

REDUCED FARE

Frequently Asked Questions



How do I load stored cash value on my card?

Stored value can be loaded on your card at many local retail outlets such as Pick N Save, El Ray, MetroMart, etc.

A complete list of outlets is available on the MCTS website RideMCTS.com.

Stored value can be added in any amount from \$2 to \$100.

You can also use MCard Online to add stored cash value, check your balance, and register the card in case it is lost or stolen.



How much does it cost to ride the bus?

Single ride with 90-minute transfer

\$1.10

1-Day pass

\$3 cash

or

\$2 stored value

7-Day pass

\$11

31-Day pass

\$32

Utilizing a 1, 7, or 31 day pass

1-Day Pass

Good for unlimited rides from first boarding until end of the service that same day.

One-day passes can be purchased on the bus. *See back.

7-Day Pass

Good for unlimited rides for 7 days from first boarding until end of the service on the 7th day. 7-day passes can be purchased where you load your card.

31-Day Pass

Good for unlimited rides for 31 days from first boarding until end of the service on the 31st day. 31-day passes can be purchased where you load your card.

How do I pay on the bus?



Paying with cash

You can pay cash with a Reduced Fare card by touching the card to the orange target on the farebox before and after you place the money in the farebox. Keep in mind that you can save \$1 on a one-day pass if you use stored value. The one-day pass is \$2 when using stored value and \$3 when using cash.



Paying with stored value

To pay with stored value, let the driver know if you want a single ride (includes a 90-minute transfer) or a pass and tell them you are using stored value. When the driver prompts you, touch your reduced fare card on the orange target on the farebox.



1-Day Pass, Please!

1. Tell driver you would like to purchase a 1-Day Pass



or



2. Driver selects 1-Day Pass and tells you to pay using cash or Stored Cash Value



3. If paying with cash, touch your M-CARD to the farebox before & after paying



4. The 1-Day Pass is loaded onto your M-CARD for unlimited riding that day

Buying a 1-Day Pass on the Bus

Passengers can buy a 1-Day Pass on any MCTS bus. Buying a 1-Day pass on the bus is easy and safe.

Follow these simple steps:

- 1** When you board, tell the driver you would like to buy a 1-Day Pass and whether you are using cash or stored value.
- 2** The driver selects the 1-Day Pass on the farebox and tells you to pay using cash (\$3) or Stored Cash Value (\$2) on your Reduced Fare M-CARD.
- 3** If paying with **cash**, touch your Reduced Fare M-CARD to the orange target on the farebox before (to activate your card) and after paying (to load the 1-Day Pass on the card).
- 4** If paying with **stored value**, you will only need to touch your card once.

Frequently Asked Questions



Does my monthly pass start at the beginning of the month?

Your monthly pass begins on the first day that you use it on the bus. On the first day, be sure to tell the driver you want to activate your monthly pass. The pass is then valid for 31 consecutive days including the day it is activated.

What If I lose or damage my card?

Replacement cards can be obtained by mail at the MCTS administration building, 1942 N 17th St Milwaukee WI 53205. Any balance remaining on the lost card can be transferred to the new card. Please call ahead for hours of operation. There may be a fee up to \$10 for a replacement card.

Please call MCTS Customer Service at (414) 937-3218 with any questions.