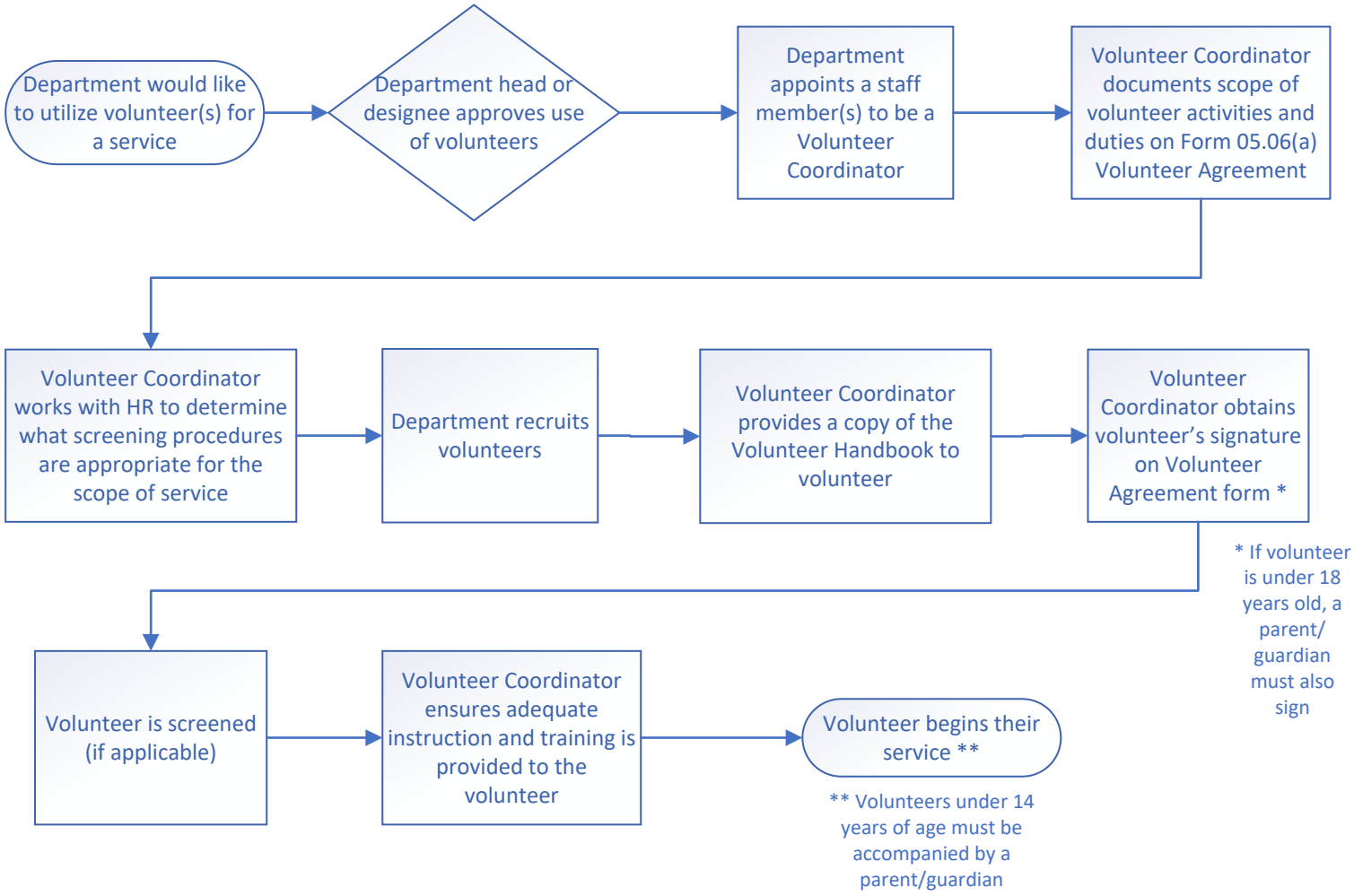AMOP 05.06 Use of Volunteers Flowchart