

# WRAPAROUND MILWAUKEE

Milwaukee County Behavioral Health Division - Child & Adolescent Services Branch

MAY 2018



## Celebrating Success!

**Success Stories:** *"Teamwork makes the dream work." -Bang Gae*



Shared by AJA

Ian

Ian\* is a pleasant and caring 15 year old man who enjoys fishing, art and spending time with family. With an extensive trauma history, Ian had several challenges to work through with REACH. As relationships with providers became more stable, Ian started making progress with some of his goals, Ian would report to his team regarding his longing to be reunited with his mother, who lives over 2 hours outside of Milwaukee. This caused a strain within the relationship of Ian and his father, as Ian's parents also had challenges with maintaining an amicable relationship with one another. However, the team continued to support Ian's father to manage Ian's challenges and to understand why Ian desired to be reunited with his mother. The team has also attempted to establish contact with Ian's mother to ensure she was a part of the team as well, so Ian could see both parents united in support of him. As the team continued to work on making progress in this area, Ian continued to have behavioral challenges at home and at school. Ian also acquired a serious offense last year, which resulted in Ian being placed out of the home and on probation for one year.

During this time, the team worked on teaching and maintaining safe and respectful boundaries, the importance of rules and safety, and setting goals to achieve an outcome the family desired. The team collectively brainstormed for viable permanency/reunification goals that were also inclusive of Ian's mother. Ian's mother became more involved in the team process, often traveling over 2 hours to Milwaukee for meetings and court proceedings. Therefore, as the team continued to discuss what permanency looked like, a collective decision was reached to have Ian reunite with his mother. This resulted in Ian having successful home passes with his mother, and Ian beginning to thrive in other areas of his life from eagerly participating in treatment to making academic gains. After continuous collective efforts from the Child and Family Team to support Ian, he was able to transition home with his mother earlier this month. The dedication of Ian's Child and Family Team and, especially, the dedication of Ian and his mother, allowed this young man to have the life he had envisioned of having for quite some time.

*\*Names changed to protect confidentiality.*

---

## Positive Recognitions:

*"There is no greater joy nor greater reward than to make a fundamental difference in someone's life." - Mary Rose McGeady*

**Tia Renier — La Causa**

**Nominated by Jessie Mayer, La Causa**

La Causa Wraparound Team would like to Nominate Tia Renier for her overall Care Coordination greatness. Tia is dedicated to every family she serves, as she is able to work in the present moment and take the time to truly listen to their stories. She is patient, creative, and has the utmost integrity in providing services to children and families. She is able to stay calm in crisis and drives her teams to compromise and follow detailed plans, even in the most chaotic of situations. This ensures that teams are running effectively, so that families are getting the help they need, in their greatest time of need. Tia is also a role model to her fellow coworkers. She is able to be dedicated to her work because she also has self-awareness and established a strong self-care plan. From shredding a quick tear, wiping it off and getting back to it, to running, practicing yoga, rock climbing, or spending time with her family. Tia is a huge asset to our La Causa Wraparound Team and demonstrates every day that team work does make the dream work.



**Simone Crayford — Willowglen**

**Nominated by Melanie Fleischmann, Wraparound**

Thank you for your respectful and trauma informed portrayal of the youth's life, within the court letter. It has been a complicated journey and your recollection was gracious and appreciated.

**Joseph Riley — La Causa**

**Nominated by Valentina Messier, La Causa**

Joe goes above and beyond for youth. Even after hours, if a youth is in need, he is more than willing to attend to their situation. For example, when a youth was expressing thoughts of self-harm, Joe immediately went to his home even though it was after work hours, took a walk with him and talked about what he was going through. Joe also stayed there while CMC assessed the client. Joe has really demonstrated that he is passionate about client care.

**Mindy Anderson — St. Charles**

**Nominated by Melanie Fleischmann, Wraparound**

Thank you for being so responsive and helpful during an after hours placement crisis! You jumped right in and it was greatly appreciated!

**Thavone Munesy-Delgado — AJA**

**Nominated by Melanie Fleischmann, Wraparound**

Thank you for your tireless efforts at strengthening Milwaukee's families!

**Pa Nou Lee — Alternatives**

**Nominated by Hopgood Youth Home**

Hopgood Youth Home truly enjoys working with Pa Nou. She's always available whenever we call with an issue with her youth. Her dedication is great and always appreciated by our staff. Having Pa Nou on our team with her youth is always good, she holds her youth accountable when needed. Pa Nou comes to the group with a genuine smile on her face and ready for business. She continues to stay on top of things with her youth and keep us well informed. Great job!

**Henry Thomas — St. Charles**

**Nominated by Melanie Fleischmann, Wraparound**

Thank you for attending the collaborative meeting and spreading Wraparound's philosophy!

**Thavone Munesy-Delgado — AJA**

**Nominated by AJA**

Ms. Delgado is a great worker and trainer. She cares about the children that she works with. She works hard for the kiddos, even when sick sometimes she is still at work, working hard for them. Her concern for them is sincere and the kids and co-workers appreciate her.

**Jakob Eisen — La Causa**

**Nominated by Melanie Fleischmann, Wraparound**

Thank you for providing coverage for me! I appreciate your loyalty to our mission and the way you assist others in understanding why we do what we do!

**Sam Considine — Alternatives**

**Nominated by Leanne Delsart**

Sam Considine deserves a shout out for his 91% on a POC audit. This number is just a number, unless we understand the context for celebration. What 91% really means is that Sam facilitated a process that revealed a true and inspiring family vision that the team can rally around and use to drive purpose in their work. The plan was written in a way that provides specific direction for the team to focus their efforts in, and outlines clear and detailed strategies so everyone knows what is expected of them and each other; most importantly, the family knows who is doing exactly what and how to support them to achieve the benchmarks they have outlined as observable and measurable indicators of progress and success. Sam's documentation of the family's story was thorough and painted a picture of the family that is person centered, strength based and full of context to explain the experiences that have given them strength and struggle, as well as what they have taken from both relative to behavior that is understood as functional and normalized. Sam captured the whole family's challenges, triumphs, identity, a hopes. Well done Sam; it is clear you were able to not only facilitate a team process that brought out good planning, but that you were able to clearly document what that plan is!

**Rob Bergeson — APC**

**Nominated by Melanie Fleischmann, Wraparound**

Thank you for providing coverage for me! I appreciate your loyalty to strengthening and empowering Milwaukee's families!

**Deanna Fields — AJA**

**Nominated by AJA**

Deanna Fields is a great example of a leader, she is helpful and never has an issue with helping anyone on staff. Her memory is great, she practically knows every single kiddo old or new and we are all amazed at how she does it all. She never puts on airs and always tempers the good and bad. Works even when not feeling well to make sure that the needs of the kids are met. She is awesome and appreciated by many.

**Aasiyah Clark — La Causa**

**Nominated by Melanie Fleischmann, Wraparound**

Aasiyah has an understanding of A's unmet needs and why the youth makes the decisions the youth does. She works at helping the team to understand his frustrations, while suggesting and supporting an "in-home" plan.

*Want to recognize someone for their great work? Submit a Positive Recognition Form, so we can given them a shout out!*

*\*Names/Initials changed to protect confidentiality*

---

**Wraparound Milwaukee Vision:**

**To help build healthy and strong communities by enhancing children and families' ability to meet life's challenges and to foster resiliency and hope for a better future.**

