

Milwaukee County CCS Program

Recovery Advisory Committee Meeting Agenda

November 14, 2019

10:00 AM - Noon

Meeting is at: Summit Building – 6737 W. Washington Avenue

I. Introductions: Welcome

- a. Introduction and voting in of new members. No new members were present.
- b. Review and Approval of Minutes from Last RAC meeting. No minutes were produced from last meeting as only three people were present.

II. CCS Programmatic Recommendations and Feedback

- a. Current CCS enrollment numbers-- Adult—1204 Youth- 253
- b. Ancillary Network Update-- Discussed the robust Ancillary network and the many different services available to members. Ancillary Provider Network information is being moved to Sharepoint. Pam requested data on average how many ancillary services are provided to each member. Prior data has shown 4-5 services per member.
- c. Outreach activities and efforts—Discussed how to get more members involved. How are they being notified, invited? Jen to send out Bylaws to Admin Coordinators to discuss with CC agencies. Put notification of upcoming RAC meetings on Sharepoint? Announce at various meetings. Discussed drafting an informational flyer about RAC to hand out to consumers. Grand Ave Club, Change Agent meetings, Jingle Mingle, CCS Learning Collaborative, Agency Celebrations, APC Winterfest is coming up and Pam will discuss. Creating an informational flyer about RAC was suggested. Nicola offered to put it together with Kenyatta's assistance. Pam will email Rachel at GAC and share with APC TCM staff. Discussed adding refreshments to every meeting. Keep meetings at the Summit building
- d. Policies and procedures-- Reviewed Policies: Application and Screening- average completion is 27 days. RX is still a barrier. Outreach and Engagement: Discussed that the CCS website needs to be working correctly and user friendly. It is being addressed through the CARS Quality Plan and in general by Jennifer A. The CCS overview video Tamara made should have a link on the website. Consider RAC flyer to be included with the Intake packet. Formal outreach with other entities including DMCPs, DOA. Jen to talk with Mike L. about doing another news article about CCS.

Discussed using social media to reach people. Liz will send a letter to Mary Jo Meyers about the website and send to the committee for review. Both policies are adopted.

e. Subcommittee reports

- i. Bylaws—need to increase member/consumer participation
- ii. Consumer Orientation—No updates since last meeting
- iii. Newsletter—Need more participation from members. Discussed getting a youth member to contribute.

III. Next Meeting- Thursday 1/9/2020 at 10AM at Summit in glass patio conference room.

IV. Other agenda items

V. Adjournment