



MILWAUKEE COUNTY
Department on Aging

MILWAUKEE COUNTY DEPARTMENT ON AGING UPDATE IN RESPONSE TO CORONAVIRUS (COVID-19)

Issued: March 18, 2020

The Milwaukee County Department on Aging is committed to the safety and needs of older adults. We are taking the current situation with the Coronavirus (COVID-19) very seriously and working closely with public officials and community partners to create plans for responding to this emerging situation.

The following are the changes in service at this time:

- **Senior Centers:** The five county-owned senior centers are closed for social programming. This includes: Clinton Rose Senior Center, Kelly Senior Center, McGovern Park Senior Center, Washington Park Senior Center, and Wilson Park Senior Center.
- **Senior Dining:** Seniors continue to receive meals. The following senior dining sites are transitioning to carry out meals only: Arlington Court, Clinton Rose Senior Center, College Court, Convent Hill, Dolan Community Center, Elks Lodge, Fernwood Court, Franklin, Greater Galilee, Grobschmidt Senior Center, Hart Park Senior Center, Kelly Senior Center, Lapham Park, McGovern Park Senior Center, Milwaukee Christian Center, Muslim Community Health Center, St. Aloysius, Washington Park Senior Center, West Allis Senior Center, and Wilson Park Senior Center. Indian Council for the Elderly will be transitioning to carry out meals beginning on 3/19. *(To register for a meal, diners must call their dining site 24 hours in advance. Diners must call between 9:30am and 11:30am to place a meal reservation. Carry out meals are distributed using a drive-through service model. There are also limited delivery opportunities available and diners should call their dining site for more information.)*
- The following locations are closed for both the senior center and the senior dining sites: Asian American, Beulah Brinton, LGBT Community Center, OASIS, and United Community Center.
- **Coggs Center:** The Marcia P. Coggs Human Services Center at 1220 W. Vliet St. is closed to the public effective 3/17.
- **Aging Resource Center:** While the office is closed for walk-in visits, consumers can still call our Aging Resource Call Center at (414) 289-6874. Aging Resource Center staff are minimizing face to face contact with consumers and will be conducting their appointments over the phone.

Meals on Wheels – Meals on Wheels remains a top priority and service will continue as normal to the older adults in this program.

Updates from other Agencies

- Eras Senior Network: Prioritizing medical appointments and grocery trips at this time. <https://eras.org/>
- Hunger Task Force: Mobile Market and Stockbox delivery will continue. <https://www.hungertaskforce.org/what-we-do/emergency-response-plan-covid-19/>
- Social Security: Closing all offices at this time, online services remain available. <https://www.ssa.gov/coronavirus/>

Making sure that older adults have access to necessary resources remains our top priority. We want to remind you to check-in on elderly neighbors, friends and family during this time. Older adults who live alone are at high risk of social isolation and a friendly phone call or check-in can be especially important. We will all need to work together during this time to make sure that the most at risk and vulnerable remain connected to resources. If there are ways that members of the community can help with distributing meals to older adults, we will share that information in future updates.

For More Information

Centers For Disease Control website <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Wisconsin Department of Health Services website <https://www.dhs.wisconsin.gov/disease/covid-19.htm>

Milwaukee County website <https://county.milwaukee.gov/>

The State of Wisconsin has issued the following recommendations regarding Long Term Care Facilities and Assisted Living Facilities: <https://www.dhs.wisconsin.gov/dph/memos/communicable-diseases/2020-07.pdf>

For questions regarding this update please contact Jon Janowski, Director of Administration for Milwaukee County Department on Aging at jonathan.janowski@milwaukeecountywi.gov, office: (414) 289-6073 or cell: (414) 379-3569 .