



NONDISCRIMINATION NOTICE

The Milwaukee County Department of Health and Human Services and its vendor agencies comply with applicable Federal civil rights laws and does not discriminate on the basis of **race, color, national origin, age, disability, or sex**. Milwaukee County Aging & Disabilities Services (MCADS) does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Milwaukee County:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services from a vendor, please contact the vendor directly. If MCADS provides the service or event directly, please request any accommodation or interpretation through the Aging and Disability Resource Center at (866) 229-9695 or the Office of People with Disabilities at (414) 278-3932.

If you believe that MCADS or its vendors has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:



Milwaukee County Department of Health and Human Services, ATTN: Civil Rights Coordinator
1220 W. Vliet Street, Suite 300
Milwaukee, WI 53205

Phone 414-289-6382; TTY: 711; fax: 414-289-8568, or email: AgingComplaint@milwaukeecountywi.gov.
You can file a grievance in person, or by mail, fax, or email. If you need help filing a grievance, a Program Coordinator will help you. A complaint form is available on our website: county.milwaukee.gov/aging.

For programs funded through the Wisconsin Department of Health Services, you may also contact:

Wisconsin Department of Health Services, ATTN: Civil Rights Coordinator
1 West Wilson Street, Room 651, P.O. Box 7850
Madison, WI 53707-7850
Or 844-201-6870, TTY: 711; fax: 608-267-1434, or email to dhsrcc@dhs.wisconsin.gov.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](https://www.hhs.gov/office-for-civil-rights-complaint-portal), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019  , 800-537-7697  (TDD)