

B U D G E T S U M M A R Y

Category	2020 Actual	2021 Actual	2022 Budget	2023 Budget	2022/2023 Variance
Expenditures					
Personnel Costs	\$12,001,814	\$12,628,410	\$13,490,747	\$13,612,128	\$121,381
Operation Costs	\$2,432,690	\$2,015,925	\$2,536,185	\$2,622,782	\$86,597
Debt & Depreciation	\$0	\$0	\$0	\$0	\$0
Capital Outlay	\$0	\$200	\$14,593	\$14,593	\$0
Interdepartmental. Charges	\$2,193,175	\$2,446,339	\$2,355,568	\$2,689,918	\$334,350
Total Expenditures	\$16,627,679	\$17,090,874	\$18,397,093	\$18,939,421	\$542,328
Revenues					
Direct Revenue	\$1,171,636	\$640,666	\$422,000	\$415,500	(\$6,500)
State & Federal Revenue	\$15,216,697	\$15,589,975	\$16,141,182	\$16,494,405	\$353,223
Indirect Revenue	\$0	\$0	\$0	\$0	\$0
Total Revenue	\$16,388,333	\$16,230,641	\$16,563,182	\$16,909,905	\$346,723
Tax Levy	\$239,346	\$860,233	\$1,833,911	\$2,029,516	\$195,605
Personnel					
Full-Time Pos. (FTE)	142.0	139.0	139.0	138.0	(1.0)
Seasonal/Hourly/Pool \$	\$0	\$0	\$0	\$0	\$0
Overtime \$	\$4,399	\$1,071	\$0	\$0	\$ 0

Department Mission:

To promote family stability by improving the quality of life for children in Milwaukee County. Through the utilization of federal, state, and community resources, the Department establishes paternity for children without a legal father, establishes and enforces fair support orders for children with an absent parent, and efficiently collects and effectively disburses support payments to children’s families.

Department Description:

Child Support Services (CSS) implements the Child Support Enforcement Act, pursuant to Title IV-D of the Federal Social Security Act and Sections 49.22 and 59.53(5) of the Wisconsin Statutes, under contract with Wisconsin’s Department of Children and Families. State-managed public assistance programs refer cases for child support services when a custodial parent or child is eligible for benefits. Parents or custodians who do not receive public benefits may also apply for federally funded child support services.

Individuals choosing not to apply for services or those ineligible for full services may receive limited child support services funded by County tax levy and fees for services. Child Support Services works cooperatively with State agencies and other County departments to comply with Federal and State IV-D program mandates, including providing parent location services, establishing paternity, and establishing and enforcing child and medical support orders in local and interstate case.

CHILD SUPPORT SERVICES (243) BUDGET

Department: **Child Support Services**

AGENCY NO. **243**

FUND: **General — 10001**

Major Changes in FY 2023

Most CSS staff continue to work remotely, with about 30 to 50 staff members in the courthouse and 90 working remotely on most days. Staff has been shifting back to the CSS offices, but some staff have remained teleworking in a manner consistent with the CSS/County telework policy. CSS worked with the Family Court and Clerk of Court offices to enable Paternity and Child Support hearings to be held remotely.

Strategic Program Area 1: Child Support Services

Service Provision: **Mandated**

How We Do It: Program Budget Summary					
Category	2020 Actual	2021 Actual	2022 Budget	2023 Budget	2022/2023 Variance
Expenditures	\$16,627,679	\$17,090,874	\$18,397,093	\$18,939,421	\$542,328
Revenues	\$16,388,333	\$16,230,641	\$16,563,182	\$16,909,905	\$346,723
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FTE Positions	142.0	142.0	139.0	138.0	(1.0)

What We Do With It: Activity Data					
Activity	2020 Actual	2021 Actual	2022 Target	2023 Target	
Total IV-D Cases	115,737	114,342	115,000	115,000	
Court Orders Established	5,257	5,160	6,000	5,500	
Paternities Established	4,825	4,817	5,500	5,000	
Office Walk-Ins	**	**	38,000	25,000	
IV-D Support Collections	\$135,461,025	\$123,160,139	\$116,600,000	\$120,000,000	

** No data due to pandemic

How Well We Do It: Performance Measures					
Performance Measure	2020 Actual	2021 Actual	2022 Target	2023 Target	
Paternity Establishment Rate	90.64%	88.48%	90.00%	90.00%	
Order Establishment Rate	78.44%	77.40%	80.00%	80.00%	
Current Support Collection Rate	63.33%	63.87%	64.00%	64.00%	
Arrears Collection Rate	66.79%	65.35%	61.00%	61.00%	

Strategic Overview:

Child Support reports data monthly on caseload, establishment of paternity, establishment of court orders, collections of current support, and collections on cases with arrears. CSS reported slightly lower numbers in caseload, (115,737 to 114,342), Paternity Establishment (90.64% to 88.48%), Order Establishment (78.44% to 77.40%), and Arrears Collection (66.79% to 65.35%), and a small increase in Current Support Collection, (63.33% to 63.87%). Two years into providing Child Support services in the pandemic environment, which includes fewer referrals for case starts, as well as remote court hearings and reduced capacity program and court system wide, these performance reductions are expected, and CSS staff work to perform service to the best of their ability with a case load that continues to far surpass

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that of other large urban jurisdictions, as well as every other county in Wisconsin. Total collections were \$123,160,138.95 (support and arrears), \$79,593,344.35 of current support was collected.

The pandemic created the opportunity, and the need, for CSS to focus on providing our core services to the families we serve. We advance Milwaukee County's strategic goals of creating intentional inclusion, bridging the gap in health disparities, and investing in equity, because we ensure that families and children have the support that they need. By strengthening families and supporting children, we increase the quality of life and health of Milwaukee County residents. CSS also works to reduce barriers for the families we serve, including by adopting and implementing the new Administrative Paternity law, which increases access for low-income families to be able to legally recognize their family relationship without the need to originate in a formal and adversarial court proceeding.

Strategic Implementation:

Child Support Services is a performance funded department in which higher performance on child support metrics translates into a greater share of federal funds. Child Support leverages Federal dollars and generates returns on investment for the Milwaukee community; every dollar spent on child support programming brings in an additional \$2 in Federal funding. Likewise, a \$1 cut to child support loses \$2 from the Federal government and multiplies service impacts to families that are low income, with potentially generational negative effect.