



Milwaukee Mobile Crisis Fact Sheet

The adult Crisis Mobile Team and Children's Mobile Crisis Team are combining services to provide mental health support for all ages.

1. Why did the adult Crisis Mobile Team combine services with the Children's Crisis Mobile Team?

These teams combined services to form one comprehensive program, rebranded as Milwaukee (MKE) Mobile Crisis. The merging of these services ensures easier access to care for adults, youth and families by providing community members with one crisis number to call for mental health support, regardless of age.

For the past ten years, Milwaukee County has been redesigning its behavioral health system and transitioning services to a community-based model that is less reliant on psychiatric inpatient admissions and emergency room visits. The adult Crisis Mobile Team and Children's Mobile Crisis Team merging into one entity is one of the many community-based services Milwaukee County residents can access right in their own neighborhoods.

2. How does this impact the community?

This integrated program allows individuals and family members facing a mental health or co-occurring crisis to call the crisis line, 414-257-7222, to reach Milwaukee Mobile Crisis 24/7. Mobile Crisis Clinicians may be dispatched anywhere within the community seven days a week to provide in-person assessment, stabilization, connection to additional services and appropriate follow-up to any Milwaukee County resident.

This is a revolutionary development in efforts to improve access to behavioral health care services in Milwaukee's most underserved neighborhoods and demonstrates Milwaukee County's commitment to ensure residents receive quality behavioral health care regardless of age, race, gender or socio-economic status.

3. What is the role of a Mobile Crisis Clinician?

Milwaukee Mobile Crisis supports callers on the Milwaukee County Crisis Line, 414-257-7222, and provides mental health crisis response and intervention services on-site, in-person and face-to-face in the community to both children and adults.

As Milwaukee County continues to expand its community-based crisis intervention services, it's important the Milwaukee Mobile Crisis Team is properly resourced. Milwaukee County residents experiencing behavioral health crises deserve trained professionals to serve them during their most vulnerable moments.

4. Is Milwaukee County hiring Milwaukee Mobile Crisis Clinicians?

For anyone is interested in becoming an integral part of the Milwaukee Mobile Crisis Team and would like to contribute to Milwaukee County's mission of improving the lives of many in the community, visit MKEMobileCrisisCareers.com for more information or apply at <https://county.milwaukee.gov/EN/Human-Resources> and type "Milwaukee Mobile Crisis Clinician" into the search bar.

5. Where can I go to receive behavioral health care?

If you or someone you know is experiencing a behavioral health crisis, call Milwaukee County's crisis line at (414) 257-7222.

For additional information about Milwaukee County's available services and programs, visit: <https://milwaukee.gov/bhd>.