Milwaukee County Emergency Rental Assistance Program (ERAP)

Background

Community Advocates Inc. is pleased to continue to help those in great need by administering Milwaukee County’s direct allocation of the federal Emergency Rental Assistance dollars established by the Consolidated Appropriations Act, 2021.

How to Apply

Our new online application is mobile friendly and can be accessed from:
https://webportalapp.com/sp/communityadvocates-application

Hard copy applications can be picked up and dropped off at 728 N James Lovell Monday - Friday, 9AM - 5PM

New! Landlords can submit application inquiries for tenants who are behind on rent here:
https://webportalapp.com/sp/home/communityadvocates-applicationlandlord. The tenant will be contacted after receipt to complete an ERA application

Quick Tips

Residents that receive a federal housing subsidy, such as a Housing Choice Voucher, Public Housing, Project-Based Rental Assistance or Tenant-Based Rental Assistance are eligible if their rent is not adjusted as income changes.

Payments are made directly to the landlord. Landlords are required to provide a W-9.

The law establishing the ERA program does not impose restrictions based on immigration status.

What does ERA cover?

- Up to 15 months of rent assistance starting with arrears from March 13, 2020
- Utility and home energy arrearage balances not covered by the Low-Income Energy Plus Program

Eligibility

Applicant must:
- Hold a lease
- Reside in Milwaukee county
- Have risk of homelessness
- Have income at or below 80% of county’s median income
- Have at least 1 household member who qualifies for unemployment or experienced a loss of income/financial hardship during the COVID-19 public health emergency

Documentation Required

From Tenant
- Unemployment Wage Statement or Approval Notice
- Termination, lay-off, or hour reduction notice from Employer
- Verification of children’s school enrollment
- Proof of Income (Paystubs, unemployment or W-2 wage statements, bank statements)

From Landlord
- Proof of Residency Attestation
- Eviction Notice or Rental Arrears Ledger (if applicable)
- W-9 Form for payment