

Milwaukee County CCS Program

Recovery Advisory Committee Meeting Agenda

January 10, 2019

2:00 – 4:00 PM

Meeting is at:

LOCATION: Whole Health Clinical Group Learning Center

932 S. 60th Street, Milwaukee, WI 53214

I. Introductions: Welcome

a. Introduction and voting in of new members

-Present are Kenyatta Y, Lindsey F, Daniel W, Chris W, Tamara L, Pam F, Samella J, Jon G, Amy G, Lindsay B, Robin P, Kimberley , Liz F.

II. Review and Approval of Minutes from Last RAC meeting

-Chris W (provider) interested in possible membership on the RAC

-AMY G AND JON MOVED TO APPROVE THE MINUTES.

III. CCS Programmatic Recommendations and Feedback

-Kenyatta stated that he was at a meeting with Rehab and peer specialists and recovery coaches. What is the difference between these positions?

-Tamara stated a peer support specialist must be certified. A rehab worker must have a high school diploma and 30 hours of training on recovery concepts. Some individuals who have lived experience are not certified peer specialists and work as rehab specialists. Rehab and recovery coaches are interchangeable positions.

Update on the Ancillary Network- Tamara- We are going to be over 50 provider agencies in the ancillary network by the end of expansion with the intention of creating a continuous network which includes existing youth providers. Dance and movement therapies are being brought into the network. Psychotherapy expansion has also been a primary emphasis as well as enhancing prescriber capacity. Phoenix Pharmacy has been brought into the network to offer specialized medication management services via pharmacists. Community Advocates is also being onboarded focus on offering supports related to housing and resource navigation. Tamara and Amy G discussed Guest House's new spiritual care

specialist who can reconnect people to their spiritual community, provide mindfulness, groups, and work with people in their homes in the community. The spiritual care specialist would like to engage with people in their homes and environments. He has a Masters in Divinity as well as experience working with individuals who have a mental health and substance use diagnosis. Amy stated she will send a flier to the RAC members.

-Robin P asked about services for deaf/hard of hearing and/or blind individuals. Tamara reported that she is working to enhance the network's capacity in this area, but that limited resources are currently available.

-Daniel brought up that it is difficult to change addresses with the insurance company, especially when you are trying to set up rides to appointment. Daniel requested that someone help provide information on how to fix this. DRW SSI managed care advocates they are back to helping with problems with MTM. Lis F offered to provide this information to Dan W. Tamara stated she is working to bring MTM to hopefully attend the March meeting, but has not gotten a response.

-Tamara will be creating a sharing site for CCS provider teams to support the network in developing a better understanding of what types of services and providers are available. –

Once this site is created, a training will be built to share with care coordination teams
Updates

- a. Current CCS enrollment numbers 1000 adults, 169 youth (as of 2/14)
- b. Outreach activities and efforts

On the adult side there are a variety of pilots occurring in an effort to increase accessibility to CCS:

Toward the end of January, the CCS Team will be working directly in collaboration with BHD's Access Clinic to support eligible and interested consumers receiving bridge medication management services from the Access Clinic enroll directly into CCS. The Access Clinic will also be offering bridge assessment/medication management services for consumers who are interested in receiving CCS, but are experiencing a prescriber gap.

An intake care coordinator with Justice Point's CCS team is currently working with IMPACT to screen/enroll eligible and interested individuals for CCS who are currently receiving detox services.

A 3rd pilot involving a Whole Health Clinical group home recently launched in CCS. The pilot currently employs the use of one designated staff member to deliver psychosocial rehabilitative services full-time in a to all existing consumers regardless of their enrollment in CCS or not. This pilot is intended to support consumers in a CBRF build the skills needed to enhance their quality of life and obtain individualized goals.

Policies and procedures

-CCS Orientation and Training

Recommended to put in the policy, definition of psychosocial rehabilitative services

Also recommended to put in policy parameters surrounding acceptance of CCS training hours from other counties (as long as there has not been a gap in CCS service delivery exceeding 6 months)- Milwaukee County specific trainings will still be required.

Pam moved to vote to approve the policy pending aforementioned changes. Kenyatta seconded this. All were in favor. No nays or abstentions.

Cultural Heritage and Primary Language

Policy not approved due to written with a heavy reliance on the responsibilities of the care coordinator. RAC wants policy to include systematic obligations including the translation of marketing materials. Tamara will bring this back to CCS team for revision and discussion.

c. Subcommittee reports

i. Bylaws

-Jon stated that there is a form to fill out with your information if you would like to continue being a part of the RAC to update your information and to state whether you would like to continue being part of the RAC. It can be turned in by email or given to Tamara.

-Pam discussed that the committee had discussed the make- up of the committee and the importance of trying to make sure that enough peers are present and if there is a better time or place to meet to get more peer members. There was discussion of whether people know about it. Lindsey suggested that the meeting might be

intimidating to some peers. Liz stated that consumers might not be used to being involved and some agencies might not be used to getting the word out. What ways can we reach the CCS members? Tamara stated that Our Space offered to host the meeting. The RAC was in agreement with changing meeting space location to see if this promotes additional consumer involvement.

- ii. Consumer Orientation- RAC wants the Consumer Orientation video to be more accessible. Tamara will work with CCS Administrator to see if video can be posted on BHD's website.

IV. Upcoming Events

- V. -Next meeting at Our Space on 03/14. Time to be determined. Tamara will email details as available.

VI. Other agenda items

VII. Adjournment