

# WRAPAROUND MILWAUKEE

Milwaukee County Behavioral Health Division - Child & Adolescent Services Branch

AUGUST 2018

## Celebrating Success!



**Success Stories:** *"Teamwork makes the dream work." -Bang Gae*



Shared by SaintA

### Supermom

Ms. Gray\* is the mother of 7 year old Grant. Ms. Gray was not talkative, but the team noticed that she was far more observant and engaged. While working with the family, I was beginning to learn the Wraparound process, a family driven approach. It was then that I knew the team would have to look to the family to be the experts. The team used the process to create voices within the family that somehow got muffled by a lack of confidence.

As the team continued to work with Ms. Gray, we knew we would need to help her to trust us and give the family hope for a better future. Being that Ms. Gray was not talkative, using words of encouragement, strength, and empowerment were very helpful. Slow, but sure, we witnessed Ms. Gray develop a strong, positive voice. Ms. Gray's voice seemed hopeful and open to change. She started to implement preventative plans for all of her children. She found a way to work a full-time job and create one-on-one bonding time with each of her children.

In January 2018, a tragic incident took place inside of Ms. Gray's home. Things turned for the worse. She was injured and in critical condition. Surviving this tragic incident appeared to be the most difficult thing for Ms. Gray to get through. The team showered her with words of encouragement, reason to be, empowerment, etc. We supported and advocated for Ms. Gray and her family. Ms. Gray trusted me to coordinate proper assistance and for the team to guide her family to a healing future.

Now, Ms. Gray is in therapy and is doing well! She is healing at her own pace. Ms. Gray is far more talkative and states she wants to use her voice to speak and empower other women, namely single mothers. Ms. Gray has started to face her fears and get out in the community with her children. She now states that she is happier and is enjoying the woman that she has grown to be, Being that Ms. Gray trusts her team; she relies on the team to guide her family to a peaceful, hopeful place and drives the process along the way!

*\*Names changed to protect confidentiality.*

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**Positive Recognition:** *"There is no greater joy nor greater reward than to make a fundamental difference in someone's life." - Mary Rose McGeady*

**Daniel Beard — St. Charles**

**Nominated by Trean Gray, SaintA**

I would like to recognize Danny for going above and beyond for youth. Danny has been a support to my youth that are in the YES program and has influenced my youth to be better, and has helped two of my youth get on the right track. Danny is a great support to every youth he encounters and I am very appreciative of his work.



**Ella Utsey — SaintA**

**Nominated by a Parent**

She has an amazing personality. She goes above and beyond her call of duty. I feel she does her job well. Highly organized and punctual. Great employee overall. Extremely helpful when a parent needs her most!

**Sheneal Rockett — La Causa**

**Nominated by Tabitha Curtain, La Causa**

Ms. Rockett has been working with an enrollee for almost a year now providing him with the love and stability that he needs. The youth has intense crisis situations and through it all, Ms. Rockett has not given up and shows unconditional love. Ms. Rockett is greatly appreciated. Her team wants her to know that we appreciate her great work and all she does for the youth.

**Sheila Hageny — THRIVE**

**Nominated by Meghan Miller, La Causa**

Sheila and her staff have been very responsive and flexible as we've navigated some difficult/complex placement situations - we really appreciate their help!

**Karen Steinbach and the La Causa TFC Team—La Causa**

**Nominated by La Causa Supervisory Team**

Karen and her team continue to go above and beyond, and have collaborated with us closely in an effort to support some very high risk youth. Thank you for your "never give up" attitude!

**Dominique Towns — APC**

**Nominated by Rob Bergeson — APC**

Dominique has always maintained a strong never give up approach with each family she serves. Her leadership and level of professionalism are appreciated and unparalleled.

## Positive Recognitions Cont'd.

**Melissa Meier — APC**

**Nominated by Lynne Tolstyga, Willowglen**

Melissa is always so responsive and efficient as the referral coordinator but she went above and beyond when I asked her to find two crisis stabilizers for one of my young ladies who had been through extreme trauma. Melissa not only found two crisis stabilizers that same day, but the crisis stabilizers that she found were absolutely great matches for my young lady. Thank you so much Melissa!

**Jessica O'Halloran — APC**

**Nominated by Rob Bergeson — APC**

Jessica has guided and facilitated a team through many transitions over the past six months. Her strengths of communication, never giving up, and resilience have been invaluable to the success of the team.

**L.J. — Parent/Caregiver**

**Nominated by Josh Delahan, New Leaf Therapies, LLC**

LJ is a fierce advocate for the child and attempts to get the best care possible to meet the child's needs. The parent is always open to new ideas and willing to implement new strategies. The parent goes the extra mile consistently when it comes to the care of the child. It is an honor and a pleasure to work with the parent.

**Jennifer Layton — SaintA**

**Rob Bergeson — APC**

Jennifer has been an active and contributive team member which has helped with creating a successful plan for a young adult and her family.

*Want to recognize someone for their great work? Submit a Positive Recognition Form, so we can give them a shout out!*

*\*Names/Initials changed to protect confidentiality*

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## Upcoming Events & Community Highlights:

### Featured Community Resources:



#### SDC Adult Education Program

SDC is offering an Adult Education Program, this includes GED/HSED Classes. For more information, please call 414-906-2839, or visit CR-SDC.ORG

#### TECH/HIRE



#### IT Service Center Technician Certificate Program

Accelerated hands-on, 16-week training

Available at no cost to you



- 4 courses for a total of 12 post-secondary credits**
  - > Computer Information Systems Fundamentals
  - > CompTIA A+ Essentials and IT Technician
  - > Support Center Analyst
  - > Network Communication
- Program Requirements**
  - > Ages 17-29 (some exceptions apply)
  - > High school/HSED/GED graduate
  - > Eligible to work in the US
  - > Ability to meet basic computer literacy requirements
  - > Highly motivated with an interest in IT
- Program Benefits**
  - > DWD Job Service Career Coach support
  - > Resume development and interview skills
  - > Opportunities to showcase your skills to local employers

Register at [www.employmilwaukee.org](http://www.employmilwaukee.org) for information regarding the next orientation session

Next cohort will start October 8th, 2018



Phone: 414-921-0711 or 711 (Hearing Impaired)

TechForce Center Address: 1916 North Vel R Phillips Avenue Milwaukee WI 53212

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### Wraparound Milwaukee Vision:

To help build healthy and strong communities by enhancing children and families' ability to meet life's challenges and to foster resiliency and hope for a better future.

