



# Milwaukee County Birth to 3 Program

## What to Expect During a Telehealth Visit

To protect the health and safety of you, your family and Birth to Three staff during the COVID-19 pandemic, we are offering visits with Early Interventionists via telehealth. This means visits take place online, and you can use a computer, smart phone, or tablet. Here is what you can expect during your telehealth visit:

- **Before the visit**, you and your Early Interventionist will have a telephone call to discuss the goals for your upcoming visit. You will have the opportunity to provide more information about your child's development and to ask any questions.
- **During the visit**, your Early Interventionist will be on camera in the background as you work with your child. They will be providing suggestions, guidance and feedback throughout the visit.
- **At the end of your visit**, you will have the opportunity to ask any questions. You will also have the opportunity to schedule your next visit.
- **After your visit**, reflect on how it went and what you would like to do differently next time. While at home with your family, between visits, do your best to follow the suggestions your Early Interventionist gave during your time together.

Providing telehealth visits allows your services to continue during the COVID-19 Pandemic, while protecting your child's and family's health. Visits could also occur in person on a limited basis, depending on staff availability and on your family's preferences.

**For more information about the Birth to Three program, or to schedule a visit, call Birth to Three at 414-289-6799.**