

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

September 17, 2018 - 10:00 A.M.
Milwaukee County Mental Health Complex
Conference Room 1045

A G E N D A

SCHEDULED ITEMS:

1.	Welcome. (Chairwoman Neubauer)
2.	Key Performance Indicators (KPI) Dashboard Quarter 2 – 2018; Summaries & Quarterly Reports (Jennifer Bergersen, Chief Operations Officer; Pam Erdman, Quality Assurance Director; Justin Heller, Integrated Services Manager; Edward Warzonek, Quality Assurance Coordinator; Jim Feagles, Integrated Services Manager; and Dr. Matt Drymalski, Clinical Program Director)
3.	CARS Customer Satisfaction – Mental Health Statistical Improvement Program (MHSIP) 2017 Results (Dr. Denis Birgenheir, CARS Research & Evaluation)
4.	Seclusion and Restraint Quarterly Update Reports (Linda Oczus, Chief Nursing Officer; Dr. John Schneider, Chief Medical Officer)
5.	TANF (Temporary Assistance for Needy Families) Alcohol & Other Drug Abuse (AODA) Grant – Evaluation Activities (Michelle Bunyer, M.A. Associate Researcher; Dr. Lisa Berger, PhD, Director, Center for Urban Population Health)
6.	Division Quality Assurance/CMS Survey – Verbal Report (Dr. John Schneider, Chief Medical Officer; Linda Oczus, Chief Nursing Officer; Amy Lorenz, Deputy Administrator, CARS)
7.	PCS Hospital Transfer Waitlist Report: 2018 Mid-Year Update (Richard Wright, Program Analyst; Dr. John Schneider, Chief Medical Officer)
8.	Policy & Procedure Status Report Update (Lynn Gram, Safety Officer)
9.	Next Scheduled Meeting Date. <ul style="list-style-type: none">• December 3, 2018 at 10:00 a.m.
10.	Adjournment.

The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, December 3, 2018 at 10:00 a.m.

Visit the Milwaukee County Mental Health Board Web Page at:

<http://county.milwaukee.gov/BehavioralHealthDivi7762/Mental-Health-Board.htm>

ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.