

# Transportation Options

*So you can get where you need to go*

There are a variety of transportation options available in Milwaukee County to serve older adults and individuals with disabilities including Milwaukee County OATS, Milwaukee County Transit System (MCTS) buses, MCTS Transit Plus, volunteer drivers, and more. For more information on transportation options or any other services, contact the Aging & Disability Resource Center at (414) 289-6874.

## Milwaukee County Older Adult Transportation Service (OATS)

**Who:** To qualify for OATS, you must meet these criteria:

- Riders must live in Milwaukee County.
- Riders must be age 60 years or older.
- Riders must not have easy access to other means of transportation.
- Riders must not be enrolled in Family Care, IRIS, Partnership, or PACE.
- Riders who are enrolled in Wisconsin Medicaid are not eligible for healthcare and dental rides.



**What:** Accessible transit vans provide rides to a variety of destinations around Milwaukee County, including:

- Healthcare appointments
- Grocery shopping, farmer's markets, food distribution sites, and Senior Dining sites
- Select senior centers, wellness programs and supportive services
- County owned or sponsored civic and cultural sites
- Voting

A full list of eligible destinations and purposes can be found at: [county.milwaukee.gov/aging](http://county.milwaukee.gov/aging)

**How:** To enroll in OATS, call the Aging & Disability Resource Center at (414) 289-6874.

Information and Assistance workers will ask you some questions and let you know if you are able to use this service. If you are eligible, they will forward your information to the transportation provider, zTrip. Once enrolled, to schedule, change or cancel rides call zTrip at (414) 847-2744. Rides must be scheduled a minimum of three business days in advance.



## MCTS WisGo Reduced Fare Card

**Who:** Persons 65 years of age and older, children ages 6-12, persons enrolled in Medicare, Transit Plus clients, or persons with qualifying disabilities.

**What:** \$1 rides on MCTS buses, paying no more than \$2 per day, \$11/week and \$32/month. The Reduced Fare can be used with the card, UMO app or cash. With a multitude of routes, the MCTS buses can take you throughout the county.

**How:** To learn more call (414) 937-3218.

## MCTS Transit Plus

**Who:** Individuals with a disabling illness or condition that prevents them from using the bus. Must be verified by a doctor.

**What:** Transit Plus vans provide rides to eligible riders to any location in Milwaukee County. Rides cost \$4 each way and must be scheduled at least one day in advance. Fares for those enrolled in a long term care program may be higher. Accessible vans are available.

**How:** To register call (414) 343-1700.

## Other Options

**Family Care, IRIS, PACE, Partnership:** Contact your long term care program to discuss transportation options available to you.

**Medicaid/T-19:** Those enrolled in Medicaid may have access to rides through Veyo at (866) 907-1493.

**Volunteer Drivers:** Volunteer drivers are available for those age 60 years or older through Eras Senior Network. Call (414) 488-6500 to learn more.

**Milwaukee County Aging & Disabilities** provides a single point of access to services for older adults and individuals with disabilities. We offer a wide range of programs and services to meet the diverse needs of our community including: Long Term Care, Dementia Care, Meals on Wheels, Adult Protective Services, Information & Assistance, Benefits Specialists, Senior Centers, Wellness Programs, Caregiver Support, Senior Dining, Transportation and more.

**Call the ADRC at (414) 289-6874 to learn more.**



MILWAUKEE COUNTY  
DEPARTMENT OF HEALTH  
& HUMAN SERVICES  
**AGING & DISABILITIES  
SERVICES**

