- Boom Box Radio

Clinton Rose:

- 2 Cordless Microphones
- Quilting Machine
- 4 Bike Seats
- DVD Player
- Pool Tables Resurfaced

McGovern Park:

- Bike Wheels
- 14 Padded Chair Cushions
- Pool Tables Resurfaced

Kelly:

- Recover Pool tables
- Thread for Quilting Machine
- Ceramic Glazes and Paints
- Acrylic Craft Spray

Woodshops:

- 12 Inch Disc Sander Sheets
- Magnetometer
- Files and Rasps
- Turning Tools
- Saws all
- Detail Sander

Stay Active in Milwaukee County

The Connection is a monthly guide to activities at five fabulous recreation centers open to anyone age 50+. Participation is FREE.

- Clinton & Bernice Rose Senior Center
- Kelly Senior Center
- McGovern Park Senior Center
- Washington Park Senior Center
- Wilson Senior Center

Center Hours

8:30 - 4:30 Monday - Friday

2017 Senior Center FRIENDS

Visit <https://my.interfaithmilw.org/scfriends> to become a FRIEND using a credit card. Be sure to indicate your choice of center and share your reason for supporting FRIENDS.

Inside This Issue

Center Directory	2
Highlighted Events	3
Wellness Opportunities	4
Travel Opportunities	6
Washington Park Senior Center	7-10
Kelly Senior Center	12-14
McGovern Park Senior Center	15-16
Clinton & Bernice Rose Senior Center	18-20
Wilson Senior Center	22-26
FRIENDS	27



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Get Fit For Fall

Each center offers a multitude of fitness classes to help you get fit for the fall. Check out the fitness classes offered by Eric Pampuch, Fitness Program Coordinator. Sign up for all three classes offered, and receive a \$10 savings.

Wilson Senior Center

Rummage Sale & Woodcarver Show

Saturday, October 14, 8:00 - 2:00

Fee: \$.50/At the Door

Stop by the annual fall rummage sale, and scour out some deals. The Wilson Park Wood Carvers and Wood Burners will be displaying their works for all to see. The Model Rail Road Club will be demonstrating their new lay out. Be sure to stop by and see what's happening.

FRIENDS Make A Difference

The FRIENDS program is a crucial component to the operations of the senior centers and ensures that the centers will continue to grow and improve now and in the future. In 2016, 634 FRIENDS contributed \$24,630. In 2017, 509 FRIENDS are currently supporting the center and have contributed \$21,778 to date. FRIENDS donations remain at the center you choose. Invest in your center by becoming a FRIEND today! **Your support is vital!**

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Center Hours

8:30 - 4:30 Monday - Friday

Center Closings

October 13 - All Dining Sites Closed
 October 24 - All Sites Close at 12:30
 November 23 & 24 All Sites Closed
 December 25 All Sites Closed

Weather Closings

Senior Centers will be closed when Milwaukee Public Schools are closed due to severe weather. Listen to WTMJ-620, WISN-1130, WOKY-920 or tune into TV channels 4, 6 or 12 for closing information.

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Sip N Swipe

Do you have a tablet that you aren't sure how to use? Do you just want to learn how to take selfies, or make a video call? Interfaith has partnered with Generations Online, and has received tablets for each center. These tablets come loaded with a step by step tutorial on how to use them. This is a free opportunity to learn something new. This tutorial is set up to be taken at your own pace, and takes you from learning how to tap and swipe, all the way to taking selfies. If you are interested in learning how to use the tables stop at the front desk, and sign up for a time slot. If you already are a mater at the tablets please consider becoming a coach. Coaches help if people get stuck, and can answer questions. Training will be provided

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- Washington Park Senior Center
- Wilson Senior Center

Center Hours

8:30 - 4:30 Monday - Friday

Center Closings

November 23 & 24 All Sites Closed
 December 22 & 25 All Sites Closed
 January 1 All Sites Closed
 January 15 All Sites Closed

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Janowski, Jon

From: Stacey Vojvodich <svojvodich@interfaithmilw.org>
Sent: Thursday, May 25, 2017 1:07 PM
To: Davis, Holly; Stephanie Stein; Janowski, Jon; Pangilinan, Carmen; Laurie Lambach; Cathy Young; Zatarski, Beth; Felice Green; Knight, Jill
Subject: Senior Center staff hard at work forming partnerships to improve the lives of older adults!

	Clinton Rose	Kelly	McGovern	Washington	Wilson	ALL CENTER
NOTABLE COLLABORATIONS	UW-Milwaukee-Educational/Wellness Presentations; Blood Pressure Clinics; Health Fair	Kelly Center is part of the Healthy Cudahy collaboration that meets monthly and promotes wellness in the community	Senator Baldwin's Medicare and Social Security Program	Voter Registration	Catholic Heart Work Camp	Milwaukee Downtown Business Improvement District- "Letters to Santa" for children, Participant created ornaments for Xmas tree, SC team decorated tree, MD sponsored closing gathering
	St. Ann's Buddy Program- Intergenerational participants for Summer; Awards Event	Cudahy High School student work program	Parks and DNR Fishing clinics	Senior Ambassador visits 2 x monthly	Honor Flight presentation	Anthem
	Top Teens of America- Intergenerational participation- Holiday Carols	Marquette Hunger Clean Up	Hunger Task Force Stockbox program and fresh vegetables during growing season	AARP Free Tax Preparation	UW-Extension Nutrition Program	Aurora
	Columbia St. Mary's- Blood Pressure Clinics; Wellness Presentations	Hunger Task Force Stock Box	AARP Tax Assistance Program	Mind Exercises with Dr. Vedula	UWM Nursing Student Program: Blood Pressure Screenings	Hunger Task Force
	AARP Tax Service- Free Tax Service	UW-Extension Nutrition Department	McGovern Park Block Watch group	Valentine's Day lunch in collaboration with Dining site.	Food Share Informational Session.	St. Ann's
	Hunger Task Force- Stock Box; Produce; Holiday Bins;	St. Ann's Buddy Program	Havenwoods Economic Development	Fostering Hope Project	Hunger Task Force	United Wa

	Presentations; Mobile Market		Community Garden Project			
	Milwaukee County Department on Aging- MCDA Prevention Team(Social Worker); Aging Resources; Dementia Presentations	Williamstown Bay calling and donating prizes for BINGO	Coffee with Senator Baldwin	Depression in the Elderly presented by Walgreens	Bell Tower Place: They call and donate prizes for BINGO, snacks for Vet's DAY Celebration, gift baskets and various snacks for wide variety of programming.	UW Ext.
	United Way Season of Caring-Volunteers to assist with various projects and events	United Way Days of Caring	Bridges of Milwaukee blood pressure testing	Black History month celebration w/presentations by participants via family history, story telling, heirlooms and musical performances	Milwaukee County Historical Society; Best Pabst and Beyond presentation	
	Senior Ambassadors- Educational/Wellness Presentations	Herzing University Nursing Students Gerontology Rotation	Election Commision Voting site	Fraud Protection presented by Ridgestone Bank	UWM: Fall Risk Screenings	
	Walgreens-Blood Pressure Clinic; Wellness Presentations	MCDA Social Worker	Kemp Chiropractic:Are We Devolving	Attorney conferences provided by Michael Best Attorney offices	Holocaust Museum - 3 part series presentation	
	Milwaukee Area Technical College- Health & Resource Fair	Cousin's Subs - Center participates in the 15% of sales donation day	Walgreens medicare enrollment informational programs , flu shots, blood pressure	Telephone Equipment Purchasing program presented by Wisconsin Universal Service Fund	South Point sponsors many special events including thanksgiving potluck, Fat Tuesday, Mardi Gras, and Gift Wrapping.	
	Alzheimer's Association-Various Presentations and Memories In Making Class	Culvers-Center participates in the 15% of sales donation day	Birchwood Health and Rehab Blood Pressure	Q & A with Pharmacist presented by Synergy Homecare	Mercy Rehab: sponsors poinsettias for holiday luncheon, and monthly blood pressure screenings and other programs.	
	Northwest Funeral Chapel-Sponsorhip and Presentation	Piasano's Restaurant - \$10 meal menu all proceeds to Kelly Center	American Red Cross: Planning for the What if's	Prepare Because You Care presented by PK Funeral Homes	Wilson Commons sponsors cream puffs for state fair. They also sponsor dances	

	Harambee Great Neighborhood Initiative	Rocky Rococo's 15% of all sales to Kelly Center day	Church and Chapel Understanding the Journey of Grief	Nourish Your Noggin presented by Alzheimer's Association	United Health Care	
	Catholic Heart Workcamp	Wilson Commons - event support	Hyatt Pharmacy doing blood pressure	Identity Theft & Scams Presented by Health Markets	Sunrise care has sponsored dances and many health presentations	
	St. Camillus	Divine Mercy Grade School	Concordia University Physical Therapy students doing Health topics	Hearing Screenings provided by UWM and it's audiology staff	Milwaukee Public Library; series of E Reader Classes.	
	Next Act Theater-Performance	Next Act Children's Theater	Fostering Hope Project Sojourner Family Peace Center	Marquette University physical therapy students held balance & strength screenings	Wisconsin Women's Business Initiative has done several presentations including, fraud prevention and planning a budget.	
	Foodshare-Presentation and Sign ups for foodshare	Humana	Food Share Informational sessions	Blood pressure checks provided by The Bridges of Milw. Rehab & Care Center	Heritage Square	
	MCDA Dining Site- 4 collaborations this yr	Resource Fair w/ Flu shots by Aurora	Shady Lane Greenhouse indoor plants program	Age of Champions presented by Wisc. Senior Olympics	Wheaton Franciscan Med Group	
	American Cancer Society	Cudahy High School Orchestra Performance	Senior Ambassador Program	Hunger Task Force monthly stock box	Cudahy Historical Society	
	KOHL's Cares-Susan G. Komen	American Red Cross	Alzheimers Assoc.	Spring Fling lunch in collaboration w/senior meal program & Anthem Blue Cross/Blue Shield	Anthem Blue Cross & Blue Shield	
	Molina Healthcare	Food Share information sessions - Hunger Task Force	Arthritis Foundation	Discover the World of E Readers presented by Milwaukee Public Library	Zoological Society	
	Milwaukee Veterans-On site veteran services 2 x per month	Catholic Heart Work Camp	Wis. Women's Health Foundation Woman's Journaling	Rethink Your Drink-presented by Anthem Blue Cross/Blue Shield	Res Care	

	Milwaukee Criminal Justice Council	St. Ann's Center	Sen. Ron Johnson Mobile office visit	Food Safety presented by UW-Extension	Golden Living Center- Blood Pressure Screenings	
	Catholic Charities	Anthem Blue Cross Blue Shield - medicare presentation	Sen. Baldwin Caregivers listening session	Preventing Diabetes presentation by Hayat Pharmacy	Walgreen's	
	Aurora Health Care	Next Act Kids - theater presentation	Roundy's Metro Market Nutrition programs	Maximizing Your Doctor Visits presented by Synergy Homecare	Alzheimer's Association	
	Social Development Commission- Super Senior Friday	Wheaton Franciscan Healthcare men's health presentation	Cudworth Post of the American Legion: Veteran's Day program	Being A Good Neighbor presented by Synergy Homecare	Milwaukee County Historical Society	
	Milwaukee Women's Center	Walgreen's Flu shots	Wisconsin Senior Olympics: Age of Champions film	Talk of a Lifetime presented by Northwest Funeral and Chapel	Health Markets	
	Rebuilding Together	Memory Loss, Dementia & Alzheimer's presented by the Alzheimer's Association	Milwaukee Women's Center	Medicare Made Clear program from United Healthcare	Physical Therapy of Milwaukee (PTM)	
	UWM-Physical Therapy	St. Camillus presented "Protect yourself from Frauds & Scams"	UWM students doing the adult coloring book	Foodshare 101 presented by Hunger Task Force	St. Clare Terrace	
	Health Center Medical Supply	Wheaton Franciscan Healthcare provided an Integrative Medicine class	HEAR Wisconsin: Display of hearing devices	Summer Games Luncheon w/meal program	Allay Home and Hospice	
	Interfaith-Neighborhood Outreach Program-Garfield Peace	BINGO - presented by Williamstown Bay		Catholic Heart Workcamp- annual indoor/outdoor cleanup	Marquette Students, physical assessments	
	Hyatt Pharmacy- Various Presentations	Benevolent Touch: What is it? presented by Synergy Home Care		A Walk in History from Forest Home Cemetery	Collaboration with St. Thomas Moor High School students who volunteered at the Sr. Center for class credits. Students interviewed Center Director	

	Senator Lena Taylor's Office-Coffee and Conversation	Medicare 101-United Health Care		Drug Disposal:What to Do presented by Walgreens	Connect Hearing - hearing screenings	
	Alderwoman Milele Cogg's-Office in the District	Medicare 101-Anthem Blue Cross Blue Shield		Bed Bugs Pest Control presentation presented by Pest 2 Rest Pest Control	AARP	
	WI Bicycle Federation-Connect 53212	Herzing University Nursing Students Gerontology Rotation		Bingo Extravaganza Sponsored by Lincoln Heritage	You can write a Memoir series	
	Groundworks Milwaukee- garden planters in front of building	Synergy Homecare 2017 Health Series: Music, Memory, Nutrition, as well as other topics throughout the year		Smartphones info. session presented by John Pokrandt of Interfaith	R & R Communication Products	
	Boys & Girls Club	Annual Holiday Gathering		Calm Your Mind: Meditation	Center for the Deaf and Blind	
	St. Marks Church-assisted with participant recruitment; director spoke at Saturday event	Free Monthly Blood Pressure Checks Williamstown Bay		Older Abused Woman's Program	Alverno College Nursing Students	
	Milwaukee Community Journal	Kosciuszko Elementary School		Resource fair-local health providers shared info.	Veteran's Survivor Pension and other Benefits	
	Top Ladies of Distinction- Pictures w/Santa; Holiday carols	South Shore Family Chiropractic - Posture Screenings		Hospice 101 presented by Hospice Advantage	Susan B. Coleman	
	City of Milwaukee-Voting Site	Elder Law Attorney Karl Dvorak Protecting Assets		Identity Theft & Scams Presented by Health Markets	TEPP Phones	
	Radio Station 1290-assisted with increasing awareness of senior center activities	Eye Care Specialists - Eye Screenings		Senior Olympics in horseshoes and shuffleboard	Villa St. Francis	
	Alpha Kappa Alpha-donated various items as part of their service learning project, to the center participants	Villa St Francis - various presentations and event support		Caring for a Loved One with Dementia presented by Synergy Homecare	Pam and the Accidentals	
	Roundy's-Mobile Market- monthly at center provide discount to seniors	Howard Village - various presentations and event support		Next Act Kids Theatre presentation	Meadowmere Sr. Living	

	Milwaukee County Transit-On site registration for "Go Pass"	Christian Family Services - Downsizing		To Your Credit presented by Guaranty Bank	Next Act Theater presentation	
	5th District Milwaukee Police Presentation	Pets Helping People		Medication Safety Presented by Wisconsin Poison Center	Reiki presentation	
	Sheriff's Dept Presentation	Susan G Komen Foundation presentations		series on nutrition presented by Anthem Blue Cross & Blue Shield	St. Ann's Buddy Program	
	Pest 2 Rest-Presentation	Senator Baldwin's Office		Dangers of Medication & Falls presented by Walgreens	Interfaith Conference Greater Milwaukee - Amazing Faces	
	Milwaukee Public Library-Presentations	Milwaukee Historical Society		Need Resources? presented by Independence First	Sr. Ambassador	
	Wisconsin Women's Center-Presentations	Cudahy Historical Society		Digital Photography presented by Milw. Public Library		
	Martin Luther King Elementary School-Performance and Presentation	Senior Dining Program Collaborative Luncheons		Summer Lunch w/games sponsored by CommonBond Communities		
	UWM-Peck School of Arts-Art Workshop	Lunch and Learn Series Cudahy Healthy Coalition		It's All in the Preparation presented by Synergy Homecare		
	Senator Tammy Baldwin's Office	Health and Resource Fair - various vendors		Nourish Your Noggin by Alzheimer's Assoc.		
	Health Literacy-Presentation	Wisconsin Women's Center		Donation of Vegetable plants for summer courtyard gardening from Nutrition program/Hunger Task Force		
	American Red Cross-Presentation	Nathan and Esther Peiz Holocaust Resource Center		Tips to Minimize Risks and Avoid Falls presented by Synergy Homecare		
	MLK Library-Presentation	Center for Deaf and Blind Persons		Flu shots from Walgreens		

	Wisconsin Talking Books-Presentations	AARP		Freedom on Wheels presented by Milw. County Transit		
	Milwaukee County Aging Resource Ctr.-Wellness Workshops	Milwaukee County Supervisor David Sartori's Office		5 Sneaky Causes of Weight Gain presented by Walgreens		
	UWEX Nutritionist-Presentations	PK Funeral Homes presentation		Halloween Luncheon in collaboration with senior dining program		
	UW-Madison-Diabetes Focus Group	Clear Captions		Stay Home or Nursing Home? presented by Dept. of Health Services		
	Wisconsin Poison Center-Presentation	Northwestern Mutual - Long Term Care Preparations		Memory & Wellness Screenings presented by Milw. Health Service, Inc. & Wisc. Alzheimer's Assoc.		
	Wisconsin Health Literacy	WI Medigap Counseling Services Presentation		Healthy Living Workshop presented by Milw. Health Service, Inc. & Wisc. Alzheimer's Assoc.		
	Juice Kitchen-Demonstration	United Way Days of Caring		Dealing w/Stress presented by Walgreens		
	Milwaukee Fire Dept.-Presentation	Meadowmere Senior Living - various presentations and event support		Mammogram Bus visit from St. Mary's Hospital		
	Center for Financial Wellness	Social Development Commission		Letters From Santa in collaboration w/Milw. Downtown Business Improvement District #21 & Visit Milwaukee		
	Legalshield-Presentation	Oak Creek Place - event support		Holiday lunch in collaboration w/meal program		
		MATC Volunteer Day		Knowing the Signs of Abuse		

				presented by Milw. Women's Center		
		Cudahy Fire Department - Home Safety		Fat Facts & Unsalted solutions presented by Anthem Blue Cross/Blue Shield		
		MCDA - resource informational sessions				
		Willowcrest Senior Living - presentations and event support				
		Independencefirst - Mobility at Home Presentation				
		Wisconsin Bike Federation - Bike and Pedestrian Safety				
		A Place for Mom - presentations				
		Thomas Moore High School Students Crafting Class				
		Clifden Court - presentation and event support				
		South Milwaukee/Cudahy Health Department - Hydration				

What an impressive list Senior Center staff!

Thank you for all you do to help older adults 50 and better celebrate life.

Stacey Vojvodich
 Director of Senior Centers
 Direct line: 414.220.8668
 Cell: 414.708.0484
 Fax: 414.291.7510



Stay Connected to Interfaith Older Adult Programs:

87

Senior Center 2014 End of Year Statistics

Locations:

- Wilson Park: 2601 W. Howard Drive, Milwaukee
- Washington Park: 4420 W. Vliet St., Milwaukee
- Clinton Rose: 3045 N. Martin Luther King Drive, Milwaukee
- Kelly: 6100 Lake Drive, Cudahy
- McGovern Park: 4500 W. Custer Ave., Milwaukee

Number of Volunteers

- Wilson: 143 volunteers for 14884 hours
- Washington: 65 Volunteers for 4508.12 hours
- Clinton Rose: 78 Volunteers for 3985.9 hours
- Kelly: 67 Volunteers for 4129.89 hours
- McGovern: 20 Volunteers for 764.2 hours

Yearly Unduplicated Client Count From Demographic Report:

(Defined as people who have actually been in the Senior Center, and participated in an activity)

- Wilson: 2448 People
- Washington Park: 1602 People
- Clinton Rose: 1321 People
- Kelly: 1074 People
- McGovern Park: 992 People
 - Note: this does not include people that do not touch the touch screen, such as most diners, outside meetings, large events, or rentals.

Total Units of Service:

(Defined as 1 person doing 1 activity to include I Am Here, as some people solely attend to be in a social environment.)

- Wilson: 138,022 Units of Service
- Washington Park: 99,073 Units of Service
- Clinton Rose: 93,496 Units of Service
- Kelly: 52,080 Units of Service
- McGovern Park: 43,786 Units of Service

Stock Boxes:

- Wilson: 1989

- Washington: 1329
- Clinton Rose: 2831
- Kelly: 213
- McGovern: 1208

New Activities Offered:

(Defined as anything new offered in the year that was not offered previous year)

- Wilson: 38
- Washington: 49
- Clinton Rose: 110
- Kelly: 72
- McGovern: 33

Senior Ambassador Visits

- Wilson: twice a month, with a few additional times total of 32 times
- Washington: 2 times per month, 24 times a year
- Clinton Rose: 12 Visits on Stock Box Day; 6 additional days Resource Tables
- Kelly: 4 visits (new ambassadors started in Nov.)
- McGovern: about 6 times a year, on Stock Box Day

Senior Center Revenue:

- FRIENDS: 777 Friends for total of \$30,710
- Wilson Gift Shop: \$26,412
- Rummage Sales: Approx. \$8,500

11/21/17

Senior Center 2015 End of Year Statistics

Locations:

- Wilson Park: 2601 W. Howard Drive, Milwaukee
- Washington Park: 4420 W. Vliet St., Milwaukee
- Clinton Rose: 3045 N. Martin Luther King Drive, Milwaukee
- Kelly: 6100 Lake Drive, Cudahy
- McGovern Park: 4500 W. Custer Ave., Milwaukee

Number of Volunteers

- Wilson: 110 volunteers for 13927.63 hours
- Washington: 43 Volunteers for 3705.58 hours
- Clinton Rose: 57 Volunteers for 3157.88 hours
- Kelly: 42 Volunteers for 3156.58 hours
- McGovern: 19 Volunteers for 645.65 hours

Yearly Unduplicated Client Count From Demographic Report:

(Defined as people who have actually been in the Senior Center, and participated in an activity)

- Wilson: 2453 People
- Washington Park: 1592 People
- Clinton Rose: 1312 People
- Kelly: 1001 People
- McGovern Park: 892 People
 - Note: this does not include people that do not touch the touch screen, such as most diners, outside meetings, large events, or rentals.

Total Units of Service:

(Defined as 1 person doing 1 activity to include I Am Here, as some people solely attend to be in a social environment.)

- Wilson: 131,162 Units of Service
- Washington Park: 92,962 Units of Service
- Clinton Rose: 86,110 Units of Service
- Kelly: 60,861 Units of Service
- McGovern Park: 37,367 Units of Service

Stock Boxes:

- Wilson: 1079

- Washington: 1129
- Clinton Rose: 2764
- Kelly: 200
- McGovern: 1548

New Activities Offered:

(Defined as anything new offered in the year that was not offered previous year)

- Wilson: 61
- Washington: 48
- Clinton Rose: 80
- Kelly: 44
- McGovern: 68

Senior Ambassador Visits

- Wilson: twice a month, with a few additional times total of 32 times
- Washington: 2 times per month, 24 times a year
- Clinton Rose: 12 Visits on Stock Box Day; 6 additional days Resource Tables
- Kelly: 4 visits (new ambassadors started in Nov.)
- McGovern: about 6 times a year, on Stock Box Day

Senior Center Revenue:

- FRIENDS: 681 Friends for total of \$25,640
- Wilson Gift Shop: \$27,619.27
- Rummage Sales: Approx. \$6,500
- Rose Gift Shop: \$2,540.96

11/21/17

Senior Center – 2016 End of Year Statistics

Number Of Volunteers:

- Wilson: 167 Registered Volunteers; 16428.73 Hours
- Washington Park: 76 Registered Volunteers; 4108.57 Hours
- Clinton Rose: 75 Registered Volunteers; 3420.96 Hours
- Kelly: 44 Registered Volunteers; 4224.97 Hours
- McGovern Park: 24 Registered Volunteers; 566.4 Hours

Total Number Of Participants:

(defined as number of registered participants at each center)

- Wilson: 3506
- Washington Park: 2468
- Clinton Rose: 2225
- Kelly: 1339
- McGovern Park: 1206

Total Activities:

(Defined as Total number of Service units for the year - I am here Units of Service)

- Wilson: 62167 Units of Service
- Washington Park: 37263 Units of Service
- Clinton Rose: 44430 Units of Service
- Kelly: 23119 Units of Service
- McGovern Park: 13803 Units of Service

New Activities Offered:

(Defined as anything new offered in the year that was not offered previous year)

- Wilson: 103
- Washington: 81
- Clinton Rose: 104
- Kelly: 56
- McGovern: 61

Senior Ambassador Visits

- Wilson: twice a month, with a few additional times total of 32 times
- Washington: 2 times per month, 24 times a year
- Clinton Rose: 12 Visits on Stock Box Day; 6 additional days Resource Tables
- Kelly: 4 visits (new ambassadors started in Nov.)
- McGovern: about 6 times a year, on Stock Box Day

County Department On Aging Monthly Unduplicated Service Report

For fiscal year beginning 1/1/2014 and ending 12/31/2014
Printed: 11/20/2017 3:03:00 PM

Report for month of: January/December

Name of Agency: Interfaith Older Adult Program, Inc.

Report Preparer:

Services included:
Recreation

Sites included:
CLINTON ROSE KELLY MCGOVERN UNASSIGNED WASHINGTON WILSON

Communities include
Brown Deer Cudahy Greendale Greenfield Hales Corners
St. Francis UNASSIGNED West Allis West Milwaukee

	Participants This Period	New This Period	YTD Last Report	YTD This Report	Income Below Poverty	Age Under 60	Age 60-74	Age 75-84	85+	
I. TOTAL CLIENTS										
Total All	6683	6683	0	6683	2283	807	3677	1621	578	
Female	4207	4207	0	4207	1404	494	2333	1019	361	
Male	2476	2476	0	2476	879	313	1344	602	217	
Unknown	0	0	0	0	0	0	0	0	0	
Live Alone	3142	3142	0	3142	1242	335	1707	781	319	
II. CLIENTS BY ETHNICITY										
Hispanic or Latino	136	136	0	136	85	27	77	26	6	
Not Hispanic or Latino	6547	6547	0	6547	2198	780	3600	1595	572	
III. CLIENTS BY RACE										
White	3746	3746	0	3746	786	276	1947	1079	444	
Hispanic	144	144	0	144	89	32	78	27	7	
American Indian / Alaskan Native	45	45	0	45	22	7	26	10	2	
Asian	74	74	0	74	48	6	51	15	2	
Black or African American	2536	2536	0	2536	1293	457	1485	473	121	
Native Hawaiian / Pacific Islander	4	4	0	4	0	1	0	3	0	
Unreported	56	56	0	56	12	10	39	5	2	
Other	29	29	0	29	11	7	18	4	0	
Two or More Races Reported	49	49	0	49	22	11	33	5	0	
IV. UNITS OF SERVICE										
This Period	426457	0	YTD Last Report	426457	Reviewed by					MCDA Staff

County Department On Aging Monthly Unduplicated Service Report

For fiscal year beginning 1/1/2015 and ending 12/31/2015
Printed: 11/20/2017 2:36:31 PM

Name of Agency: **Interfaith Older Adult Program, Inc.** Report for month of: **January/December**

Report Preparer: _____

Services Included: Recreation

Sites Included: CLINTON ROSE KELLY MCGOVERN UNASSIGNED WASHINGTON WILSON

Communities include
 Brown Deer Cudahy Greendale Greenfield Hales Corners
 St. Francis UNASSIGNED Franklin Wauwatosa West Allis West Milwaukee

	Participants This Period	New This Period	YTD Last Report	YTD This Report	Income Below Poverty	Age Under 60	Age 60-74	Age 75-84	85+
I. TOTAL CLIENTS									
Total All	6470	6470	0	6470	2330	758	3595	1531	586
Female	4065	4065	0	4065	1415	440	2287	975	363
Male	2405	2405	0	2405	915	318	1308	556	223
Unknown	0	0	0	0	0	0	0	0	0
Live Alone	3093	3093	0	3093	1251	341	1660	759	333
II. CLIENTS BY ETHNICITY									
Hispanic or Latino	178	178	0	178	110	25	114	33	6
Not Hispanic or Latino	6292	6292	0	6292	2220	733	3481	1498	580
III. CLIENTS BY RACE									
White	3515	3515	0	3515	762	247	1804	1012	452
Hispanic	179	179	0	179	114	26	113	34	6
American Indian / Alaskan Native	42	42	0	42	22	10	25	6	1
Asian	69	69	0	69	41	6	43	18	2
Black or African American	2520	2520	0	2520	1338	443	1508	445	124
Native Hawaiian / Pacific Islander	3	3	0	3	0	0	0	3	0
Unreported	62	62	0	62	16	11	47	3	1
Other	26	26	0	26	11	5	18	3	0
Two or More Races Reported	54	54	0	54	26	10	37	7	0
IV. UNITS OF SERVICE									
This Period	408446	0	YTD Last Report	408446					
			YTD This Report						
									Reviewed by MCDA Staff

24

County Department On Aging Monthly Unduplicated Service Report

For fiscal year beginning 1/1/2016 and ending 12/31/2016
Printed: 7/14/2017 12:43:02 PM

Report for month of: January/December

Name of Agency: Interfaith Older Adult Program, Inc.

Report Preparer:

Services included:

Recreation

Sites included:

CLINTON ROSE KELLY MCGOVERN WASHINGTON WILSON

Communities include

Brown Deer Cudahy Franklin Greendale Greenfield Hales Corners
UNASSIGNED Wauwatosa West Allis West Milwaukee

	Participants This Period	New This Period	YTD Last Report	YTD This Report	Income Below Poverty	Age Under 60	Age 60-74	Age 75-84	85+
I. TOTAL CLIENTS									
Total All	6303	6303	0	6303	2251	687	3598	1488	529
Female	4021	4021	0	4021	1422	421	2295	959	346
Male	2281	2281	0	2281	829	266	1303	529	183
Unknown	0	0	0	0	0	0	0	0	0
Live Alone	2976	2976	0	2976	1236	286	1667	724	299
II. CLIENTS BY ETHNICITY									
Hispanic or Latino	183	183	0	183	118	22	122	32	7
Not Hispanic or Latino	6120	6120	0	6120	2133	665	3476	1456	522
III. CLIENTS BY RACE									
White	3242	3242	0	3242	716	208	1718	927	389
Hispanic	195	195	0	195	126	28	121	36	10
American Indian / Alaskan Native	36	36	0	36	13	4	24	7	1
Asian	58	58	0	58	36	4	35	18	1
Black or African American	2603	2603	0	2603	1289	409	1596	474	124
Native Hawaiian / Pacific Islander	2	2	0	2	0	0	1	1	0
Unreported	68	68	0	68	25	15	41	10	2
Other	34	34	0	34	12	5	21	7	1
Two or More Races Reported	64	64	0	64	34	14	41	8	1
IV. UNITS OF SERVICE									
This Period	311012	0	YTD Last Report	311012	YTD This Report	311012	Reviewed by		
							MCDA Staff		

25

2014 Customer Satisfaction Survey Data (Cumulative and By Site)

2014 SURVEYS – SUMMARY BY SITE

	Rose	Kelly	McGovern	Washington	Wilson	ALL SITE AVERAGE
1. Welcoming & Friendly	99%	100%	99%	100%	99%	99%
2. Feel Safe	100%	100%	99%	100%	99%	100%
3. Enjoy activities	97%	98%	99%	99%	99%	99%
4. Made Friends	97%	95%	98%	97%	97%	97%
5. Keep Mind Active	96%	95%	97%	98%	98%	97%
6. More satisfied	96%	94%	96%	97%	98%	96%
7A. Participate in Fitness/Exercise	68%	45%	72%	63%	52%	60%
7B. If yes, improved well being	100%	100%	99%	99%	98%	99%
8. Knows about SC Friends	87%	82%	92%	85%	90%	87%

2014 Annual Surveys – Rose

Number of surveys:

322

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	318	4		99%
2. Feel Safe	321	1		100%
3. Enjoy activities	313	9		97%
4. Made Friends	312	10		97%
5. Keep Mind Active	309	13		96%
6. More satisfied	310	12		96%
7A. Participate in Fitness/Exercise	218	104		68%
7B. If yes, improved well being	218		218	100%
8. Knows about SC Friends	280	42		87%

26

2014 Customer Satisfaction Survey Data (Cumulative and By Site)

2014 Annual Surveys – Kelly

Number of surveys:

222

	YES	NO	Total Responses	% YES Of surveyed
1 Welcoming & Friendly	221			100%
2. Feel Safe	221			100%
3. Enjoy activities	218	1		98%
4. Made Friends	212	10		95%
5. Keep Mind Active	210	4		95%
6. More satisfied	209	5		94%
7A. Participate in Fitness/Exercise	99	120		45%
7B. If yes, improved well being	99	0	99	100%
8. Knows about SC Friends	182	37		82%

2014 Annual Surveys – McGovern

Number of surveys:

116

	YES	NO	Total Responses	% YES Of surveyed
1 Welcoming & Friendly	115	1		99%
2. Feel Safe	115	1		99%
3. Enjoy activities	115	0		99%
4. Made Friends	114	1		98%
5. Keep Mind Active	112	1		97%
6. More satisfied	111	2		96%
7A. Participate in Fitness/Exercise	84	29		72%
7B. If yes, improved well being	83	1	84	99%
8. Knows about SC Friends	107	9		92%

27

2014 Customer Satisfaction Survey Data (Cumulative and By Site)

Number of surveys: 260

2014 Annual Surveys – Washington

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	259	1		100%
2. Feel Safe	260	0		100%
3. Enjoy activities	258	0		99%
4. Made Friends	253	7		97%
5. Keep Mind Active	255	4		98%
6. More satisfied	253	4		97%
7A. Participate in Fitness/Exercise	165	95		63%
7B. If yes, improved well being	164	1	165	99%
8. Knows about SC Friends	220	39		85%

Number of surveys: 560

2014 Annual Surveys – Wilson

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	554	5		99%
2. Feel Safe	556	4		99%
3. Enjoy activities	553	3		99%
4. Made Friends	544	10		97%
5. Keep Mind Active	547	6		98%
6. More satisfied	550	5		98%
7A. Participate in Fitness/Exercise	293	262		52%
7B. If yes, improved well being	286	3	293	98%
8. Knows about SC Friends	505	47		90%

28

2015 Customer Satisfaction Survey Data (Cumulative and By Site)

2015 SURVEYS – SUMMARY BY SITE

	Rose	Kelly	McGovern	Washington	Wilson	ALL SITE AVERAGE
1. Welcoming & Friendly	99%	99%	98%	99%	99%	99%
2. Feel Safe	99%	100%	96%	99%	99%	99%
3. Enjoy activities	99%	100%	97%	98%	98%	98%
4. Made Friends	98%	97%	91%	97%	98%	96%
5. Keep Mind Active	98%	97%	95%	99%	98%	97%
6. Happier in Life	95%	97%	91%	98%	96%	95%
7A. Participate in Fitness/Exercise	74%	44%	72%	77%	47%	63%
7B. If yes, improved well being	92%	100%	100%	98%	99%	98%
8. Knows about SC Friends	72%	94%	78%	93%	84%	84%
9. Aware of Advertisements	48%	77%	77%	91%	80%	75%

2015 Annual Surveys – Rose

Number of surveys:

202

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	201	1	202	99%
2. Feel Safe	201	1	202	99%
3. Enjoy activities	200	2	202	99%
4. Made Friends	198	4	202	98%
5. Keep Mind Active	198	4	202	98%
6. Happier In Life	192	10	202	95%
7A. Participate in Fitness/Exercise	25	31	54	74%
7B. If yes, improved well being	23	2	25	92%
8. Knows about SC Friends	39	15	54	72%
9. Aware of Advertisements	26	28	54	48%

29

2015 Customer Satisfaction Survey Data (Cumulative and By Site)

2015 Annual Surveys – Kelly

Number of surveys:

193

	YES	NO	Total Responses	% YES Of surveyed
1. Welcoming & Friendly	191	2	193	99%
2. Feel Safe	192	1	193	100%
3. Enjoy activities	192	0	192	100%
4. Made Friends	187	6	193	97%
5. Keep Mind Active	187	3	190	97%
6. Happier In Life	187	5	192	97%
7A. Participate in Fitness/Exercise	85	102	187	44%
7B. If yes, improved well being	85	0	85	100%
8. Knows about SC Friends	180	13	193	94%
9. Aware of Advertisements	150	42	192	77%

2015 Annual Surveys – McGovern

Number of surveys:

111

	YES	NO	Total Responses	% YES Of surveyed
1. Welcoming & Friendly	109	2	111	98%
2. Feel Safe	107	4	111	96%
3. Enjoy activities	108	3	111	97%
4. Made Friends	101	10	111	91%
5. Keep Mind Active	105	5	110	95%
6. Happier In Life	101	6	107	91%
7A. Participate in Fitness/Exercise	72	39	111	72%
7B. If yes, improved well being	72	0	72	100%
8. Knows about SC Friends	86	25	111	78%
9. Aware of Advertisements	85	26	111	77%

30

2015 Customer Satisfaction Survey Data (Cumulative and By Site)

223

Number of surveys:

2015 Annual Surveys – Washington

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	220	3	223	99%
2. Feel Safe	221	2	223	99%
3. Enjoy activities	219	3	222	98%
4. Made Friends	217	4	221	97%
5. Keep Mind Active	220	3	223	99%
6. Happier In Life	218	2	221	98%
7A. Participate in Fitness/Exercise	172	15	187	77%
7B. If yes, improved well being	169	3	172	98%
8. Knows about SC Friends	208	15	223	93%
9. Aware of Advertisements	204	19	223	91%

448

Number of surveys:

2015 Annual Surveys – Wilson

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	445	2	447	99%
2. Feel Safe	444	1	445	99%
3. Enjoy activities	442	4	446	98%
4. Made Friends	438	7	445	98%
5. Keep Mind Active	439	8	447	98%
6. Happier In Life	431	13	444	96%
7A. Participate in Fitness/Exercise	212	233	445	47%
7B. If yes, improved well being	203	3	206	99%
8. Knows about SC Friends	378	64	442	84%
9. Aware of Advertisements	361	79	440	80%

31

2016 Customer Satisfaction Survey Data (Cumulative and By Site)

2016 SURVEYS – SUMMARY BY SITE

	Rose	Kelly	McGovern	Washington	Wilson	ALL SITE AVERAGE
1. Welcoming & Friendly	100%	100%	100%	100%	100%	100%
2. Feel Safe	100%	100%	98%	99%	100%	99%
3. Enjoy activities	99%	99%	100%	91%	99%	98%
4. Made Friends	99%	99%	98%	97%	99%	98%
5A. Participate in Fitness/Exercise	74%	74%	55%	58%	42%	61%
5B. If yes, improved well being	97%	97%	94%	96%	98%	100%
6. Aware of Get Fit, & Total Body	98%	98%	32%	100%	99%	85%
7. Aware of Woodshop @ Wilson & Wash.	97%	97%	65%	100%	99%	92%
8. Provide Resources & Presentations	95%	95%	32%	96%	97%	83%
9. How to located Additional Resources	95%	95%	32%	92%	95%	82%
10. Interested in Resources in:						
Emotional Wellness	23	13	9	25	10	
Environmental Wellness	21	29	6	16	7	
Financial Wellness	36	55	12	36	7	
Social Wellness	33	46	2	35	16	
Physical Wellness	37	53	31	32	11	
Spiritual Wellness	53	32	17	36	7	
Intellectual Wellness	21	36	2	22	12	
Occupational Wellness	18	16	8	16	4	

2016 Annual Surveys – Rose

Number of surveys:

131

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	131	0	131	100%
2. Feel Safe	131	0	131	100%
3. Enjoy activities	130	1	131	99%
4. Made Friends	130	1	131	99%
5A. Participate in Fitness/Exercise	97	34	131	74%
5B. If yes, improved well being	94	3	97	97%
6. Aware of Get Fit, & Total Body	129	2	131	98%
7. Aware of Woodshop @ Wilson & Wash.	128	3	131	97%
8. Provide Resources & Presentations	125	6	131	95%
9. How to located Additional Resources	125	6	131	95%
10. Interested in Resources in:				
Emotional Wellness	23			
Environmental Wellness	21			
Financial Wellness	36			
Social Wellness	33			
Physical Wellness	37			
Spiritual Wellness	53			
Intellectual Wellness	21			
Occupational Wellness	18			

32

2016 Customer Satisfaction Survey Data (Cumulative and By Site)

283

Number of surveys:

2016 Annual Surveys – Kelly

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	274	9	283	98%
2. Feel Safe	255	28	283	98%
3. Enjoy activities	249	34	283	98%
4. Made Friends	215	68	283	97%
5A. Participate in Fitness/Exercise	214	69	283	76%
5B. If yes, improved well being	203	11	214	96%
6. Aware of Get Fit. & Total Body	225	58	283	64%
7. Aware of Woodshop @ Wilson & Wash.	197	86	283	47%
8. Provide Resources & Presentations	189	94	283	67%
9. How to located Additional Resources	216	67	283	94%
10. Interested in Resources in:				
Emotional Wellness	13			
Environmental Wellness	29			
Financial Wellness	55			
Social Wellness	46			
Physical Wellness	53			
Spiritual Wellness	32			
Intellectual Wellness	36			
Occupational Wellness	16			

65

Number of surveys:

2016 Annual Surveys – McGovern

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	65	0	65	100%
2. Feel Safe	64	1	65	98%
3. Enjoy activities	65	0	65	100%
4. Made Friends	64	1	65	98%
5A. Participate in Fitness/Exercise	36	29	65	55%
5B. If yes, improved well being	34	2	36	94%
6. Aware of Get Fit. & Total Body	21	44	65	32%
7. Aware of Woodshop @ Wilson & Wash.	42	23	65	65%
8. Provide Resources & Presentations	21	44	65	32%
9. How to located Additional Resources	21	44	65	32%
10. Interested in Resources in:				
Emotional Wellness	9			
Environmental Wellness	6			
Financial Wellness	12			
Social Wellness	2			
Physical Wellness	31			
Spiritual Wellness	17			
Intellectual Wellness	2			
Occupational Wellness	8			

33

2016 Customer Satisfaction Survey Data (Cumulative and By Site)

210

Number of surveys:

2016 Annual Surveys – Washington

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	210	0	210	100%
2. Feel Safe	208	2	210	99%
3. Enjoy activities	192	183	210	91%
4. Made Friends	203	7	210	97%
5A. Participate in Fitness/Exercise	121	89	210	58%
5B. If yes, improved well being	116	5	121	96%
6. Aware of Get Fit, & Total Body	209	1	210	100%
7. Aware of Woodshop @ Wilson & Wash.	210	0	210	100%
8. Provide Resources & Presentations	202	8	210	96%
9. How to located Additional Resources	194	16	210	92%
10. Interested in Resources in:				
Emotional Wellness	25			
Environmental Wellness	16			
Financial Wellness	36			
Social Wellness	35			
Physical Wellness	32			
Spiritual Wellness	36			
Intellectual Wellness	22			
Occupational Wellness	16			

335

Number of surveys:

2016 Annual Surveys – Wilson

	YES	NO	Total Responses	% YES of surveyed
1. Welcoming & Friendly	335	0	335	100%
2. Feel Safe	335	0	335	100%
3. Enjoy activities	333	2	335	99%
4. Made Friends	333	2	335	99%
5A. Participate in Fitness/Exercise	142	193	335	42%
5B. If yes, improved well being	139	3	142	98%
6. Aware of Get Fit, & Total Body	333	2	335	99%
7. Aware of Woodshop @ Wilson & Wash.	331	4	335	99%
8. Provide Resources & Presentations	326	9	335	97%
9. How to located Additional Resources	320	15	335	95%
10. Interested in Resources in:				
Emotional Wellness	10			
Environmental Wellness	7			
Financial Wellness	7			
Social Wellness	16			
Physical Wellness	11			
Spiritual Wellness	7			
Intellectual Wellness	12			
Occupational Wellness	4			

34



Senior Center Yearly Costs to Operate

	Washington Park	McGovern	Clinton Rose	Wilson Park	Kelly Senior	Total	Change From Prior Year	Notes
2013								
Maintenance	5,263	6,010	9,521	7,027	3,248	31,069		
Operations	50,498	38,647	60,223	87,180	24,268	260,815		
	55,761	44,657	69,745	94,207	27,515	291,885		
2014								
Maintenance	5,460	3,727	6,758	7,866	6,616	30,427		
Operations	68,042	41,062	62,703	85,450	22,980	280,237		
	73,502	44,789	69,461	93,315	29,596	310,664		106.43% natural gas up
2015								
Maintenance	6,204	3,365	6,688	9,715	3,981	29,953		
Operations	58,053	35,819	55,180	68,567	20,545	238,163		
	64,257	39,184	61,867	78,282	24,526	268,116		86.30% natural gas down
2016								
Maintenance	11,779	7,482	16,265	21,942	10,498	67,965		
Operations	43,200	30,437	54,936	55,074	20,447	204,093		
	54,979	37,919	71,200	77,016	30,945	272,058	101.47%	
7/31/2017								
Maintenance	7,143	7,096	11,965	9,287	7,586	43,076		R&M up at McGovern and Clinton Rose
Operations	30,194	20,362	33,073	40,093	14,888	138,609		natural gas up
	37,336	27,458	45,038	49,381	22,473	181,686		114.48% annualized

35

Summary of Programs and Activities at the Indian Council of the Elderly

The Indian Council for the Elderly (ICE) provides a variety of nutritional and social services to older adults, with particular emphasis on the service needs of American Indian elders residing throughout Milwaukee County. Their overarching goal is to reduce barriers to accessing services, and to improve senior health, living conditions, and quality of life. The mission of the ICE is to help meet the socioeconomic needs of Milwaukee's older Native Americans by providing culturally specific social, medical, nutritional and recreational activities. Service priority is given to low-income or frail Native Americans aged 45 and older because of a history of lower life expectancy and higher incidences of chronic diseases, such as diabetes, obesity, heart disease alcoholism and depression.

Through its contract with MCDA the Indian Council operates a senior center and nutrition site Mondays, Thursdays and Fridays in addition to providing services to homebound elders Mondays through Fridays. In November 2013, ICE relocated its entire operation to a newly renovated building on the Forest County Potawatomi Milwaukee Campus on 31st and Kilbourn. This location offers 6,820 square feet to house their office operations and has the ability to provide programming for up to 150 people. ICE prepares the food served to their elders in a kitchen located inside the Vets Central Building, which is two blocks from their Center. With support from the Forest County Potawatomi, there is a plan to open a fully renovated building by the fall of 2018 which will include a licensed kitchen within All Nations Senior and Cultural Center.

Over the past five years, ICE has experienced a 44% increase in their membership. As of mid-year 2017 they had 123 unduplicated clients receiving service; in 2011 they only had 75 members at year end. The number of meals served increased from 2,458 in 2011 to 5,214 in 2016. ICE is on track to serve more than 6,000 meals in 2017, averaging 40 meals per day of operation.

See the "All Nations Senior and Cultural Center" sheet for a full list of programs and activities.

The "All Nations Senior & Cultural Center" operated by the Indian Council of the Elderly offers:

- **Nutritious meals** three days a week on Mondays, Thursdays, and Fridays. For the month of June we provided 522 meals to 81 unduplicated members. Opportunities before and after the meal program for **socialization**, talking with one another, card playing, jigsaw puzzle making, listening to guitar and piano music, access to books and magazines, occasional presentations on health education or older adult resources, and a bingo session after the meals. We have an agreement with Generations on Line and are in the process of starting "Sip & Swipe" classes for interested members.
- **Nutrition Education and Exercise** classes through FitWise and additional nutrition education (EFNEP), as well as, a Nutrition Educator from the UWM-Extension who provides a series of nutrition education once a year. Once a week members are invited to attend the Work Out Low Fat Elders (WOLFE) evidence based exercise and nutrition education program sponsored by the Gerald L. Ignace Indian Health Center, 23 members have attended the WOLFE program for the first six months of 2017. A total of 419 encounters for all nutrition education and 364 encounters for exercise for the first six months of 2017.
- Once a month **medical** screening for diabetes and blood pressure checks and seasonal pneumococcal and influenza vaccines provided by the Gerald L. Ignace Indian Health Center (GLIHC) at the All Nations Senior & Cultural Center. An average of 18 encounters per month
- **Transportation** to and from the meal program for upto 10 passengers within transportation boundaries; as well as for members who attend the WOLFE program at GLIHC. An average of 149 rides per month.
- **MCDA Outreach Social Worker** is available at our Center once a month to provide advocacy and referrals, as well as a **Senior Ambassador** is also available once a month.
- **Outreach** is provided to members who have not attended the Center for any length of time, primarily due to poor health issues, an average of 5 contacts per month. We have two **Senior Companions** through the Social Development Commission who both have three clients that they visit during each week. We also have a volunteer who does home visits to three of our older Elders on a regular basis.
- **Recreation** primarily includes bingo playing and card playing and an average of 390 encounters monthly. We also receive Brewers Tickets, an average of 20 per month during the baseball season, which we distribute to members.
- **Off-site Activities** include our Native American members who attend a meal and social program on Tuesdays sponsored by the South Eastern Oneida Tribal Services (SEOTS) and once a month Potawatomi Casino offers a discount for a Bingo session and lunch; an average of 90 encounters per month. Other off site activities for members include van trips to special events.
- **Cultural Activities** include opportunities to attend drumming, beading, and sewing classes that are sponsored by United Indians of Milwaukee at our Center or on Campus. Free tickets to attend Indian Summer Festival. Indian Community School's mentoring

program invites Elders to be a part of mentoring our children during the school day. Once a month during the school year children from third to eighth grade come to our Center and visit with Elders and help serve them their meal and help clean up after the meal. Once a week a Spiritual Advisor attends the meal program and provides smudge, prayer, and song. Several community events have been held at our Center that are culturally relevant such as sobriety pow-wow, water keepers ceremony, and solstice celebrations.

Summary of Programming and Activities Offered at Asian American Community Center

The Asian American Community Center (AACC) provides a variety of nutritional and social services to older adults, with particular emphasis on the service needs of Asian elders of Chinese descent. It is the mission of the AACC "to strive to serve and provide an opportunity for older adults to interact with others and the community in which they live and to assist those in need to live in a healthy manner and with dignity." Services to Asian American elderly helps to reduce the isolation of older persons by increasing their socialization in a culturally sensitive atmosphere. Under a contract with the Department on Aging, the Asian American Community Center operates a senior center and nutrition site Tuesdays, Thursdays, and two Fridays a month. Prior to 2017, this location was opened every Friday; however, with the decision to operate fewer days, average daily attendance has increased. The Center is closed the entire month of January and two weeks during the month of July. Once a month lunch is hosted off-site at a local Chinese Restaurant.

Asian meals are prepared on site according to nutrition site guidelines and meal specifications. In 2018, a new meal pattern will be necessary which targets increased amounts of fruits and vegetables at each meal.

The kitchen and meeting room are located in the lower level of the church. Though not fully accessible to people with disabilities, Center staff make reasonable accommodations to facilitate participation for any elder. The building is located near a major bus route. In addition, MCDA-funded van transit services are available to those in need of transportation.

This program began as the Golden Age Club in 1976, serving as a resource to immigrants who otherwise would have difficulty adapting to their new environment. This was an outreach program that fell under the auspices of Community Baptist Church. Funding has been provided through MCDA since 1981. This center continues to be one where participants are free to socialize in their own native tongue, which still consists of various Chinese dialects.

Among the regularly organized programs and activities include:

- Monthly blood pressure checks – about 20 people participate
- "Sit and Fit" class – wellness class offered in the spring and fall – 8-10 people usually participate
- Mahjong – game that is organized on Tuesdays and Thursdays and regularly attracts 10-12 participants
- Bingo – usually organized on Tuesdays and Thursdays and regularly attracts 6-8 participants
- Origami/Paper Folding – Held weekly or monthly depending on schedule – usually attracts 10-12 participants
- Tai Chi – Classes held monthly – usually attracts 10-15 participants
- On Tuesdays and Thursdays three or four people come in to prepare the food for the lunch meal

Summary of Programs and Activities at Milwaukee Christian Center

The Milwaukee Christian Center provides nutrition services as well as community outreach services to older adults.

Nutrition Program

Nutrition site supervision services are provided five days per week (except Holidays). Managing the meal site consists of providing services that include day to day management of the meal site, employment and training of the site supervisor/cook, supervision and monitoring of participants, and social services and related educational and recreational activities for meal site participants. The majority of meal participants are of Southeast Asian descent. This program has been located here for four years and has attracted a growing population of African American, Latino, and Caucasian participants (primarily from zip codes 53204 and 53215).

MCC provides a Southeast Asian style meal on site four days a week. One meal per week is prepared "American style" to be inclusive of non-Asian neighborhood participants. The Nutrition Site program, in conjunction with the Community Outreach and Access program, provides a core program that meets participant needs while addressing their health and socialization needs.

To date, MCC has 134 meal program participants and averages 40 diners per day. This is a considerable increase from one year ago when they averaged 32 diners per day. As they continue to target new audiences, the number of participants is anticipated to increase.

Recreational Programming

Since 1995, Milwaukee Christian Center has provided adults 60 and older with the resources necessary to maintain their physical independence and remain connected to the larger community. Weekday meals, recreational activities, medical checks, bilingual services (including English as a Second Language (ESL) classes), basic life skills education, assistance in preparing for citizenship, and general case management services are funded through government and foundation support.

MCC serves a diverse population of older adults and provides bilingual and culturally competent services to address the issues that are unique to the growing Southeast Asian Elderly population. Southeast Asian elderly immigrants belong to a substantial but largely invisible minority population with complex health and social support needs. MCC identifies those with the greatest economic and social need through networking and communication activities that publicize their services. MCC collaborates with programs within their own organization as well as with the Hmong American Friendship Association and other refugee and social service agencies. Several culturally specific recreation and socialization activities invite the Southeast Asian elders out of isolation and into a supportive community. A bilingual staff-person helps elders overcome language barriers and provides valuable interpretation services.

See the "MCC Yearly Activities Report" for a full list of programming.

MCC YEARLY ACTIVITIES REPORT

FITNESS/NUTRITION	Chair Aerobics
Nutrition UW Extention (MCDA)	Yoga
Nutrition	Tai Chi
Healthy Living Series	Brain Games
Weight Loss Meetings	Walking; Indoor maze, outdoors, at the beach
Menu Planning Sessions	Hand Weights
Proper Eating Techniques	Circuit Training
Vitamin Basics	Balance and Stretching
Ball Exercises	Stepping On
RELAXATION	
Relaxation Room	Aromatherapy
Massage Chair	Visualization
Neck Massage	Meditation
EDUCATION	
Dancing Demonstrations; Hawaiian, Western	ESL Classes
Movie Stunt Demonstrations	CPR (Certificate of Completion)
Music Demonstrations	Diabetes Workshop
Cross Stitch Demonstrations	Foot Care Presentation
Computer Classes	Hygiene Education
HEALTH/MEDICAL	Diabetes Testing
Flu Shot	Blood Pressure Screenings
Nurse on site M & W 9am-noon	Monthly Health Seminars
REFERAL SERVICES	
Legal Aid, Housing, Immigration	
Hmong American Friendship Association	
SOCIAL WORK	
Andrew Bethke MCDA	

SUPPORTIVE SERVICES	
Interpretation	Farmers Market Voucher Program
Go Pass Applications	Grocery Shopping
Transportation	Medical/dental/vision Appointments
Bank	
RESOURCE BULLETIN BOARD/TABLE	
Independence First	Hyatt Pharmacy
Anthem	MCDA Resources
Humana	Molina
Aurora Health Eye Care	United
Senior Farmers Market Nutrition Program	
SPIRITUAL	
Music	Videos
ARTS AND CRAFTS	Canvas
Arts and Crafts	Wood Building
Macrame	Picture Frames
Coloring Contests	Scrapbooking
Painting	Collages
RECREATION	New Years Celebration
Farmers Markets	Valentines Day
Billiards	St. Patrick's Day
Bingo with Prizes	Mother's Day
Board Games	Father's Day
Dominos	June; Beginning of Summer Kite Flying
Puzzle Races	Flag Day & 4th of July
Movie Days	August; End of Summer Celebration
Kozy Intergenerational Workshops in: Dance, Art, Cooking	International Cultural Day
Volunteer Appreciation	Halloween
Birth Day Celebrations	Billiard Competition

YEARLY OUTINGS	
Zoo	Mitchell Domes
Bowling	Old World Wisconsin
Apple Holler	Harley Davidson
Milwaukee River Walk Tour	Botanical Gardens
Milwaukee Public Museum	Fruit Picking
And other various Field Trips!	

MCC 2017

9 - 12 Nurse - Health Check Up 12:15 - Craft	10:15 Exercise 12 :15 - Coloring Contest, ESL	9 - 12 Nurse 10 - Learning Computer Basics 12 - Grocery Shopping	10:15 Exercise 12 (Farmer's Market in Summer)	10:15 Walking Club 12:15 - Bingo			
9 - 12 Nurse - Health Check Up 12:15 - Craft	10:15 Exercise 12 :15 - Coloring Contest, ESL	9 - 12 Nurse 10 - Learning Computer Basics 12 - Grocery Shopping	10:15 Exercise 12 (Farmer's Market in Summer)	10:15 Walking Club 12:15 - Bingo			
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Summary of Programs and Activities at United Community Center

The United Community Center (UCC) provides senior center, transportation and nutrition site programs. More than 45 years of serving the Hispanic community has led to the design of specialized culturally competent services for the elderly providing health, education, recreation and social services.

Transportation

UCC has provided group transportation services since January 2000. They have 7 buses, five of which have a 16-passenger seating capacity and two of which have a seating capacity of 24. The vans are modified to accommodate people with disabilities. UCC employs five drivers who hold CPR and First Aid training certifications. Two drivers have a CDL. All drivers are Wisconsin Licensed for Public Passenger Vehicles and have completed required training for transporting frail and disabled elders.

Nutrition

UCC has been providing nutrition site supervision services through a contract with MCDA since 1995. UCC provides nutrition site supervision services seven days per week (except Holidays) in their senior center dining room. These services include the daily management of the nutrition site in which participants are served the catered meals that are delivered to the site from Café El Sol. Managing the meal site also consists of providing day to day management of the meal site, employment of the site supervisor, providing supervision and monitoring of participants, and providing social services and related educational and recreational activities for meal site participants. These services include training, employment and supportive services for people with disabilities as well as those over 60 years old who seek greater independence.

Senior Center

Through a contract with MCDA, UCC has provided senior center services since 1977. See the "Senior Center Yearly Activity Report" for a list of programs and services.

Senior Center Yearly Activity Report (UCC)

Nutrition

Nutrition -UW Extention (MCDA)

Nutrition Handouts

Social Recreation

Billiards

Bingo w/Prizes

Chalupa - Loteria

Dominos

Karaoke Day

Movie Day

Spa Day

Danceworks (intergenerational workshop - Dancing & Arts & Crafts)

Proyecto Bemebe (intergenerational workshop - Drumming & Dancing)

Students Rewards Day - Bruce Guadalupe students choose to come and mingle with s

New Years Celebration

3 Kings Celebration - Rosca

Candlemas day - Dia De la Candelaria

Valentines Celebration

Mardi Gra (Carnival) Celebration

Mrs. Spring Celebration

Mothers Day Celebration

Fathers Day Celebration

4th of July (senior center picnic)

August 2nd picnic (bye bye summer picnic)

Multicultural Celebration

Halloween Celebration

Thanksgiving Celebration

Christmas Celebration

and other celebrations as they come

Dancing Competitions - Arts and Crafts

United Way, Wells Fargo, MSOE, Michael Best among other corporation volunteerin

Social Recreation - Yearly Outings

Botanical Gardens

Bowling

Buffett

Cedaburg winery

Holly Hill

Jims Pumpkin Farm

Miller Brewery

Milwaukee Boat Line Sightseeing Cruse

Milwaukee Public Museum

Mitchell Domes

Old World Wisconsin

Potawatomi Casino

Senior fest

Summerfest

Walmart

Zoo

other fieldtrips as they come

Education

Breast Cancer Presentation

Computer Classes

Cooking Demo Classes

Dancing Classes - Salsa - Bachata

Diabetes Worshop

English Class

Flora Attangement Classes

Foot Care Presentation

Glaucoma Education

Hygene Education

Music Classes

Sugar Presentation

Health/Medical

16th Street Clinic

Carrol PT

Diabetes Worshop

Flu Shot
Podiatrist ADC
Therapy Plus ADC
Physical/Fitness
Ball Exercise
Chair Exercise
Fitness Center Gym
Gym Brain
Walking
Zumba
Social Work
Andrew Bethke MCDA
Linda Sanchez - Basic Social Work
Resource/Information Table
Anthem
Humana
Hyatt Pharmacy
Lincol Heritage
MCDA Resoruce Table - Teresa Hippert
Molina Healthcare
United Health Care
Spiritual
Ash Wed Mass
Bible Studies
Catholic Mass
Devotionals/Rosary
Via Crusis
Other : Sick Visit
Beauty Salon
Hair Cuts
Hand Massages
Spa Day - Polising nails
Arts & Crafts
Arts and Crafts
Coloring
Painting

Plastic Canvas
Wood Burning

Summary of Programs and Activities at LGBT Community Center

The Milwaukee LGBT Community Center provides outreach and case management services to Lesbian, Gay, Bisexual, and Transgender Elderly. The Center has been providing these services since 1998.

The LGBT Community Center utilizes MCDA funding for a half-time Older Adults Program/SAGE Coordinator. The Coordinator's role is to be an advocate for older adults, to educate the community (including service providers within the county) on the challenges and needs of LGBT seniors, and to provide case management as a direct service through paid and volunteer staff.

Several volunteer activities are available as organized by the Coordinator. In addition, various presentations, exhibits, and events are held throughout the year. The Coordinator works with many community-based organizations to connect LGBT seniors to resources, programs, and services. The Center emphasizes working with LGBT clients and participants to shape policy decisions that are made to benefit customers.

RECREATIONAL AND SOCIAL OPPORTUNITIES FOR SENIORS IN MILWAUKEE COUNTY



Recreational Opportunities by City and Zip Code

BROWN DEER 53223

BROWN DEER SENIOR CITIZEN'S CLUB

4355 West Bradley Rd

Brown Deer, WI 53223

Phone: (414) 357-7002

Web link: <http://www.browndeerwi.org/departments/parkrecreation/senior-citizen-programs/>

The Village of Brown Deer offers a variety of senior programs and a Senior Citizens Club for Brown Deer residents 55 years and older. Membership is also open to non-residents. Meetings are held on the first and third Wednesdays of the month at the Lois and Tom Dolan Community Center, 4355 West Bradley Road. Activities include cards, health services, legislative activities, service programs, special events, and tour and travel. A monthly newsletter is mailed to all members. Annual dues are \$12 for residents and \$15 for nonresidents. Call the Park and Recreation Department at (414) 371-3070 for membership information.

CUDAHY 53110

KELLY SENIOR CENTER

6100 S Lake Dr

Cudahy, WI 53110

Phone: (414) 481-9611

Website: <http://interfaithmilw.org/iflocations/kelly-senior-center/>

Kelly Senior Center is a place to come together to learn, have fun, enjoy nutritious meals, and celebrate life for adults who are over the age of 50. The center offers a safe place with social, educational, fitness and recreational opportunities to active seniors in the Milwaukee area. Participation is free. Located in Warnimont Park in Cudahy, the Seven Bridges Hiking Trail, Oak Leaf Recreational and Birding Trail, an outdoor swimming pool and two 18-hole golf courses are all nearby.

Cudahy Community Education and Recreation Department

2915 E. Ramsey Ave.

Cudahy, WI 53110

Phone: (414) 294-7435

Website: <http://www.cudahy.k12.wi.us/community/>

Offers various senior educational workshops from "How to make Jams" to glassblowing, and adult and pediatric first aid/CPR/AED. Also offered are senior physical fitness classes. All workshops and classes require a small fee. For more information, please contact (414) 294-7435.

Recreational Opportunities by City and Zip Code

FOX POINT 53217

FOX POINT - BAYSIDE SENIOR CENTER

217 W Dunwood Rd

Fox Point, WI 53217

Phone: 414-906-0459

Website: <http://www.bayside-wi.gov/164/Senior-Activity-Center>

The Fox Point-Bayside LX Club's goal is to reach out to all seniors, 55 and older, in the North Shore area, providing a place where they can be with their friends, socialize and take part in activities suited to older adults. Activities vary from playing cards and bingo to movies, speakers, entertainment and more. For more information, please call (414) 963-3947.

Nicolet Recreation Department:

<https://rec.nicolet.k12.wi.us/wbwsc/webtrac.wsc/wbsplash.html?wbp=1>

Provides senior recreational and lifelong learning opportunities for North Shore residents to enhance physical and intellectual well-being. Activities range from bridge lessons to sewing programs. Most programs require a fee. For more information, contact (414) 351-1700.

GLENDALE 53209

FOX POINT – BAYSIDE CLUB

600A E. Henry Clay Street

Whitefish Bay, WI 53217

Phone: (44) 963-3947

Website: <http://www.lxclub.org//>

A place where seniors 55 and older in the North Shore area can socialize and take part in activities such as card playing, movies, bingo, entertainment and more for a reduced fee. For more information, call (414) 963-3947.

Nicolet Recreation Department:

<https://rec.nicolet.k12.wi.us/wbwsc/webtrac.wsc/wbsplash.html?wbp=1>

Provides senior recreational and lifelong learning opportunities for North Shore residents to enhance physical and intellectual well-being. Activities range from bridge lessons to sewing programs. Most programs require a fee. For more information, contact (414) 351-1700.

Recreational Opportunities by City and Zip Code

GREENDALE 53129

GREENDALE PARK & RECREATION - GOLDEN AGERS

5900 S 51st St

Greendale, WI 53129

Phone: 414-423-2790

Webiste: <http://gpr.greendale.k12.wi.us/>

The Greendale Park and Recreation Department provides a variety of programs to enhance their resident's quality of life which include cultural enrichment, art opportunities for seniors, fitness and instructional classes and programs. Programs and classes range from CPR & AED Training, book clubs, social clubs for seniors, and physical fitness classes. Some classes require a fee. For more information, contact (414) 423-2790.

GREENFIELD 53220

GREENFIELD PARK & RECREATION SENIOR CENTER

7325 W Forest Home Ave

Greenfield, WI 53220

Phone: 414-329-5373

Parks & Service Guide: <https://issuu.com/gfwiparksrec/docs/recreatorws17>

The Greenfield Parks & Recreation - Community Recreation, Park & Services Guide is committed to enhancing the quality of life of all segments of the community through promotion, development and maintenance of public recreation and enrichment opportunities, park lands and related facilities, and preservation of natural area. Programs and classes offered span from dance, yoga, and Zumba activities to adult enrichment courses on how to make nontoxic household cleaners, cooking, crafting, and much more. For more information, contact (414) 297-9008.

MILWAUKEE 53202

LAKESIDE SENIOR ENRICHMENT PROGRAM

1410 N Prospect Ave

Milwaukee, WI 53202

Phone: 414-277-6678

Website: <https://ovation.org/>

The Lakeside Senior Enrichment program offers a luncheon on weekdays and a wide variety of interesting and engaging activities, art classes, and exercise and social opportunities for older adults. This program is supported by the Jewish Home and Care Center Foundation and the Milwaukee Jewish federation.

Recreational Opportunities by City and Zip Code

OPEN DOORS SENIOR CENTER/SUMMERFIELD UNITED METHODIST CHURCH

728 E Juneau Ave
Milwaukee, WI 53202
Phone: 414-272-2601
Website: <http://www.summerfieldchurch.org/opendoors/>

Open Doors is a free program for seniors that is held on the 1st and 3rd Monday of each month from 1:00pm – 3:00pm.

MILWAUKEE 53203

UWM OSHER LIFELONG LEARNING INSTITUTE

161 W Wisconsin Ave
Milwaukee, WI 53203
Phone: 414-227-3366
Website: http://uwm.edu/sce/program_area/osher-lifelong-learning-institute/faqs-about-osher/

The Osher Lifelong Learning Institute at UWM is a membership program of the UW-Milwaukee School of Continuing Education that offers courses, social activities, and special interest groups for adults age 50 and over. Member volunteers and UWM staff plan and manage the program through a committee structure.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53204

MILWAUKEE CHRISTIAN CENTER

807 S 14th Street
Milwaukee, WI 53204
Phone: 414-645-5350
Website: <https://mccwi.org/>

The Milwaukee Christian Center believes all people deserve to be treated with compassion and dignity. They are a multi-service agency committee to moving people beyond the challenges of poverty by offering programs that are life affirming and supportive. Exercise classes, meals, health checks, ESL classes, and other recreational activities are provided.

Recreational Opportunities by City and Zip Code

OASIS (Organization for Active Seniors in Society)

2414 W Mitchell St

Milwaukee, WI 53204

Phone: 414-647-6040

Website: <http://milwaukeeerecreation.net/rec/Locations/OASIS.htm>

The 55+ Senior Center has been transformed into an older adult community center offering a variety of programs and activities for individuals over the age of 50. A yearly membership (\$10 for City of Milwaukee residents and \$20 for non-city residents) is required to participate in most activities. Many activities, including wellness checks, meals, and technology classes, are provided.

UNITED COMMUNITY SENIOR CENTER

730 W Washington St

Milwaukee, WI 53204

Phone: 414-649-2807

Website: <http://www.unitedcc.org/Default/ProgramsServices/ElderPrograms.htm>

The United Community Center offers a variety of programs and activities aimed at reducing older adults' feelings of isolation and loneliness. As 91% of program participants are Latino, they provide services that are both bilingual and culturally competent. Among the programs offered are a Latino Geriatric Center, Senior Center, Memory Clinic, and meals.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

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MILWAUKEE 53205

SALVATION ARMY SENIOR CENTER

1645 N 25th St

Milwaukee, WI 53205

Phone: 414-342-9191

General website: <http://www.salvationarmyusa.org/usn/love-the-elderly/>

Each Salvation Army community center offers program offerings such as social clubs, educational opportunities, exercise classes, and meals.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

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Recreational Opportunities by City and Zip Code

enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811.

MILWAUKEE 53206

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53207

BAY VIEW COMMUNITY CENTER

1320 E Oklahoma Ave

Milwaukee, WI 53207

Phone: 414-482-1000

Website: <http://www.bayviewcenter.org/index.php/programs/fifty-and-older/>

Bay View Community Center's 50+ programs provide opportunities to meet new people, make or renew friendships and become more active. Special luncheons with entertainment, bingo parties, discussion groups, exercise and more are all provided.

BEULAH BRINTON COMMUNITY CTR

2555 South Bay St

Milwaukee, WI 53207

Phone: 414-481-2494

Website: <http://milwaukeeerecreation.net/rec/Locations/Community-Centers/Beulah-Brinton.htm>

Beulah Brinton is a community center that serves people of all ages. The center is open six days a week and is available for rentals and birthday parties on Sunday. The extended hours and uniqueness of the center allow for a wide variety of programming opportunities.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

Recreational Opportunities by City and Zip Code

MILWAUKEE 53208

THE INDIAN COUNCIL OF THE ELDERLY, INC

3126 W Kilbourn
Milwaukee, WI 53208
Phone: 414-934-8096
Facebook URL only

The Indian Council of the Elderly (I.C.E) is a non-profit organization that provides nutrition and social services to Milwaukee's Native American Elders and other seniors. Many different activities, including meals, classes, and organized events, are available. The senior center and nutrition site are offered Mondays, Thursdays and Fridays. Services to homebound elders are provided Monday through Friday.

WASHINGTON PARK SENIOR CENTER

4420 W Vliet St
Milwaukee, WI 53208
Phone: 414-933-2332
Website: <http://interfaithmilw.org/about-us/interfaith-locations/senior-centers>

Washington Park Senior Center offers nutritious meals and a variety of social and recreational opportunities aimed at people 50 years of age and older.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53210

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

Recreational Opportunities by City and Zip Code

MILWAUKEE 53211

LAKE PARK LUTHERAN CHURCH SENIOR CENTER

2647 N Stowell Ave

Milwaukee, WI 53211

Phone: 414-962-9190

Website: <http://lakeparklutheran.com/adults/senior-ministries/east-side-senior-services/>

Lake Park Lutheran Church sponsors "Eastside Senior Services" (ESS), a neighborhood outreach program that provides caring volunteers who assist older adults with visits, shopping, seasonal chores, telephone reassurance, and transportation to medical appointments. ESS also connects older adults and their families and friends with community services such as meal sites, adult day care, housing, and respite care.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53212

CLINTON AND BERNICE ROSE SENIOR CENTER

3045 N Martin Luther King Dr

Milwaukee, WI 53212

Phone: 414-263-2255

Website: <http://interfaithmilw.org/about-us/interfaith-locations/senior-centers>

Clinton and Bernice Rose Senior Center offers nutritious meals and a variety of social and recreational opportunities aimed at people 50 years of age and older.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

59

Recreational Opportunities by City and Zip Code

MILWAUKEE 53213

ASIAN AMERICAN SENIOR CENTER

120 N 73rd Street

Milwaukee, WI 53213

Phone: 414-258-2410

Website: <http://interfaithmilw.org/about-us/interfaith-locations/senior-centers>

The Asian American Senior Center provides a variety of nutritional and recreational services to older adults with an emphasis on the service needs of Asian elders of Chinese descent. The AASC operates a senior center and nutrition site on Tuesdays, Thursdays, and two Fridays per month.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53215

School District of South Milwaukee Recreation Department:

<http://www.sdsm.k12.wi.us/community/recreation.cfm>

The South Milwaukee School District - South Milwaukee Recreation Department offers a variety of enrichment and physical fitness courses for a small fee. For more information on programs and classes, contact (414) 766-5082.

MILWAUKEE 53216

THE SHERMAN PARK GATHERING PLACE – CAPITOL DRIVE LUTHERAN CHURCH

3965 N 53rd St

Milwaukee, WI 53216

Phone: 414-445-1656

Website: <http://capitoldrivelutheran.net/ministries/the-sherman-park-gathering-place/>

The Sherman Park Gathering Place (SPGP) serves adults who are 50 and better who wish to form bonds of friendship through religious, social, educational and health enhancing activities. All faiths are welcome.

Recreational Opportunities by City and Zip Code

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53217

HARRY & ROSE SAMSON FAMILY JEWISH COMMUNITY CENTER

6255 N Santa Monica Blvd

Whitefish Bay, WI 53217

Phone: 414-964-4444

Website: <https://www.jccmilwaukee.org/>

The Harry & Rose Samson Family Jewish Community Center offers programs, services, social, cultural and family-oriented activities in a Jewish setting. Classes and activities are fee-based.

MILWAUKEE 53218

MCGOVERN SENIOR CENTER

4500 W Custer Ave

Milwaukee, WI 53218

Phone: 414-527-0990

Website: <http://interfaithmilw.org/about-us/interfaith-locations/senior-centers>

McGovern Senior Center Clinton offers nutritious meals and a variety of social and recreational opportunities aimed at people 50 years of age and older.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

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Recreational Opportunities by City and Zip Code

MILWAUKEE 53221

WILSON PARK SENIOR CENTER

2601 W Howard Ave
Milwaukee, WI 53221
Phone: 414-282-5566

Website: <http://interfaithmilw.org/about-us/interfaith-locations/senior-centers>

Wilson Park Senior Center offers nutritious meals and a variety of social and recreational opportunities aimed at people 50 years of age and older.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53222

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53223

ELK'S LODGE #46

5555 W Good Hope Rd
Milwaukee, WI 53223
Phone: 414-788-8889

Website: <https://www.elks.org/cip/>

The Lodge offers nutritious meals for seniors five days per week. The Lodge Hall is also available for rentals.

Recreational Opportunities by City and Zip Code

REDEEMER LUTHERAN CHURCH SENIOR CENTER

631 N 19TH Street
Milwaukee, WI 53233
Phone: 414-933-7004

Website: <http://www.redeermilwaukee.org/services>

Redeemer Lutheran Church Senior Center offers social time, bible study, exercise classes, and a nutritious lunch for people 55 years and older. Transportation is also available.

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811.

MILWAUKEE 53225

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

MILWAUKEE 53227

MPS Milwaukee Recreation Guide: <http://milwaukeeerecreation.net/rec.htm>

Milwaukee Recreation enriches and strengthens the community by promoting healthy lifestyles, personal development and fun through recreational and educational experiences for all ages. The scope of programs and classes offered are physical activities such as aquatics, cycling, and dance to adult enrichment courses: arts & crafts, cooking, language skills and much more. For more information, please contact (414) 475-8811

Recreational Opportunities by City and Zip Code

SHOREWOOD 53211

SHOREWOOD SENIOR RESOURCE CENTER

2010 E Shorewood Blvd

Shorewood, WI 53211

Phone: 414-847-2727

Website: <http://www.villageofshorewood.org/168/Senior-Resource-Center>

The Senior Resource Center (SRC) promotes safe, healthy and enriching lifestyles for Shorewood residents age 60 and older. Activities include a Memory Café, meals, exercise and wellness classes, and a host of other recreational activities.

Shorewood Recreation and Community Services Department Activities Guide:

Website: <http://www.shorewood.k12.wi.us/page.cfm?p=2506>

The Shorewood Recreational and Community Services Department provides community services and lifelong learning opportunities through recreation, education, and fitness programs to enhance the quality of life for residents of the Shorewood community. This recreational center offers personal trainers to group exercises and enrichment courses from cooking to traveling. For more information, please contact (414) 963-6913 Ext. 4.

SOUTH MILWAUKEE 53172

CHESTER GROBSCHMIDT SENIOR CENTER

2424 15th Ave

South Milwaukee, WI 53172

Phone: 414-768-8045

Website: <http://smwi.org/senior-center/>

The South Milwaukee Senior Center was opened and dedicated in February of 1982. The Senior Center provides educational, cultural, physical, social and recreational programs for older adults. Daily lunches and a variety of recreational and social programming is provided.

South District of South Milwaukee Recreation Department:

Website: <http://www.sdsdm.k12.wi.us/community/recreation.cfm>

The South District of South Milwaukee Recreation Department offers enrichment and physical fitness courses for a small fee. For more information on programs and classes, contact (414) 766-5082.

Recreational Opportunities by City and Zip Code

ST FRANCIS 53235

ST FRANCIS LIONS CLUB COMMUNITY CENTER

3476 E Howard Ave

St Francis, WI 53235

Phone: 414-481-5356

Website: <http://stfrancislionscommunitycenter.com/>

The St. Francis Lions Club works with various organizations in the community to support events and activities that benefit seniors. Among the older adult activities supported by the Club include bingo and Holiday parties.

St. Francis School District: <http://www.stfrancisschools.org/schools/recreation/>

St. Francis School district offers some classes for seniors, including water aerobics, swimming and pickleball. For more information, please contact (414) 747-3900. There is a small fee for St. Francis residents.

WAUWATOSA 53213

WAUWATOSA HART PARK SENIOR CENTER

7300 W Chestnut

Wauwatosa, WI 53213

Phone: 414-471-8495

Website: https://seniorcenter.us/sc/hart_park_senior_center_dining_wauwatosa_wi

At Hart Park Senior Center, adults over the age of 50 have a place to come together to learn, have fun, enjoy nutritious meals, and celebrate life. The center offers an attractive, safe place with social, educational, fitness and recreational opportunities to active seniors in the Wauwatosa area.

Wauwatosa School District Recreation Department:

Website:

http://www.wauwatosa.k12.wi.us/pages/Wauwatosa_School_District/Recreation_Department

The Wauwatosa School District Recreation Department enhances the quality of life for Wauwatosa citizens of all ages by providing a variety of recreational activities, special events, and services which encourage lifelong learning, fitness and fun. Courses range from muscle conditioning, swimming, dance, and stress reduction to knitting, cooking, and iPad/iPhone tips, tricks and Techniques. For more information, please contact (414) 773-2900.

Recreational Opportunities by City and Zip Code

WEST ALLIS 53214, 53219 & 53227

WEST ALLIS SENIOR CENTER

7001 W National Ave

West Allis, WI 53214

Phone: 414-302-8700

<https://www.westalliswi.gov/index.aspx?nid=204>

The West Allis Senior Center provides services focused on the recreational, social, and personal needs of older adults. The Senior Center is operated by the City of West Allis Health Department. Membership for West Allis-West Milwaukee residents is \$20 per year (\$25 for non-residents). Membership is open to anyone age 55 or older.

WEST ALLIS-WEST MILWAUKEE RECREATION CENTER (WAWM)

2450 S 68th St

West Allis, WI 53219

Phone: 414-604-4900 x4941

Website: <http://www.wawmrec.com/>

The West Allis-West Milwaukee Recreation and Community Services Department provides recreational experiences and learning opportunities that serve their community. The West Allis-West Milwaukee Recreation has an array of classes from Intro to Succulents, Knitting, to Aquatics and other exercise classes. For more information, please contact (414) 604-4900.

WHITEFISH BAY 53217

School District of Whitefish Bay Recreational Guide: <http://www.wfbschools.com/community-recreation/recreationguidereginfo.cfm>

The Whitefish Bay Recreational and Community Education Department has provided the community with a wide variety of quality programs for over 50 years. Activities include dancing, aerobics, ethnic cooking and more. For more information, please contact (414) 963-3947.

Disclaimer: We do our best to ensure the information in this directory is accurate. Efforts have been made to keep the content updated and factual. If you discover that information needs to be updated or changed please contact Jon Janowski, Director of Administration, Milwaukee County Department on Aging, at Jonathan.Janowski@milwaukeecountywi.gov.

[Cite your source here.]

Milwaukee Public Schools Recreation Department - Activities for Seniors - 2017

Season	Site	Address	Class Name	Start Date	End Date	Days	Start Time	End Time
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	AARP Foundation Finances 50+	9/21/2016	10/5/2016	W	6:00pm	7:30pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Arthritis Exercise	10/7/2016	12/16/2016	F	11:15am	12:00pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Beginner Beading	12/1/2016	12/1/2016	Th	9:00am	11:00am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Bingo	9/5/2017	12/19/2017	Tu	12:15pm	1:30pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Blood Pressure Check	9/12/2017	12/7/2017	Tu,Th	9:30am	11:30am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Chair Yoga	9/11/2017	12/20/2017	M,W,F	9:00am	10:00am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer for Absolute Beginners	10/30/2017	11/2/2017	M,W,Th	9:30am	11:30am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer Lab	9/5/2017	12/21/2017	M,Tu,W,Th,F	8:00am	3:00pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Craft Club	9/12/2017	11/28/2017	Tu	9:00am	12:00pm
FALL	Enderis Playfield 7	2938 N. 72nd St, Milw, 53210	Drawing & Painting	9/12/2017	10/17/2017	Tu	5:00pm	7:00pm
FALL	Enderis Playfield 7	2938 N. 72nd St, Milw, 53210	Drawing & Painting	10/24/2017	11/28/2017	Tu	5:00pm	7:00pm
FALL	Enderis Playfield 7	2938 N. 72nd St, Milw, 53210	Fitness Center	9/5/2017	12/15/2017	M,Tu,W,Th,F	8:00am	3:00pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Harmonica Lessons	9/7/2017	10/5/2017	Th	10:00am	11:00am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Leaf Prints	10/26/2017	10/26/2017	Th	12:15pm	1:45pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Mandolin	9/15/2017	10/6/2017	F	10:00am	11:00am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Needlecraft Circle	9/13/2017	12/13/2017	W	9:00am	11:00am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Ornaments	12/14/2017	12/14/2017	Th	12:15pm	1:45pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Pickleball	9/6/2017	12/13/2017	W	9:00am	12:00pm
FALL	Juneau Playfield 75	6400 W. Mt. Vernon, Milw, 53213	Pickleball	9/9/2017	12/16/2017	Sa	9:00am	12:00pm
FALL	Juneau Playfield 75	6400 W. Mt. Vernon, Milw, 53213	Pressed Plant Bookmarks	9/21/2017	9/21/2017	Th	12:15pm	1:45pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	9/8/2017	10/20/2017	F	12:30pm	1:30pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	10/27/2017	12/15/2017	F	12:30pm	1:30pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	T'ai Chi / Exercise	9/11/2017	12/18/2017	M	9:00am	9:45am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	TOPS Club, Inc.	9/13/2017	12/13/2017	W	10:00am	10:45am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Winter Bird Feeding	11/16/2017	11/16/2017	Th	12:15pm	1:45pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Yoga - Gentle	9/29/2017	12/1/2017	F	10:15am	11:15am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	9/11/2017	10/23/2017	M	10:15am	11:15am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	10/30/2017	12/11/2017	M	10:15am	11:15am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	9/6/2017	10/25/2017	W	5:00pm	6:00pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	11/1/2017	12/20/2017	W	5:00pm	6:00pm
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	9/7/2017	10/26/2017	Th	10:15am	11:15am
FALL	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	11/2/2017	12/21/2017	Th	10:15am	11:15am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	AARP Foundation Finances 50+	4/5/2016	4/19/2016	Tu	6:00pm	8:00pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Arthritis Exercise	4/8/2016	6/3/2016	F	11:15am	12:00pm
SPRING	MacDowell 003	6500 W. Mt. Vernon, Milw, 53213	Arthritis Walking Club	4/2/2016	5/21/2016	Sa	9:00am	10:00am

68

SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Ballroom Dance	4/4/2016	5/23/2016	M	1:00pm	2:00pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Beginner Beading	5/11/2017	5/11/2017	Th	9:00am	11:00am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Bingo	4/4/2017	5/30/2017	Tu	12:15pm	1:30pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Blood Pressure Check	4/4/2017	6/1/2017	Tu, Th	9:30am	11:30am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Chair Yoga	4/3/2017	6/2/2017	M, W, F	9:00am	10:00am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer for Absolute Beginners	4/3/2017	4/6/2017	M, W, Th	9:30am	11:30am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer Lab	4/3/2017	6/2/2017	M, Tu, W, Th, F	8:00am	3:00pm
SPRING	OASIS 787	2938 N. 72nd St, Milw, 53210	Craft Club	4/4/2017	5/9/2017	Tu	9:00am	12:00pm
SPRING	Enderis Playfield 75	2938 N. 72nd St, Milw, 53210	Drawing & Painting	3/14/2017	5/9/2017	Tu	5:00pm	7:00pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Fitness Center	4/3/2017	6/2/2017	M, Tu, W, Th, F	8:00am	3:00pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Harmonica Lessons	4/6/2017	5/4/2017	Th	10:00am	11:00am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Internet for Absolute Beginners	4/10/2017	4/13/2017	M, W, Th	9:30am	11:30am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Mandolin	4/7/2017	5/5/2017	F	10:00am	11:00am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Sheepshead Club	4/5/2017	5/31/2017	W	12:15pm	2:00pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	4/7/2017	5/5/2017	F	12:30pm	1:30pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	5/12/2017	6/9/2017	F	12:30pm	1:30pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	TOPS Club, Inc.	4/5/2017	5/31/2017	W	10:00am	10:45am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Yoga - Gentle	4/14/2017	6/9/2017	F	10:15am	11:15am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	5/1/2017	6/26/2017	M	10:15am	11:15am
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	5/3/2017	6/28/2017	W	5:00pm	6:00pm
SPRING	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	5/4/2017	6/29/2017	Th	10:15am	11:15am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Adult Acting Class	6/23/2016	8/18/2016	Th	9:15am	11:15am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Arthritis Exercise	6/24/2016	8/19/2016	F	11:15am	12:00pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Bingo	6/6/2017	8/29/2017	Tu	12:15pm	1:30pm
SUMMER	Hawthorn Glen 746	1130 N. 60th St, Milw, 53208	Birdwatching	7/30/2016	7/30/2016	Sa	10:00am	11:30am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Blood Pressure Check	6/6/2017	8/24/2017	Tu, Th	9:30am	11:30am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Book Club	6/23/2016	8/18/2016	Th	12:15pm	2:15pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Chair Yoga	6/5/2017	8/25/2017	M, W, F	9:00am	10:00am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer for Absolute Beginners	7/10/2017	7/13/2017	M, W, Th	9:30am	11:30am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer Lab	6/5/2017	9/1/2017	M, Tu, W, Th, F	8:00am	3:00pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Film Club	6/30/2016	8/25/2016	Th	12:15pm	3:15pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Fitness Center	6/5/2017	8/25/2017	M, Tu, W, Th, F	8:00am	3:00pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Internet for Absolute Beginners	7/24/2017	7/27/2017	M, W, Th	9:30am	11:30am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Needlecraft Circle	6/8/2016	8/24/2016	W	9:00am	11:00am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Needlecraft Circle	6/7/2017	8/30/2017	W	9:00am	11:00am
SUMMER	Juneau Playfield 75	6500 W. Mt. Vernon, Milw, 53213	Pickleball	6/6/2017	8/29/2017	Tu	5:30pm	8:30pm
SUMMER	Juneau Playfield 75	6500 W. Mt. Vernon, Milw, 53213	Pickleball	6/8/2017	8/31/2017	Th	5:30pm	8:30pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	7/21/2017	8/18/2017	F	12:30pm	1:30pm

SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	6/16/2017	7/14/2017	F	12:30pm	1:30pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	TOPS Club, Inc.	6/7/2017	8/30/2017	W	10:00am	10:45am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Yoga - Gentle	6/16/2017	8/11/2017	F	10:15am	11:15am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	6/6/2016	8/15/2016	M	10:15am	11:15am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	6/8/2016	8/17/2016	W	5:00pm	6:00pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	7/3/2017	8/21/2017	M	10:15am	11:15am
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	7/5/2017	8/23/2017	W	5:00pm	6:00pm
SUMMER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	7/6/2017	8/24/2017	Th	10:15am	11:15am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Athletic Exercise	1/8/2016	2/12/2016	F	11:15am	12:00pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Athletic Exercise	1/13/2017	2/17/2017	F	11:15am	12:00pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Beginner Beading	2/4/2016	2/4/2016	Th	9:00am	11:00am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Beginner Beading	2/23/2017	2/23/2017	Th	9:00am	11:00am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Bingo	1/3/2017	5/30/2017	Tu	12:15pm	1:30pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Blood Pressure Check	1/5/2017	5/25/2017	Tu,Th	9:30am	11:30am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Chai Yoga	1/11/2017	5/26/2017	M,W,F	9:00am	10:00am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer for Absolute Beginners	1/30/2017	2/2/2017	M,W,Th	9:30am	11:30am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Computer Lab	12/21/2016	5/26/2017	M,Tu,W,Th,F	8:00am	9:00pm
WINTER	OASIS 787	2938 N. 72nd St, Milw, 53210	Craft Club	1/3/2017	5/9/2017	Tu	9:00am	12:00pm
WINTER	OASIS 787	2938 N. 72nd St, Milw, 53210	Drawing & Painting	1/3/2017	3/7/2017	Tu	5:00pm	7:00pm
WINTER	OASIS 787	2938 N. 72nd St, Milw, 53210	Drawing & Painting	3/14/2017	5/9/2017	Tu	5:00pm	7:00pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Email For Beginners	2/20/2017	2/23/2017	M,W,Th	9:30am	11:30am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Essential Oils for Health	1/12/2017	1/12/2017	Th	1:00pm	2:30pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Fitness Center	1/9/2017	5/26/2017	M,Tu,W,Th,F	8:00am	3:00pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Harmonica Lessons	1/26/2017	2/23/2017	Th	10:00am	11:00am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Internet for Absolute Beginners	2/13/2017	2/16/2017	M,W,Th	9:30am	11:30am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Mandolin	1/27/2017	2/24/2017	F	10:00am	1:00pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Needlecraft Circle	1/25/2017	5/17/2017	W	9:00am	11:00am
WINTER	Pulaski 026	2500 W. Oklahoma Ave, Milw, 53215	Pickleball	1/7/2017	8/18/2017	Sa	9:00am	12:00pm
WINTER	Pulaski 026	2500 W. Oklahoma Ave, Milw, 53215	Pickleball	1/4/2017	8/22/2017	W	7:00pm	9:30pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Sheepshead Club	1/4/2017	5/31/2017	W	12:15pm	2:00pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	1/20/2017	2/17/2017	F	12:30pm	1:30pm
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Spanish	2/24/2017	3/24/2017	F	12:30pm	1:30pm
WINTER	OASIS 787	2938 N. 72nd St, Milw, 53210	Tai Chi / Exercise	1/9/2017	4/3/2017	M	9:00am	9:45am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	TOPS Club, Inc.	1/4/2017	5/31/2017	W	10:00am	10:45am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Yoga - Gentle	1/13/2017	2/17/2017	F	10:10am	11:10am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Yoga - Gentle	3/3/2017	3/31/2017	F	10:10am	11:10am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	1/9/2017	2/27/2017	M	10:15am	11:15am
WINTER	OASIS 787	2414 W. Mitchell St, Milw, 53204	Zumba Gold	3/6/2017	4/24/2017	M	10:15am	11:15am

WINTER	OASIS 787	2414 W. Mitchell St. Milw. 53204	Zumba Gold	1/11/2017	3/1/2017	W	5:00pm	6:00pm
WINTER	OASIS 787	2414 W. Mitchell St. Milw. 53204	Zumba Gold	3/8/2017	4/25/2017	W	5:00pm	6:00pm
WINTER	OASIS 787	2414 W. Mitchell St. Milw. 53204	Zumba Gold	1/12/2017	3/2/2017	Th	10:15am	11:15am
WINTER	OASIS 787	2414 W. Mitchell St. Milw. 53204	Zumba Gold	3/9/2017	4/27/2017	Th	10:15am	11:15am
YEAR ROUND	Burlingham Playfield	1755 S. 32nd St. Milw. 53215	Senior Softballs	4/24/2018	8/14/2018	Tu	9:15am	11:15am
YEAR ROUND	Burlingham Playfield	1755 S. 32nd St. Milw. 53215	Senior Softballs	9/26/2017	4/5/2018	Tu/Th	9:15am	11:15am
YEAR ROUND	Burlingham Playfield	1755 S. 32nd St. Milw. 53215	Senior Softballs	9/26/2017	4/5/2018	Tu/Th	9:15am	11:15am

12

Questions Used for Public Input Sessions and Commission on Aging Workgroup Sessions

What kind of community do you want for seniors?

- Why is that important?
- How is that different from the way things are now?

What are the two or three most important issues or concerns that you have about senior centers in our community?

How do senior centers/community centers affect you personally?

- What personal experiences have you had?
- What experiences have your friends, family, neighbors, etc had?

What do we want senior/community centers to look like 10 or 15 years from now?

- Why do you say that?

What kinds of things are keeping us from achieving a senior center/community center vision?

- Why do you say that?

What kinds of things could be done to make a difference and achieve a vision of the future for senior centers/community centers?

- What can individuals do to make a difference?
- What's important for us to keep in mind when we think about moving ahead?

Now that we've talked about senior center issues a bit, what questions do you have?

- What do you feel you'd like to know more about that would help you make better sense of what's going on and what should be done?
- What kind of follow-up would you like from this discussion?



**Milwaukee County Commission on Aging
Senior Center Input Session
October 13, 2017**

The Senior Center Input Session was held on Wednesday, October 13, 2017, at Marcia Coggs Human Services Building, Conference Room 302E, 1220 W. Vliet St., Milwaukee, WI 53205.

Commissioners Present:

Fred Knueppel
Gary Mikolajczyk
Patsy Delgado

Commissioners Excused

Barbara Wyatt Sibley
Gladys Carroll Weathersby

Senior Center Input Session Questions – October 13, 2017

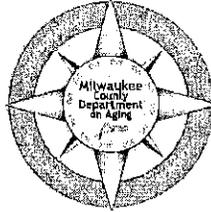
1. **What kind of community do you want for seniors?** The community needs to be more inclusive. Add more programs for older community members.
 - **Why is that important?** Currently a segregated city, do not see it getting better it seems worst. Concentration seems to be ethnicity and race, and there doesn't seem to be any reaching out. There is oppression.
 - **How is that different from the way things are now?** More opportunities for everybody.
2. **What are the two or three most important issues or concerns that you have about senior centers in our community?** Capital improvements (funding), and programing. Have a suggestion box to hear from the seniors what they want to have at the centers. Future programming.
3. **How do senior centers/community centers affect you personally?**
 - **What personal experiences have you had?** Use of the facilities, had meals at center.
 - **What experiences have your friends, family, neighbors, etc. had?** Heard from friends that is it important to them as it is there activity for the day. They go there for companionship.
4. **What do we want senior/community centers to look like 10 or 15 years from now?** Change programing, expand, and reconfigure. Plan for alternative energy sources such as solar panels. Explore alternative ways on how to provide services. Need Volunteers. Search out funders.
 - **Why do you say that?** Utility bills are outrageous.

5. **What kinds of things are keeping us from achieving a senior center/community center vision?** Money/funding.
 - **Why do you say that?** MCDA's Executive Director cut the coordinator positions that oversee the centers due to the budget.
6. **What kinds of things could be done to make a difference and achieve a vision of the future for senior centers/community centers?** Get more input from the seniors/their needs. Open senior centers on the Southwest side and the Northwest side. The Department should be more aggressive in applying for grants to support senior center.
 - **What can individuals do to make a difference?** Keep a few flyers with you in case someone is asking for assistance, how they should contact about MCDA & Center programs. Step-up and be a volunteer.
 - **What's important for us to keep in mind when we think about moving ahead?** Community service.
7. **Now that we've talked about senior center issues a bit, what questions do you have?**
 - **What do you feel you'd like to know more about that would help you make better sense of what's going on and what should be done?** How to get information out to the public/More advertisement. New Commissioners need to advocate for the seniors, one by attending meetings regularly.
 - **What kind of follow-up would you like from this discussion?** Would like to see what the public discussed/What are their needs. Do they match the Commissioners?
8. **Adjournment:** Meeting adjourned at 9:53am.

Respectfully submitted,



Vonda Nyang
Executive Assistant



**Milwaukee County Commission on Aging
Senior Center Input Session
October 18, 2017**

The Senior Center Input Session was held on Wednesday, October 18, 2017, at Marcia Coggs Human Services Building, Conference Room 302E, 1220 W. Vliet St., Milwaukee, WI 53205.

Commissioners Present:

Sylvan Leabman, *Chair*
Johnny C. White
Debra Jupka, *Co-Chair*
Supervisor Steve Taylor

Commissioners Excused

Bettie Rogers, J.D.

Senior Center Input Session Questions – October 18, 2017

1. **What kind of community do you want for seniors?** Supportive and accessible in approach. Intergenerational/Multicultural, no fear, security/safety. Healthcare, transportation, meals, engaging, creative innovative community, relevant, financially stable.
 - Why is that important?
 - How is that different from the way things are now? Financially stable, all residents
2. **What are the two or three most important issues or concerns that you have about senior centers in our community?** The facility, reflect community, building maintained, and programing. Confusion of the mission for clients, core level of services, specialized? Stigma cultural/otherwise. Financial stability, enrollment, business partnerships/community partnerships, lack of community, don't know about the centers.
3. **How do senior centers/community centers affect you personally?**
 - What personal experiences have you had? No experiences (exception of meals).
 - What experiences have your friends, family, neighbors, etc had? Stigma, Social economic variances.
4. **What do we want senior/community centers to look like 10 or 15 years from now?** International/partnership/business, more volunteers, 3-5 year operating plan/strategic, Multicultural board.
 - Why do you say that?
5. **What kinds of things are keeping us from achieving a senior center/community center vision?** Money and long-term planning with an A, B, C plan options.

- Why do you say that? Lack of understanding what a community center is and does.
6. **What kinds of things could be done to make a difference and achieve a vision of the future for senior centers/community centers?**
- What can individuals do to make a difference?
 - What's important for us to keep in mind when we think about moving ahead?
7. **Now that we've talked about senior center issues a bit, what questions do you have?**
- What do you feel you'd like to know more about that would help you make better sense of what's going on and what should be done?
 - What kind of follow-up would you like from this discussion?
8. **Adjournment:** Meeting adjourned at 12:30 pm.

Respectfully submitted,



Vonda Nyang
Executive Assistant

**Notes: Senior Center Input Session Questions –Commission on Aging Commissioner’s Input,
October 24, 2017**

Commissioners Beth Meyer-Arnold, Maria Castrejon-Perez, and Gladys M. Carroll-Weathersby, met on Tuesday from 9:00 am – 10:10 am on October 24, 2017, at the Marcia Coggs Human Services Building, 1220 W. Vliet St., Conference Rm 302E (Located on the 3rd Floor in the Administration Office, Milwaukee, WI 53205)

These notes are a summary of the discussion between the three commissioners. Beth Meyer-Arnold was the note taker.

What kind of community do you want for seniors?

Bright, inviting active environment, focused on what seniors want. Aesthetically we should be focused on an inviting physical space. We should not accept cold, not welcoming places. There should be large windows, showing activities that are warm and bright. The activities should include children. Physical setting must be accessible. It is very difficult when it is in a “basement” setting with no elevator.

Why is that important?

“Architectural delight” and the caliber of engagement opportunities reflect the value we have for older adults in our community.

How is that different from the way things are now?

Some centers are depressing and not accessible. Commissioners Castrejon-Perez, and Carroll-Weathersby talked at length about their involvement in the UCC and St. Ann’s Center for Intergenerational Care (respectively) and the “first impressions” when entering and engaging in activities at those centers. They are warm, welcoming, intergenerational, reflect the culture of the persons who attend. We acknowledged that they are both private centers and not the Milwaukee Co Department on Aging centers but were seen, by the commissioners, as desirable models to replicate.

What are the two or three most important issues or concerns that you have about senior centers in our community?

1. Getting seniors out of their homes and out of isolation. If they don’t drive and are leery about the safety of the neighborhood “getting them out of the door” can be the first challenge. Transportation is an issue. Commissioner Castrejon-Perez suggested getting information to the generation that supports the seniors about what services are out there, could be a strategy.
2. Finding out what seniors are interested in. What do they want to do? We will need strategies and tools that can accurately get this information. Commissioner Meyer-Arnold suggested that if a senior has not been exposed to intergenerational, physical fitness, art, cultural and learning activities they will not know that they are possible.

How do senior centers/community centers affect you personally?

- **What personal experiences have you had?**
- **What experiences have your friends, family, neighbors, etc had?**

All three Commissioners have toured, ate lunch in and had family members and neighbors use senior centers.

What do we want senior/community centers to look like 10 or 15 years from now?

They must look like what the people (the seniors) want them to look like. We must ask them with the "right" tools. They should look more like a community center, not a senior center, they should have learning opportunities, cooking, teaching, art, intergenerational, advocacy, political, and neighborhood activism opportunities.

What kinds of things could be done to make a difference and achieve a vision of the future for senior centers/community centers?

Plan Open Houses with Commissioners as hosts, to invite the community to tell us what they want and help the staff plan the vision.

Work with community organizers in the neighborhoods. Community Centers for seniors should also be hubs for other neighborhood groups to meet, recruit volunteers, hold events, teach youth and middle age persons about communities. Invite other organizations in to share space for many different activities.

What's important for us to keep in mind when we think about moving ahead?

Housing should be close by. Transportation should be accessible. Safety may be an issue in some neighborhoods. Commissioner Carroll-Weathersby shared the concern of elders in her neighborhood that the development in the 53206 and Lindsay Heights neighborhood may move the tax burden of home owning out of the reach of the seniors who now live there.

Now that we've talked about senior center issues a bit, what questions do you have?

We need to do more outreach to the communities. Move away from the "we are here and they will come" attitude. We should walk the neighborhood with other neighborhood organizations to get seniors interested. Reaching out to the seniors who live in the neighborhoods, not the nursing homes.

What do you feel you'd like to know more about that would help you make better sense of what's going on and what should be done?

We must begin to say Community Center... even the name (senior center) is not going to work in the future. We will need to have lots of resources at the community centers. Resources for all ages and for all stages of life.

We should be thinking about how to partner with the other key, vibrant community organization in the neighborhood. Think of the Models: St. Ann's Center, UCC, Sojourner Truth House.

Creating a culture of partnerships/entrepreneurship is extremely important. How have we used community partners? How can we engage them in the future. The money will not come from the county budget. We will have to determine how we can make the community centers important to key partners.

Examples of community leaders? Corporations (GE/Master Lock, Johnson Controls, major Banks, Northwestern Mutual); organizations or clubs within corporations (work and volunteer groups, cultural groups within large corporations, ie. African American or Latino groups within corporations); teachers, school principals, pastors, restaurants and retail businesses, home owner repair and remodel businesses in the neighborhood

What kind of follow-up would you like from this discussion?

All three commissioners felt that this was an invigorating exercise and that this is an opportunity to reinvent the neighborhood senior center model into a community center model through a *Task Force type process*. The process will need to consider the physical setting, the programs and services provided, and the people supported and needed (seniors, the staff, the neighbors, the schools and families, the department on aging, neighborhood organizations and current and future corporate partners)

"let status quo GO... think outside the box"

"I need to make a difference, give me something to do, this conversation was the best conversation in a year." Quote from commissioner Castrejon-Perez and seconded by Meyer-Arnold and Carroll-Weathersby !

thank you Beth Meyer-Arnold, Maria Castrejon-Perez, and Gladys M. Carroll-Weathersby

Summary of Key Themes from October 2017 Community Input Sessions

October 17 – Clinton Rose Senior Center – approximately 50 participants

October 24 – Wilson Park Senior Center – approximately 40 participants

Question 1: What kind of community do you want for seniors?

- Safe, clean, comfortable, accessible, modern, welcoming, and fun senior centers
- More valued, productive, independent, educated, empowered, respected, dignified
- More activities, hot topics, improved technology
- Improved transportation options. Affordable, accessible transportation. Senior carpools.
- Access to helpful, relevant information to advocate for seniors' rights
- Get connected to peers, staff, neighbors, resources, and other community members/partners
- Included in activities in larger community. Stronger and better community relations.
- Progressive and well-funded programming, building upgrades and maintenance.
- Modern exercise equipment and fitness programs. Senior dining options.
- Keep senior centers open
- Safety: security guard "buddy system"

1a) Why is that important?

- Senior centers are a place to go to socialize and come together for fellowship and meet different people
- Make seniors feel valued in communities
- Provides aid and assistance to younger generations with no direction
- To help boost attendance at senior centers

1b) How is that different from the way things are now?

- More and different programs should be offered. We don't want services taken away – we want them to grow
- Keep up with technology
- Rewards for education would be nice
- People don't attend because of safety concerns at the centers and on the bus
- People don't know senior centers and services exist
- Lack of networking throughout community

Question 2: What are the two or three most important issues/concerns you have about senior centers in our community?

- Funding – no budget cuts. We need money to make things happen
- Safety. More police presence needed. Need liaisons with police
- Advocating for more resources for seniors. More outreach needed.
- Senior centers are a good place to get away. They are like a second home – like family.
- Benches out front need to be replaced
- Access to emergency services needed
- Improve and update the elevator at Clinton Rose. Need more rails to get up and down.
- Toilet seats are too low – need comfort height seats
- Address needs to be more visible on building
- Could use building for others as rental opportunity

Question 3: How do senior centers/community centers affect you personally?

- Staff provide a connection to resources
- They promote individual engagement
- They give seniors a place to go and make new friends and be with peers
- They provide companionship, fellowship, exercise, and lunch
- Need brighter lighting inside and outside when leaving building
- Need quicker repairs to facilities

3a) What personal experiences have you had?

- Met groups I never would have otherwise
- Formed a sisterhood
- Social experience for my age group

3b) What experiences have your friends, family, neighbors, etc had?

- We love the senior center
- A 50+ group still dances and performs

Question 4: What do we want senior/community centers to look like 10-15 years from now?

- A training facility – more high-tech, more activities, more staff
- More convenient and connected to other facilities (like apartments, ATM machines, dog parks)

8/

- Everything is updated. Doors open automatically. More windows (including a skylight).
- Transportation options. Transportation is free to get here.
- More aesthetically pleasing and welcoming. Buildings are painted, clean, updated, and accessible
- Centers are places where seniors get all of their needs met. There are nurses for health care needs.
- Bathrooms are improved. Elevator maintenance is taken care of. There is a chairlift track for steps.
- Centers are welcoming and attractive for the community. Greeters at every center. Nice flowers in front of buildings.
- Centers are progressive and responsive to new changes, trends, and ideas when they happen
- Money should be spent on programs that help older people. No funding concerns.

Question 5: What kinds of things are keeping us from achieving a senior center/community center vision?

- Funding issues keep us limited
- Security
- Solicit input from seniors – not the attitude that “we” will make decisions for them
- Money, separation, government
- Need for more handicapped parking spots
- Misperception that one must be of a certain income level to participate
- Better cooperative partnership between Parks and Senior Centers.
- If we can't afford staff, then decrease programming and maintenance.
- Deferred maintenance
- Sound system/P.A. system
- Better ways to stay informed of political issues affecting seniors

Question 6: What can be done to achieve a vision of the future for senior centers/community centers?

- Vote people in office who are concerned about seniors
- Voice opinions, advocate, be supportive. Talk up senior centers.
- Participate and show up. Bring friends.
- Advertise more widely, promote more effective messaging
- Stop the violence around the centers. Increase safety around the centers.
- Be engaged, write letters, make calls. Don't take senior centers for granted.
- Improve accessibility and improve transportation. Van schedule should allow participants to stay for PM programming.

- Become a friend. Let people know about the senior centers.
- Engage in outreach with community partners and help homebound elders

Question 7: What questions do you have?

- What will happen after this discussion? Where does this go from here?
- Are we wasting our time? Do you hear us?
- Will anything come of this? Will there be a follow-up meeting to discuss results?
- Should I expect to receive feedback from today's session?
- How will there be accountability?
- Why is cutting services to seniors a good idea?
- How and when can our questions be submitted?
- If you cut senior services, what do you expect seniors to do for socialization?
- How will mental and physical health of seniors be improved with cuts to programs and services?

(February 2013)



Building Inspections

McGovern Park Senior Center (ID: 1435)

5400 North 51st Boulevard

McGovern Park Senior Center



- Background Data
 - Square Feet: 12,983
 - Year Built: 1974
- Overall Building Condition
 - Overall the building is in good condition, but deferred maintenance items need to be addressed before they create larger problems
- Functionality/ Utilization
 - Serves the functional needs of the senior center operation
- Operational Issues
 - Many systems while functional are nearing the end of their useful life
- Major Capital Requirements
 - Primarily to upgrade systems
 - Exterior work includes need for windows, caulking, tuckpointing and gutters
- Safety
 - The location has security issues - break-ins
 - Exit doors lack panic hardware
- Highest & Best Use
 - Continued use as a senior center
- Summary
 - Deferred maintenance items need to be scheduled and budgeted
 - With repairs, this center should continue to serve as a senior center for many years

Rose Park Senior Center (ID: 1830)

3045 North Martin Luther King Drive

Rose Park Senior Center



- Background Data
 - Square Feet: 39,474
 - Year Built: 1982
- Overall Building Condition
 - Overall the building is in good condition
 - Many systems while functional are nearing the end of their useful life



Building Inspections

- **Functionality/ Utilization**
 - Some restrooms are not ADA compliant
- **Operational Issues**
 - Many systems while operational are nearing the end of their useful life
- **Major Capital Requirements**
 - Primarily to upgrade systems
 - Exterior maintenance issues include walkways, front entrance, leaking roof and tuckpointing
- **Safety**
 - Exit doors need panic hardware
 - Some exits are locked all day
- **Highest & Best Use**
 - Continued use as a senior center
- **Summary**
 - Deferred maintenance items need to be scheduled and budgeted
 - With repairs, this center should continue to serve as a senior center for many years

Washington Park Senior Center (ID: 1990)

4420 West Vliet Street

- **Background Data**
 - Square Feet: 30,092
 - Year Built:
- **Overall Building Condition**
 - Overall the building is in good condition
 - Many systems while functional are nearing the end of their useful life
- **Functionality/ Utilization**
 - Some restrooms are not ADA compliant
 - Adequately serves the senior center function
- **Operational Issues**
 - Many systems while operational are nearing the end of their useful life
- **Major Capital Requirements**
 - Primarily to upgrade systems
 - Exterior maintenance issues include walkways, front entrance, leaking roof and tuckpointing





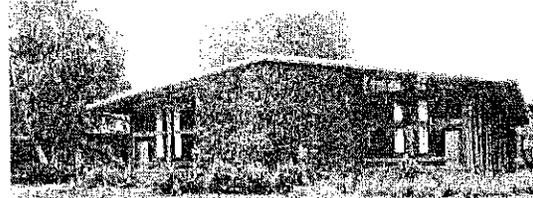
Building Inspections

- Safety
 - Building has no fire sprinklers
- Highest & Best Use
 - Continued use as a senior center
- Summary
 - Deferred maintenance items need to be scheduled and budgeted
 - With repairs, this center should continue to serve as a senior center for many years

Wil-O-Way "U" Recreation Center (ID: 2680)

10602 West Underwood Creek Parkway

Wil-O-Way "U" Recreation Center



- Background Data
 - Square Feet: 8,975
 - Year Built: 1964
- Overall Building Condition
 - Overall the building is in good condition.
- Functionality/ Utilization
 - Adequately serves the functions of the Department of Family Care
 - Provides 3rd party rental income
- Operational Issues
 - Most HVAC components were recently upgraded
 - Electrical upgrades to lighting fixtures would save energy
- Major Capital Requirements
 - Portions of the building have been remodeled
 - Some deferred maintenance and systems lifecycle replacement issues
- Safety
 - Cracked curb/sidewalk trip hazards
- Highest & Best Use
 - Continued use as a multi-use park facility
- Summary
 - Deferred maintenance items need to be scheduled and budgeted
 - With repairs, this center should continue to serve as a multi-use park facility for many years



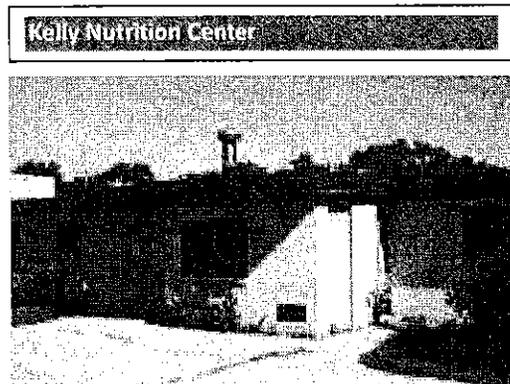
Building Inspections

- Operational Issues
 - Adequately serves the recreational and adult day programs it services
- Major Capital Requirements
 - Exterior maintenance includes painting and door and window repairs
 - Heating and air handling units are beyond their useful life
- Safety
 - Main water service is next to electrical service equipment
 - Need to monitor effectiveness of fire alarm system
- Highest & Best Use
 - Continued use as a multi-use park facility
- Summary
 - Schedule deferred maintenance repairs
 - Continue to operate as a multi-use park facility

Kelly Nutrition Center – Warnimont Park (ID: 3125)

5400 South Lake Drive

- Background Data
 - Square Feet: 4,290
 - Year Built: 1955
- Overall Building Condition
 - Built as barracks housing, the concrete block/wood joist structure was not intended for long term use
 - The building is constructed of block walls, wood joist roof, wood doors and windows which are thermally inefficient to meet today's energy standards. It has had minimal maintenance and thermal upgrades.
- Functionality/ Utilization
 - There is no curb appeal or amenities that would attract more users given the age and aesthetics of this building.
 - Large underutilized corridors reduce useable square footage
- Operational Issues
 - The building layout and proportions make it difficult to remodel into larger spaces to meet the needs of the various programs that are offered by the County.
 - Two building layout including two kitchens, makes it difficult for staff and users to traverse outside between buildings especially in inclement weather.
 - Door hardware is not ADA compliant





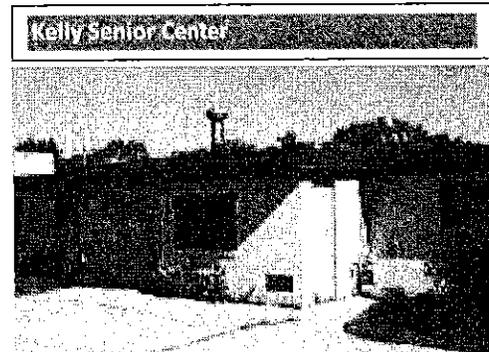
Building Inspections

- Major Capital Requirements
 - Need to replace hot water, heating, air conditioning and ventilation equipment
 - Wood windows need replacement
- Safety
 - Separate buildings hampers safe navigation between buildings during winter months, security all year
 - No stoops at exterior doors causes pavement settlement at door thresholds
 - Older wood double-hung windows are heavy and difficult for elderly to open. Could drop and cause injury
- Highest & Best Use
 - Building need substantial repairs and is poorly laid out to service elderly users
 - Need to question making required repairs or replacing facility
- Summary
 - Recommend demolishing structure and consolidation of the senior center and nutrition center in a new facility possibly as part of a development structure that gives a private operator incentives to build. Need to coordinate with Parks Department.

Kelly Senior Center – Warnimont Park (ID: 3130)

5400 South Lake Drive

- Background Data
 - Square Feet: 10,300
 - Year Built: 1954
- Overall Building Condition
 - Built as barracks housing, the concrete block/wood joist structure was not intended for long term use
 - The building is constructed of block walls, wood joist roof, wood doors and windows which are thermally inefficient to meet today's energy standards. It has had minimal maintenance and thermal upgrades.
- Functionality/ Utilization
 - There is no curb appeal or amenities that would attract more users given the age and aesthetics of this building.
 - Large underutilized corridors reduce useable square footage
- Operational Issues
 - Two building layout including two kitchens, makes it difficult for staff and users to traverse outside between buildings especially in inclement weather.
 - Door hardware is not ADA compliant





Building Inspections

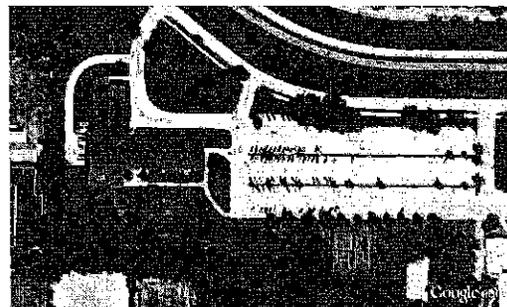
- Major Capital Requirements
 - Deferred maintenance items need to be scheduled for repair or replacement
- Safety
 - Separate buildings hampers safe navigation between buildings during winter months, security all year
 - No stoops at exterior doors causes pavement settlement at door thresholds
 - Older wood double-hung windows are heavy and difficult for elderly to open. Could drop and cause injury
 - The local Fire Inspector requested a second means of egress be provided in large hall per building code requirements
- Highest & Best Use
 - Building need substantial repairs and is poorly laid out to service elderly users
 - Need to question making required repairs or replacing facility
- Summary
 - Recommend demolishing structure and consolidation of the senior center and nutrition center in a new facility possibly as part of a development structure that gives a private operator incentives to build a combined senior center with elderly housing. Need to coordinate with Parks Department.

Wilson Park Senior Center – Wilson Park (ID: 3845)

2601 West Howard Avenue

- Background Data
 - Square Feet: 38,458
 - Year Built: 1980
- Overall Building Condition
 - Overall the building is in good condition, however, some HVAC and plumbing components are nearing the end of their useful life
- Functionality/ Utilization
 - The building contains many amenities that that serve the needs of the senior citizens who use the facility
- Operational Issues
 - Many of the HVAC components are beyond their useful life
- Major Capital Requirements
 - Wood siding is coming loose in many locations
 - Need to schedule repair and replacement of selected building components

Wilson Park Senior Center



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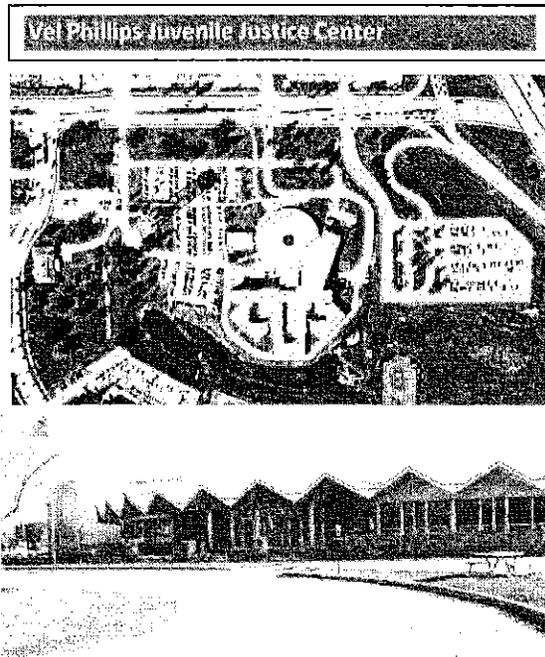


Building Inspections

- Safety
 - Building does not have fire sprinklers
 - Accessible curb ramp has been patched and is crumbling – does not meet today's code and design standards
 - Exterior doors should have single action / secure type panic devices rather than push bars with thumb turn locks. Thumb turns are not easily unlocked during a panic situation which can cause delays in egress during emergency situations
 - Curbs, sidewalks and asphalt are cracked and buckling causing trip hazards, especially at elderly facility
- Highest & Best Use
 - Continued use as a senior center
- Summary
 - Deferred maintenance items need to be scheduled and budgeted
 - With repairs, this center should continue to serve as a senior center for many years

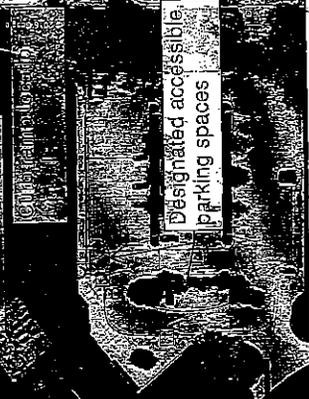
Vel Phillips Juvenile Justice Center (ID: 5000) 10201 Watertown Plank Road

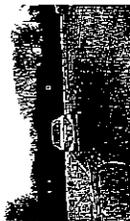
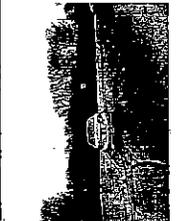
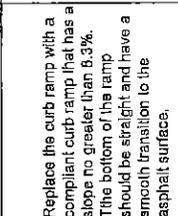
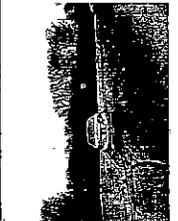
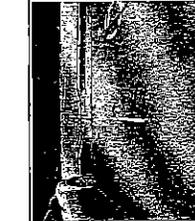
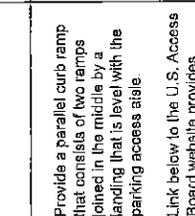
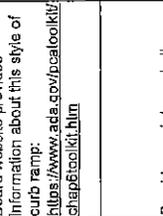
- Background Data
 - Square Feet: 219,539
 - Year Built: 1962; with later additions through 1994
- Overall Building Condition
 - Overall the building is in good condition
- Functionality/ Utilization
 - Some ADA compliance issues with ramps and in restrooms
- Operational Issues
 - Appears to adequately service the uses housed in the facility
- Major Capital Requirements
 - Most of the deferred maintenance is cosmetic, however, major building systems need to be measured against their useful life and maintained accordingly.

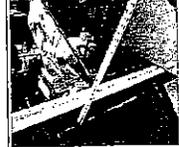
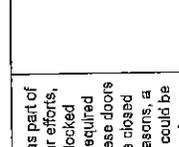
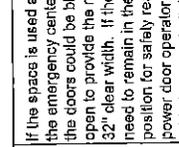
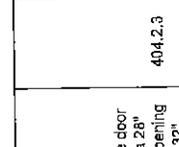
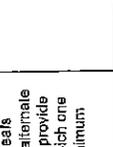
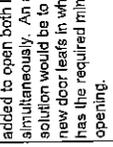
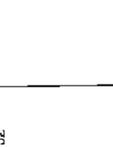
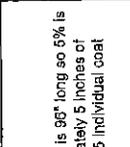
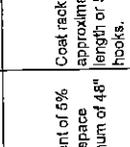
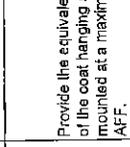
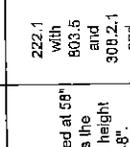
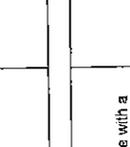
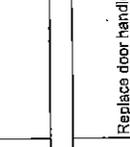
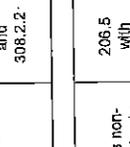
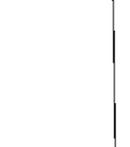
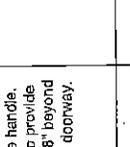
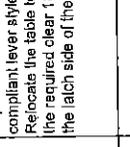
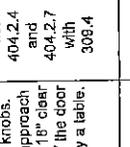


McGovern Park Senior Center at 4500 W Custer Avenue

Emergency Shelter spaces in McGovern Park Senior Center, were evaluated for compliance with the 2010 ADA Standards, the "Applicable Standard" noted below.

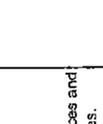
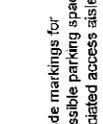
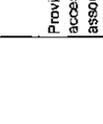
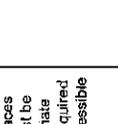
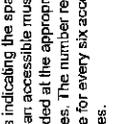
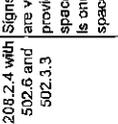
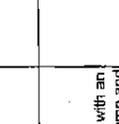
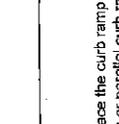
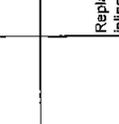
Location	Accessibility Barrier	Proposed Action	Compliance Reference	Proposed Solution	Photographs
1 McGovern Park Senior Center - exterior parking and route to building	The site has 3 curb ramps designated A, B & C. There are 2 locations with designated accessible parking spaces. One is to the North East, (NE), and the other is North Central, (NC). None of the current designated accessible parking spaces are fully compliant. The spaces in the NC location are more easily corrected. Refer to the below items for more detail about each location.	The site has a total of 116 spaces. Per table 208.2 the site requires a total of 5 accessible parking spaces with 1 space being marked van accessible. The site currently has a total of 8 designated accessible parking spaces. There are 2 in the NE location and 6 in the NC location. Since only 5 are required and the 6 in the NC location are more easily remediated the recommendation would be to utilize the 6 in the NC location. Refer to the below items for more detail about each location.	303.2	Provide a smooth transition from ramp to the asphalt. This may involve resurfacing the asphalt in a wide area in front of the curb ramp. Fill the gaps in the concrete to provide a surface that is smooth, with no gaps or changes in level along the 36" wide route.	
2 McGovern Park Senior Center - exterior parking and route to building	Curb ramp A from parking to the entrance walkway has a change of level at the bottom that is 1" high which occurs at the transition to the asphalt parking surface. There is also a gap of more than 1/2" between the ramp and the concrete counter slope.	Accessible spaces and accessible access aisle could be temporarily marked on Election Day using traffic cones and a temporary sign provided for the 1 location where the existing sign has been knocked over.	502.2 502.3.3 502.6	Restore the paint or markings for the accessible and van accessible parking spaces and the required associated accessible access aisles. Restore the sign which has been knocked over.	
3 McGovern Park Senior Center - exterior parking and route to building	The parking spaces in the central location are difficult to discern as the markings for parking spaces and access aisles are worn or missing. Signage for one of the parking spaces has been knocked over.	Accessible spaces and accessible access aisle could be temporarily marked on Election Day using traffic cones and a temporary sign provided for the 1 location where the existing sign has been knocked over.	502.2 502.3.3 502.6	Restore the paint or markings for the accessible and van accessible parking spaces and the required associated accessible access aisles. Restore the sign which has been knocked over.	

<p>4</p> <p>McGovern Park Senior Center - exterior parking and route to building</p>	<p>The parking spaces in the northeast (NE) location are difficult to discern as the markings for parking spaces and access aisles are worn or missing. Signage for the parking space to the north is missing.</p>	<p>502.2 502.3.3 502.6</p>	<p>Restore the paint or markings for the accessible and van accessible parking spaces and the required associated accessible access aisles. Provide missing signage.</p>	<p>As noted above since there are only 5 total required accessible spaces for this size parking lot the signage could be removed and restriped to standard parking spaces.</p>			
<p>5</p> <p>McGovern Park Senior Center - exterior parking and route to building</p>	<p>At curb ramp B the pavement is cracked causing vertical changes of level and uneven with a gap. The cracks are filled with grass and weeds contributing to the uneven surface. The rounded edge at the bottom creates a cross slope.</p>	<p>303.2</p>	<p>Replace the curb ramp with a compliant curb ramp that has a slope no greater than 8.3%. The bottom of the ramp should be straight and have a smooth transition to the asphalt surface.</p>				
<p>6</p> <p>McGovern Park Senior Center - exterior parking and route to building</p>	<p>Curb ramp C has a running slope of 11.2% and a cross slope of 3.8%. This exceeds the allowable of 8.3% for a running slope and 2% for a cross slope. Additionally the curb ramp is within the walkway creating a cross slope along the accessible route.</p>	<p>406</p>	<p>Provide a parallel curb ramp that consists of two ramps joined in the middle by a landing that is level with the parking access aisle. Link below to the U.S. Access Board website provides information about this style of curb ramp: https://www.ada.gov/locallookit/shape/coukij.htm</p>				
<p>7</p> <p>McGovern Park Senior Center - exterior parking and route to building</p>	<p>The asphalt walk heading north from curb ramp C has a change of level where the asphalt walk joins the concrete walk. There is a gap that is 1.5" deep and up to 2" wide. It has weeds growing in it creating an uneven surface.</p>	<p>402 403</p>	<p>Provide repair to asphalt walkway so that the joint with the adjacent concrete walkway is smooth and with out gaps or level changes.</p>				

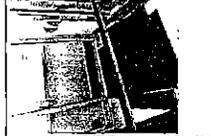
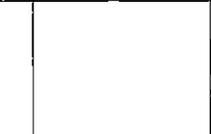
<p>8 McGovern Park Senior Center - Main Assembly Hall</p>	<p>Each leaf of the double door into the main hall has a 28" clear opening. Clear opening width is required to be 32" minimum.</p>	<p>404.2.3</p>	<p>If the space is used as part of the emergency egress efforts, the doors could be blocked open to provide the required 32" clear width. If these doors need to remain in the closed position for safety reasons, a power door operator could be added to open both leaves simultaneously. An alternate solution would be to provide new door leaves in which one has the required minimum opening.</p>						
<p>McGovern Park Senior Center - Main Assembly Hall</p>	<p>The coat rod is mounted at 59" AFF. This exceeds the maximum mounting height requirement of 48".</p>	<p>222.1 with 803.5 and 308.2.1 and 308.2.2.</p>	<p>Provide the equivalent of 5% of the coat hanging space mounted at a maximum of 48" AFF.</p>						
<p>McGovern Park Senior Center - Crafts Room</p>	<p>The entry door has non-compliant handles / knobs. There is a front pull approach and as such requires 18" clear past the latch edge of the door which is obstructed by a table.</p>	<p>206.5 with 404.2.4 and 404.2.7 with 308.4</p>	<p>Replace door handle with a compliant lever style handle. Relocate the table to provide the required clear 18" beyond the latch side of the doorway.</p>						
<p>McGovern Park Senior Center - Crafts Room</p>	<p>The sink faucet handles are non-compliant as they require tight grasping or twisting.</p>	<p>806.4 with 309.4</p>	<p>Replace the faucet control handles with compliant lever, paddle style handles.</p>						
<p>McGovern Park Senior Center - Men's Toilet</p>	<p>The designated accessible stall is less than the required 60" wide minimum at 36" wide. The required side grab bar and rear grab bar mounted between 33" and 38" AFF to the top of the gripping surface is not provided. The rear grab bar is missing and the mounting height of the side grab bar exceeds the maximum.</p>	<p>213.3.1 with 604.8.1, 1.6, 01.8.5 and 509.4</p>	<p>Provide a toilet compartment that is minimum of 60" wide and a minimum of 56" deep. Provide a 36" rear wall grab bar and a 42" side wall grab bar mounted at the required height.</p>						

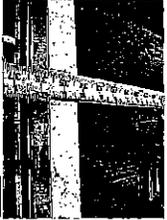
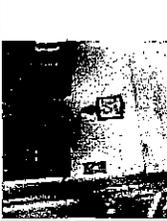
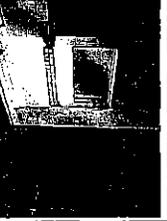
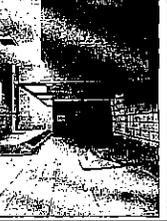
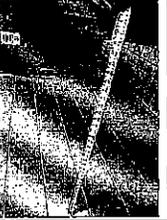
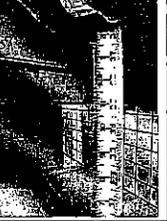
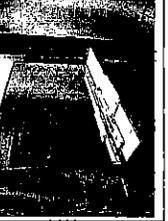
Washington Park Senior Center at 4500 W Custer Avenue

Emergency Shelter spaces, in Washington Park Senior Center, were evaluated for compliance with the 2010 ADA Standards, the "Applicable Standard" noted below.

Location of Building	Describe Frame of Condition	Applicable Standard	Remedial Action	Comments	Photos
1 Washington Park Senior Center Accessible Parking	The painted markings for the accessible parking spaces and access aisles have worn away. It was not possible to determine whether or not there are van accessible spaces. The signs do not indicate such spaces.	208.2.4 with 502.6 and 502.3.3	Provide markings for accessible parking spaces and associated access aisles. Signs indicating the spaces are van accessible must be provided at the appropriate spaces. The number required is one for every six accessible spaces.		  
2 Washington Park Senior Center Route from parking to building	The north curb ramp from parking to the walkway has a vertical change of level of 3/4" where the gutter meets the asphalt paving. Vertical changes of level are limited to 1/4" maximum. The curb ramp is also sloped into the walkway so that the slope becomes a cross slope for the walkway.	303.2 and 406	Replace the curb ramp with an inline or parallel curb ramp and restore the asphalt surface to bring it to the level of the gutter. See item #3 below for additional information about parallel curb ramps.		  
3 Washington Park Senior Center Route from parking to building	The curb ramp at the midpoint of the walkway is sloped within the walkway. The ramp is sloped at 7.5% and this is both a running and cross slope as a person turns to proceed to the entrance at the north. An inline or parallel curb ramp within the walkway must have a flat area at the bottom with slopes on both sides in the direction of travel.	406 and https://www.access-board.gov/ada-standards/	Provide a parallel curb ramp that consists of two ramps joined in the middle by a landing that level with the parking aisle. See additional information about the ADA technical standards in the supplementary information on the U.S. Access Board website.		  

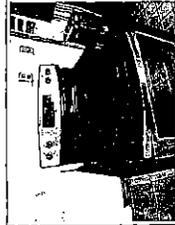
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<p>Washington Park Senior Center Building's accessible entry</p> <p>4</p>	<p>The entrance vestibule doors have 36" between the first door and second door. The depth should be 48". The facility has automatic door operator buttons, but the door opening device is disconnected.</p>	<p>404.2.6 and 404.3.2 with exception.</p>	<p>Operate both doors together to provide compliant access.</p>			
<p>Washington Park Senior Center Main Assembly space</p> <p>5</p>	<p>Both pairs of doors into the polling area have individual leaves that are less than 32" wide. When only one door leaf is open the clear opening width is only 29.5" which is less than the required 32".</p>	<p>404.3</p>	<p>Replace one pair of doors with a pair that has one wider panel.</p>			
<p>Washington Park Senior Center General</p>	<p>The top of the door frame is 11 block courses high and at 3" per course. This makes the top of the course 88" and the bottom of the course 80". The room signage consistently hangs below the bottom of the 11th course at 79" AFF and they project from the wall more than 4". This is in non-conformance with the requirement that any wall mounted object between 27" and 80" AFF are allowed a maximum protrusion of 4".</p>	<p>204.1 with 307.2</p>	<p>Provide for either relocating the signs to be above the minimum requirement of 80" AFF or provide for signs that protrude less than 4" from the wall.</p>			
<p>Washington Park Senior Center - Craft Room East</p>	<p>Both sinks in this room are not accessible due to counter and sink rim being higher than 34" AFF. Also Faucet handles require tight grasping, pinching and twisting of the wrist</p>	<p>506.3 and 308.4</p>	<p>Provide for at least 1 of lavatory locations lowered so the top surface of the lavatory rim is a maximum of 34" AFF. Provide for replacement of the existing faucet handles with lever handles that comply with 309.4.</p>			

Washington Park Senior Center - Craft Room West	The sink in this room is not accessible due to counter and sink rim being higher than 34" AFF. Also faucet handles require tight grasping, pinching and twisting of the wrist.	606.3 and 309.4	Provide for lowering so the top surface of the lavatory rim is a maximum of 34" AFF. Provide for replacement of the existing faucet handles with lever handles that comply with 309.4.				
Washington Park Senior Center - Craft Room West	Paper towel dispenser is 56" AFF which exceeds the allowable maximum reach range of 48". The counter is at 36" and the dispenser is 2 full block courses above the counter-top back splash so 36" + 4" + 16" = 56"	205.1 with 309.3 and 308.3.2	Provide for remounting the paper towel dispenser at a lower height so that the operable parts are a maximum of 48" AFF.				
Washington Park Senior Center - Craft Room West	Less than 50% of the shelf storage space is within the allowable reach ranges of a maximum of 44" AFF for an unobstructed reach range over an object 34" tall and between 20" and 25" deep.	804.5 with 811 and 308 & 309	Provide for rearranging the existing Self storage so that 50% is within the accessible reach ranges of 308, or provide additional shelf storage so that 50% is within the reach ranges of a minimum of 18" and a maximum of 48" AFF.				
Washington Park Senior Center - Men's Toilet Room	The mirror's reflective surface is mounted at 43" AFF. This is above the maximum allowable of 40" AFF.	213.3.5 with 603.3	Provide for lowering the mirror so that the bottom edge of the reflective surface is a maximum of 40" AFF.				
Washington Park Senior Center - Women's Toilet Room	The route back to the accessible toilet stall is not accessible due to being too narrow at 35". The minimum required width is 42".	213.3 with 604.8.1.2	Provide for reconfiguration of toilet stalls so that there is a minimum clear width of 42" between the door side of the toilet compartment and the wall.				
Washington Park Senior Center - Women's Toilet Room	The mirror's reflective surface is mounted at 43" AFF. This is above the maximum allowable of 40" AFF.	213.3.5 with 603.3	Provide for lowering the mirror so that the bottom edge of the reflective surface is a maximum of 40" AFF.				

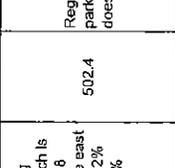
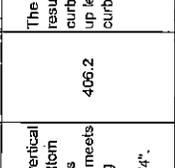
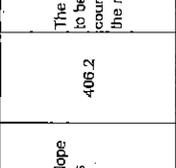
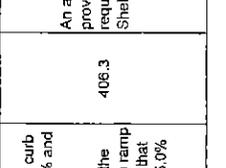
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City of Milwaukee Accessibility Consulting

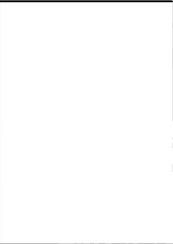
<p>Washington Park Senior Center - Kitchen</p>	<p>The stove has the oven and range controls on the top back of the unit instead of the front face of the unit.</p>	<p>212.2 with 804.6.4 and 804.6.5.3 and 308.3 & 309.4 with 308.3.2</p>	<p>Provide a stove that has the range and oven controls front panel mounted in a way that does not require reaching over the burners to operate and that are able to be operated with one hand and not require tight grasping, pinching or twisting of the wrist.</p>				
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Clinton Rose Senior Center at 3045 N Doctor Martin Luther King Jr. Drive

Emergency Shelter spaces, in Clinton Rose Senior Center, were evaluated for compliance with the 2010 ADA Standards, the "Applicable Standards" noted below.

Item Location in Building	Describe Barrier or Condition	Applicable Standard	Potential Action	Comments	Photos
1 On Site Accessibility Designated Parking	Three accessible parking spaces are provided which is sufficient for the total of 66 spaces. The space to the east has a running slope of 4.2% and a cross slope of 3.2% which exceeds the 2.0% maximum.	502.4	Regrade the eastern most parking space so the slope does not exceed 2.0%.		
2 Route from Accessibility Designated Parking to Building Entry	The curb ramp has a vertical change in level at the bottom that is 4" high. This occurs where the concrete curb meets the asphalt of the parking area. This exceeds the maximum allowable of 1/4".	406.2	The asphalt paving should be resurfaced in the area of the curb ramp to bring the paving up level with the concrete curb.		
3 Route from Accessibility Designated Parking to Building Entry	The curb ramp counter slope has a slope of 7.1%. This exceeds the allowable maximum of 5%.	406.2	The asphalt level slope needs to be adjusted so that the counter slope is no more than the maximum allowed of 5%.		
4 Route from Accessibility Designated Parking to Building Entry	The sides flares of the curb ramp are sloped at 24.1% and should be no more than 10.0%. The accessible route on the center portion of the curb ramp is compliant with a slope that is less than 6.3% with a 5.0% max counter slope.	406.3	An accessible route is provided, so no change is required for Emergency Shelter use.	The owners of the facility may wish to address the non-compliant side flares as they are a potential hazard. This would mean replacing the curb ramp.	

Item Location in Building	Accessibility Barrier or Condition	Applicable Standard	Remedial Action	Comments	Photos
4 Rose Park Senior Center - Main Level	The large assembly space has a pair of double doors and the clear opening of each leaf is 29-1/2" and should be 32" minimum.	404.2.3	If the space is used as a part of the emergency center efforts at least one pair of the double doors would need to be blocked open. If these doors need to remain in the closed position for safety reasons and the space is utilized then at least one pair of doors would need to have power door operators added. An alternate solution would be to provide new door leafs in which one has the required minimum opening.		
5 Rose Park Senior Center - Main Level	Phone is mounted with the coin slot at 58" AFF. This exceeds the maximum allowable of 48".	217.2 with 704.2.2	Lower the phone on the wall so that the mounted height provides for all operable parts of the phone are at or below the maximum reach range of 48" AFF.		
6 Rose Park Senior Center - Main Level	The volume control function is missing.	217.3 and 704.3	Provide a pay phone that has volume control and the related signage.		
6 Rose Park Senior Center - Main Level	The TTY function is missing, and a shelf and electrical outlet to accommodate the TTY equipment.	217.4 with 704.4 and 704.5	Provide the shelf, electrical power outlet and TTY equipment.		
6 Rose Park Senior Center - Main Level	Signage is missing identifying this phone as accessible with TTY and Volume control functions.	216.9 with 703.7.2.2 and 703.7.2.3	Provide the signage for a TTY and Volume Controlled Phone.		

Item	Location in Building	Describe Barrier or Condition	Applicable Standards	Proposed Action	Comments	Photos
7	Rose Park Senior Center - Main Level Men's Toilet	Lavatory mounted too high. Counter is at 34" AFF the maximum allowable so the top of the lavatory that sits above this exceeds the maximum allowable	213.3.4 with 606.3	The height needs to be adjusted so that the front of the higher of the rim or counter surface is a maximum of 34" AFF.		
8	Rose Park Senior Center - Main Level Men's Toilet	The accessible designated stall is only 46.75" wide. The minimum requirement is for a clear width dimension of 60".	213.3.1 with 604.8.1.1	Provide an accessible stall that is a minimum of 60" wide		
9	Rose Park Senior Center - Main Level Men's Toilet	The accessible toilet is located off the side wall 14.75" to the centerline of the water closet. The required dimension from the side wall to the water closet centerline is a minimum of 16" and a maximum of 18".	213.3.2 with 604.2	Provide for relocation of either the toilet partition and/or the water closet so that the dimension between the side wall and the water closet centerline is a minimum of 16" and a maximum of 18".		