

Are you in contact with older adults struggling with fear and isolation related to the COVID-19 Crisis?



FRIENDLY CALLER PROGRAM

Understandably, many older adults are dealing with loneliness and fear related to the COVID-19 crisis. Additionally, many older adults are self-isolating in order to reduce risk of exposure and illness, causing intense feelings of anxiety and depression and further exacerbating prior experiences of loneliness and isolation. “Friendly calls” are being offered to older adults in Milwaukee County who are at increased risk for depression and anxiety due to increased social isolation and stress related to the COVID crisis. Master’s prepared staff, clinical interns and volunteers are available to provide 15-30 minute calls to older adults in Milwaukee County identified by MCDA and community partners as in need of this service.



MILWAUKEE COUNTY
Department on Aging

How we can help:

- Provide supportive listening
- Decrease impact of isolation
- Problem-solve how to mitigate impact of social isolation and loneliness
- Provide referrals and resources, if needed
- Offer ongoing follow-up contact

Serving:

Adults age 60 and older living in Milwaukee County who are experiencing distress and loneliness due to the COVID-19 crisis.

To refer an Older Adult for Friendly Calls:

Call: 414-225-1374
Email: clinic@jfsmilw.org
Text: 414-376-0711

Hours available for calls:

Mon. - Thurs. 8:30am to 5:00pm
Fridays: 8:30am to 2:00pm