



## MILWAUKEE COUNTY DEPARTMENT OF CHILD SUPPORT SERVICES UPDATE IN RESPONSE TO CORONAVIRUS (COVID-19)

UPDATED: October 1, 2021

**Milwaukee County Child Support Services is open for payments and by appointment only.**

You may call Milwaukee County Child Support Customer Service at 414-615-2593 for case information or email at [milwcse@milwaukeecountywi.gov](mailto:milwcse@milwaukeecountywi.gov)

If you need to make a payment please consider one of these options:

### **In the Office**

Payments can be made in the office with cash (exact change only) or credit/debit card at the TouchPay machine.

### **Pay Online**

There are 2 ways to pay support online with a credit or debit card or transfer from a bank account. Please visit the websites below for information about fees.

- [www.govpaynow.com](http://www.govpaynow.com) – PLC code for Milwaukee County Child Support is a003on
  - Please note - GovPayNet changed their name to AllPaid
- [www.expertpay.com](http://www.expertpay.com)

### **Mail in**

Mail your personal check, cashier's check or money order to the Trust Fund **with a payment coupon** - <https://dcf.wisconsin.gov/files/cs/pay/ncp/coupon-N.pdf>. Make check or money order payable to WI SCTF. Send your payment with coupon to:

WI SCTF  
PO Box 74200  
Milwaukee, WI 53274-0200

### **MoneyGram**

You can make a child support payment with cash, MasterCard, Visa or debit card at many national retail stores (Walmart & CVS for example). You'll need your child support PIN and receive code 14692. Go to [www.moneygram.com](http://www.moneygram.com) for more information and to find a location near you.

### **Court Hearings and Case Information**

All court hearings will be held via phone/video conference through **January 31, 2022**. If you have any questions about the time/date/phone number or ZOOM access to your phone or ZOOM hearing please call the Family Court Commissioner's office at: 414-278-4408 or 414-278-4409.

You may also view your case information online by signing up for Child Support Online Services (CSOS).

<https://csos.wisconsin.gov/login>

Once you have set up your account you can:

- View/Print payment records
- View balances due on your case
- Print payment coupons
- Update your address, email and phone number
- View case activity, hearings and appointments