

D R A F T

MILWAUKEE COUNTY MENTAL HEALTH BOARD MEMBER EXPECTATIONS

"Big Picture" Knowledge of Organization and Industry

1. Know and advocate for the organization's mission to create a person-centered, recovery oriented, trauma informed, culturally intelligent and community based approach to the individuals we serve.
2. Understand the services offered by the Behavioral Health Division and their value to the community.
3. Understand the legal issues which impact the delivery of services
4. Become an active student of the behavioral health industry including trends and issues.
5. Act in accordance with one's role as a governing body and with high ethical and moral standards.

Policies and Procedures

1. Know the organization's policies and procedures regarding staff and board member activities (including conflict of interest policy, confidentiality policy, and code of ethics, whistleblower policy, and chain of command).
2. Know what the process is for evaluating executive performance and compensation as well as the policy for board expense reimbursement.
3. Understand the role of union representation in employee matters.
4. Understand and support the Medical Staff Organization and its leadership role.

Meetings and Events

1. Attend every Board meeting, committee meetings and other organizational events as requested. Inconsistent attendance can lead to removal from Board.
2. Spend the time to review board packets distributed prior to each board meeting, including the agenda, noting items for information, items for action and items for strategic discussion.
3. Actively participate in the discussion of items brought to the Board.

Regulatory Matters

1. Understand at a high level the federal, state and Joint Commission requirements which govern the delivery of services.
2. Be aware of any current compliance issues relative to State or Federal surveys.

Financial Oversight

1. Review and understand the organization's quarterly financial statements
2. Understand and provide input to the organization's budget as it is developed.
3. Monitor compliance with budget targets and support corrective actions if required.
4. Participate in review and approval of selected contracts.