

## FREQUENTLY ASKED QUESTIONS ABOUT GO PASS

### How much does a ride on an MCTS bus cost using the GO PASS?

Beginning 2019, GO  
PASS riders will pay  
\$2 per day to ride  
MCTS.

### I have a GO PASS and have questions about my eligibility. Who can I call?

You may call (414)  
289-5800. The  
Aging and Disability  
Resource Centers will  
be able to help you.

### Where can I sign up for the GO PASS?

Effective June 26,  
2017, the GO PASS  
office will be located  
at the Marcia P. Coggs  
Human Service Center,  
1220 W. Vliet Street,  
on the third (3rd)  
floor.

### Is there a fee to get the GO PASS?

Yes, the fee to get a  
GO PASS are:

- New GO PASS: \$5
- First Replacement:  
\$10
- Second  
Replacement: \$25
- Third  
Replacement: \$50

No further  
replacements after the  
third replacement.

- As of 2019, a \$2  
Card Issuance Fee  
is added to all the  
above fees.

### How do I load money on my card?

Visit RideMCTS.com or  
call (414) 344-6711 or  
dial 711 for fare outlets  
and locations.



1220 W. Vliet St.  
3rd Floor  
Milwaukee, WI 53205

**(414) 289-5800**

FAX: (414) 289-8570

TRS: 711

**DSD**@milwaukeecountywi.gov

county.milwaukee.gov/**DSD**



**DHHS** | Department of  
Health &  
Human Services

Together, creating healthy communities.

## GO PASS PROGRAM



**DSD** | Disabilities  
Services  
Division

A Division of the Department  
of Health & Human Services



Discounted Transit for  
Seniors and Individuals  
with Disabilities





## WHAT ARE MY OPTIONS IF I AM NOT ELIGIBLE FOR GO PASS?

### 1. Apply for an MCTS Reduced Fare card

Riders who do not qualify for the GO PASS may be eligible for the MCTS Reduced Fare card, granting users a price of \$1.10 per ride, \$2 for a 1-day pass, or \$32 for a 31-day pass. Different fares apply for Freeway Flyer Routes. Visit [ridemcts.com](http://ridemcts.com) for more details.

Apply for the MCTS Reduced Fare card by visiting MCTS at 1942 N 17th St., Milwaukee.

### 2. Long-Term Care Options Counseling

Contact the Aging and Disability Resource Center if you would like more information about Community Based Services and Resources.

Phone:

**(414) 289-6660**

Toll Free:

**(844) 304-6660**

TRS:

**Dial 7-1-1**



## HOW DO I QUALIFY FOR THE GO PASS?

- You must be a Milwaukee County resident **and...**
- You must be over the age of 65 and currently receiving Medicaid, Senior Care Level 1, or FoodShare, **or...**
- [For residents under age 65] You must receive Social Security Income through SSI or SSDI, **or** have a Veterans Disability designation **and...**
- [For residents under age 65] You must receive Medicaid or FoodShare benefits.
- All new Applicants will be charged a \$5 application fee, plus \$2 Card Issuance Fee.
- All GO PASS riders will be charged \$2 each day they ride MCTS.

### 3. Get Assistance with Applying for Benefits

Get connected with a Disability Benefits Specialist (DBS):

- Disability Benefits Specialists connect individuals age 18-59 with disabilities to services.
- They also provide information and assistance with public and private benefit programs including application and appeal procedures.

Apply for Medicaid for FoodShare - You May Be Eligible!

- Apply in person at the Wisconsin Department of Human Services Enrollment office at 1220 W. Vliet St., Milwaukee, **or...**
- Call Wisconsin DHS toll free at (888) 947-6583, **or...**
- Apply online at [access.wi.gov](http://access.wi.gov).

**STARTING JUNE 26, 2017, THE GO PASS IS AVAILABLE AT THE MILWAUKEE COUNTY AGING AND DISABILITY RESOURCE CENTER, 1220 W. VLIET ST., MILWAUKEE**