

**Chairperson:** Dr. Robert Chayer  
**Senior Executive Assistant:** Jodi Mapp, 257-5202

**MILWAUKEE COUNTY MENTAL HEALTH BOARD  
QUALITY COMMITTEE**

**November 2, 2015 - 10:00 A.M.**  
**Milwaukee County Mental Health Complex**  
**Conference Room 1045**

**A G E N D A**

**SCHEDULED ITEMS:**

1.	Welcome. <b>(Chairman Chayer – 5 Minutes)</b>
2.	Quality Dashboard Update. <b>(Jennifer Bergersen, Behavioral Health Division, BHD – 10 Minutes)</b> <ul style="list-style-type: none"><li>• Customer Satisfaction Data: Acute Inpatient Services</li><li>• Citation Summary 2010- 2015</li></ul>
3.	Joint Commission Update. <b>(Lauren Coleman, BHD – 10 Minutes)</b>
4.	Performance Improvement Project. <b>(Melody Joiner, BHD; Linda Oczus, BHD; and Pnina Goldfarb, Wraparound – 20 Minutes)</b> <ul style="list-style-type: none"><li>• Community: Employment of Comprehensive Community Services (CCS) and Community Support Programs (CSP) Clients</li><li>• Hospital: Communication Improvements</li><li>• Wraparound: Empowering Family Choice</li></ul>
5.	Quality Education Update. <b>(Mary Kay Bultman, BHD – 10 Minutes)</b>
6.	Health Information Technology Audit Update. <b>(Vickie Wheaton, BHD – 10 Minutes)</b>
7.	Leadership Role in Safety and Quality. <b>(Jennifer Bergersen, BHD – 10 Minutes)</b>
8.	Next Scheduled Meeting Dates: <ul style="list-style-type: none"><li>• March 7, 2016, at 10:00a.m.</li><li>• June 6, 2016, at 10:00 a.m.</li></ul>

**SCHEDULED ITEMS (CONTINUED):**

9.	Adjournment.
<b>The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, March 7, 2016, @ 10:00 a.m.</b>	
<b><i>ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.</i></b>	