FREQUENTLY ASKED QUESTIONS ABOUT GO PASS

How much does a ride on an MCTS bus cost using the GO PASS?	Beginning 2019, GO PASS riders will pay $2 per day to ride MCTS.
I have a GO PASS and have questions about my eligibility. Who can I call?	You may call (414) 289-5800. The Aging and Disability Resource Centers will be able to help you.
Where can I sign up for the GO PASS?	Effective June 26, 2017, the GO PASS office will be located at the Marcia P. Coggs Human Service Center, 1220 W. Vliet Street, on the third (3rd) floor.
Is there a fee to get the GO PASS?	Yes, the fee to get a GO PASS are: • New GO PASS: $5 • First Replacement: $10 • Second Replacement: $25 • Third Replacement: $50 No further replacements after the third replacement. • As of 2019, a $2 Card Issuance Fee is added to all the above fees.
How do I load money on my card?	Visit RideMCTS.com or call (414) 344-6711 or dial 711 for fare outlets and locations.

ADRC
Aging and Disability Resource Center of Milwaukee County

1220 W. Vliet St.
3rd Floor
Milwaukee, WI 53205

(414) 289-5800

FAX: (414) 289-8570

TRS: 711

DSD@milwaukeecountywi.gov

county.milwaukee.gov/DSD

DHHS Department of Health & Human Services

Together, creating healthy communities.

GO PASS PROGRAM

Discounted Transit for Seniors and Individuals with Disabilities

STARTING JUNE 26, 2017, THE GO PASS IS AVAILABLE AT THE MILWAUKEE COUNTY AGING AND DISABILITY RESOURCE CENTER, 1220 W. VLIET ST., MILWAUKEE

HOW DO I QUALIFY FOR THE GO PASS?

- You must be a Milwaukee County resident **and...**
- You must be over the age of 65 and currently receiving Medicaid, Senior Care Level 1, or FoodShare, **or...**
- [For residents under age 65] You must receive Social Security Income through SSI or SSDI, or have a Veterans Disability designation **and...**
- [For residents under age 65] You must receive Medicaid or FoodShare benfits.
- All new Applicants will be chagred a $5 application fee, plus $2 Card Issuance Fee.
- All GO PASS riders will be charged $2 each day they ride MCTS.

WHAT ARE MY OPTIONS IF I AM NOT ELIGIBLE FOR GO PASS?

1. Apply for an MCTS Reduced Fare card
Riders who do not qualify for the GO PASS may be eligible for the MCTS Reduced Fare card, granting users a price of $1.10 per ride, $2 for a 1-day pass, or $32 for a 31-day pass. Different fares apply for Freeway Flyer Routes. Visit ridemcts.com for more details.

Apply for the MCTS Reduced Fare card by visiting MCTS at 1942 N 17th St., Milwaukee.

2. Long-Term Care Options Counseling
Contact the Aging and Disability Resource Center if you would like more information about Community Based Services and Resources.

Phone:
(414) 289-6660

Toll Free:
(844) 304-6660

TRS:
Dial 7-1-1

3. Get Assistance with Applying for Benefits
Get connected with a Disability Benefits Specialist (DBS):

- Disability Benefits Specialists connect individuals age 18-59 with disabilities to services.
- They also provide information and assistance with public and private benefit programs including application and appeal procedures.

Apply for Medicaid for FoodShare - You May Be Eligible!

- Apply in person at the Wisconsin Department of Human Services Enrollment office at 1220 W. Vliet St., Milwaukee, **or...**
- Call Wisconsin DHS toll free at (888) 947-6583, **or...**
- Apply online at access.wi.gov.

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