



## Professional Training Programs

### Position Description for Trainees

Job title: **Emergency Services Clinician - Intern**

Work Location: **1635 W. National Ave, Milwaukee WI 53204**

Division/Department: **Access Clinic – South**

Reports to: **Licensed Clinical Social Worker or a Licensed Professional Counselor**

#### **Job Summary:**

The Emergency Services Clinician - Intern position is based at the Access Clinic, which provides direct clinical services to diverse/underserved populations in Milwaukee County. The intern will work under the supervision of a licensed clinical social worker or licensed professional counselor in providing behavioral health services (assessment, response planning, therapeutic follow-up, referral to services, and linkage). This internship position will provide comprehensive assessment including suicide risk assessment, safety planning, de-escalation/stabilization, and linkage to resources for individuals experiencing a mental health or co-occurring mental health/substance use crisis.

#### **Essential Duties and Responsibilities:**

- Due to the nature of crisis services work, there will be ongoing opportunities to face-to-face direct client care; however, the volume of contact will vary by day
- The community-based clinic services are provided for people who are experiencing significant, potentially life changing, crisis situations where the intern is required to quickly develop rapport
- The intern will complete thorough assessment of the client's mental health and substance use needs, which includes referral to appropriate level(s) of ongoing care
- The intern will also assist in stabilizing the crisis and connect the individual to community-based resources
- A high level of clinical skills, independent decision making, ability to work under pressure, and knowledge of the community is imperative

#### **Work Experience Requirements:**

- Must be enrolled in a master's level degree program (social work, professional counseling, psychology, or equivalent)
- Excellent verbal and written communication skills, including ability to effectively communicate with internal and external customers
- Excellent computer proficiency (MS Office – Word, Excel, and Outlook)
- Must be able to work under pressure and meet deadlines, while maintaining a positive attitude and providing exemplary customer service
- Ability to work independently and to carry out assignments to completion within parameters of instructions given, prescribed routines, and standard accepted practices

**Interested in learning more about Milwaukee County Behavioral Health Services (MCBHS)?**

**Click the link: [Behavioral Health \(milwaukee.gov\)](http://milwaukee.gov/BehavioralHealth)**

*Milwaukee County Behavioral Health Services (BHS) is working in partnership with Milwaukee Comprehensive Care Collaborative (MC3), a grassroots organization that strives to improve the quality and delivery of behavioral health services and we are committed to the MC3 values and providing an exceptional internship experience. BHS promotes educational and cultural development of Milwaukee County through innovative collaborations, external partnerships, and a strong commitment to diversity and inclusion.*

*We seek greater diversity in our staff to broaden students' work experience and to enrich our community. You will have the opportunity to work with consumers that have complex needs, i.e., mental health, substance use and social economic status. Candidates must be sensitive to the needs of and possess an interest in working in a community that is diverse, with regard to gender, race, ethnicity, religion, nationality, sexual orientation or identity, disability status, and protected veteran status.*