



Milwaukee County DHHS-BHS
Children's Community Mental Health Services and Wraparound Milwaukee

Mental & Physical Health Care Fact Sheet

Enrollee's Name: _____

Date of Birth: _____

What is Wraparound Milwaukee?

Wraparound Milwaukee is a Medicaid Pre-Inpatient Health Plan Program. Wraparound Milwaukee is a system of coordinated behavioral, mental health care and supportive services designed for children and young adults with serious emotional and mental health needs.

What Does Wraparound Milwaukee Provide as a Managed Care Program?

Wraparound Milwaukee and its network of providers arrange for and/or provide behavioral, mental health, AODA (Alcohol or Other Drug Abuse services), Care Coordination and other supportive services to its enrollees such as:

- Mental Health Outpatient Therapy
- Intensive In-Home Therapy
- Interpretive services for mental health needs
- Psychological Evaluations
- Outpatient AODA Services
- Mental Health Medication Management
- Inpatient Psychiatric Mental Health Care
- Crisis Services

What if I have Private Insurance?

If you are currently covered by **private insurance**, your existing insurance carrier **will continue** to provide the same level of coverage (medical, dental, mental health, prescription) that you have now.

How will Medical/Physical and Dental services be covered?

If you do not have private insurance, these services will be covered through straight T19. If the **enrollee** has coverage through T19 (whether through an HMO or straight T19) the **enrollee will switch to straight T19 or maintain straight T19 for medical/physical health care and dental care during the duration of the enrollment in Wraparound Milwaukee.** Not all medical and dental care providers accept straight Title 19 insurance, so you may need to switch to new medical providers/dentists during enrollment. You can contact your physician's or dentist's office to see if they accept straight T19 for payment.

What about Transportation and Prescription Drugs?

While you are in the Wraparound Milwaukee, your prescription drugs and transportation to medical and Medicaid-covered mental health services are covered under **Straight T19** (not Wraparound Milwaukee). Providers must bill these services directly to Wisconsin Medicaid/Forward Health.

If transportation is needed for a non-Medicaid service or you have private insurance and need transportation, the Care Coordinator will work with you and/or your family to arrange for this transportation.

What about Mental Health Medication Management?

Your Care Coordinator will arrange for medication management to be provided by one of the psychiatrists in the Milwaukee County Mental Health Clinic or the Wraparound Provider Network.

As your child nears disenrollment, your psychiatrist and your Care Coordinator will work to transition your child to a community provider, if needed, for any ongoing medication needs.

I have read and received a copy of this document.

Parent/Legal Guardian's signature

Date

Enrollee's Signature
(age 14 and older must sign)

Date

What Kind of Insurance Card Will I Have?

If you do not have private insurance, you will receive a plastic ID card called the FORWARD HEALTH card which is the permanent ID for enrollees in the Wisconsin Medicaid and Badger Care Programs. When going to a provider for any service, it is important to have the card with you so the provider can verify eligibility for Medicaid covered medical (through Straight T19) and mental health (through Wraparound Milwaukee) services.

Who Can I Contact if I Have any Questions?

If you have any questions now or in the future about your coverage through the Wraparound Milwaukee HMO, contact:

**Wraparound Milwaukee Finance Department
1220 W Vliet Street, 3rd Floor
Milwaukee, WI 53205
(414) 257-5500**

ATTENTION: If you speak English, language assistance services are available to you free of charge. Call your Care Coordinator directly or call 1-833-912-2468 (TTY: 711)

Español (Spanish) - ATENCIÓN: Si habla español, tenemos servicios de asistencia lingüística disponibles de forma gratuita. Llame a su coordinador de atención directamente o bien llame al 1-833-912-2468 (TTY: 711)

Hmoob (Hmong) - CEEB TOOM: Yog koj hais lus Hmoob, muaj cov kev pab txhais lus pub dawb rau koj. Hu xov tooj ncaj nraim rau koj tus Neeg Khiav Hauj Lwm Muab Kev Kho Mob los yog hu rau 1-833-912-2468 (TTY: 711)

မြန်မာစာ (Myanmar) (Burmese) - အထူးသတိပြုရန် - အကယ်၍ မြန်မာဘာသာစကားကို သင်ပြောဆိုနိုင်ပါက ဘာသာစကားဆိုင်ရာ ဝန်ဆောင်မှုများကို အခမဲ့ သင် ရရှိနိုင်ပါသည်။ သင့် စောင့်ရှောက်မှု ဆက်စပ်ဆောင်ရွက်ပေးသူ ထံသို့ တိုက်ရိုက် ဖုန်းခေါ်ဆိုပါ သို့မဟုတ်လျှင်လည်း 1-833-912-2468 (TTY: 711) သို့ ခေါ်ဆိုပါ။

Chinese注意：如果您使用中文，那么您可以免费获得语言协助服务。请直接联系您的护理协调员，或致电 1-833-912-2468 (TTY: 711)。