Through the Wisconsin Home Energy Assistance Program, qualified Milwaukee County residents receive a one-time annual payment* to make your heating and electric bills more affordable! Make your money go further while keeping your home warm and your family safe. That’s something we can all feel good about.

**RECEIVING ENERGY ASSISTANCE IS AS EASY AS 1-2-3!**

1. **SEE IF YOU QUALIFY!**
   (175,000 MKE county residents will!!)

   **2019 - 2020 HOME ENERGY INCOME GUIDELINES**

<table>
<thead>
<tr>
<th>HOUSEHOLD SIZE</th>
<th>ONE-MONTH INCOME</th>
<th>ANNUAL INCOME</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$2,389.42</td>
<td>$28,673</td>
</tr>
<tr>
<td>2</td>
<td>$3,124.67</td>
<td>$37,496</td>
</tr>
<tr>
<td>3</td>
<td>$3,859.83</td>
<td>$46,318</td>
</tr>
<tr>
<td>4</td>
<td>$4,595.08</td>
<td>$55,141</td>
</tr>
<tr>
<td>5</td>
<td>$5,330.33</td>
<td>$63,964</td>
</tr>
<tr>
<td>6</td>
<td>$6,065.50</td>
<td>$72,786</td>
</tr>
<tr>
<td>7</td>
<td>$6,203.33</td>
<td>$74,440</td>
</tr>
<tr>
<td>8</td>
<td>$6,341.25</td>
<td>$76,095</td>
</tr>
</tbody>
</table>

2. **MAKE AN APPOINTMENT!**
   (Find us online OR give us a call!)

   - Apply between October 1, 2019 and September 30, 2020
   - Visit KEEPWARMMKE.ORG
   - OR
   - Call 270-4-MKE (4653)
   - Dial 2-1-1 for after-hours help.

3. **DUE TO COVID-19, ALL APPOINTMENTS ARE BEING CONDUCTED BY PHONE.**
   (A team member will call you at your scheduled appointment time to process your application.)

You may also qualify for services like furnace repair, weatherization and crisis benefits. See our Additional Services flyer for details.

* Funding covers a portion of energy costs; it is not intended to pay your entire energy bill. How much funding you receive depends on several factors, including your income, size of your home or apartment, and energy costs. (In most cases, the annual Energy Assistance monetary benefit will be paid directly to your energy supplier.)
WHAT TO HAVE READY:

PHOTO ID (mandatory for first-time applicants)

SOCIAL SECURITY NUMBERS AND DATES OF BIRTH for everyone in the household.

CURRENT GAS, ELECTRIC, OIL OR UTILITY BILL
- Customers with heat included must provide landlord’s contact information and the current lease or a letter from the landlord.
- Rent Assistance recipients must provide proof of rent, amount of rent assistance and utility allowance.

PROOF OF INCOME FOR ALL HOUSEHOLD MEMBERS
- Gross income for ONE MONTH prior to the application month is required. This includes wages, SSA benefits, pension, unemployment benefits etc.
- Self-generated or seasonal income requires tax documents from the most recent filing year. Examples: Landscaping, snowplowing, school bus drivers, Uber/Lyft drivers, rental property. Includes Partnerships, LLCs and corporations. If you cannot provide valid taxes, gross income will be counted.
- Recurring payments (ex. interest, dividends or royalties) must be verified with tax documents or statements.

FOR A COMPLETE LIST, VISIT KEEPWARMMKE.ORG

OUR LOCATIONS ARE CURRENTLY CLOSED TO THE PUBLIC, APPLICATIONS ARE BEING PROCESSED BY PHONE APPOINTMENT ONLY, PLEASE SEE THE REVERSE SIDE FOR MORE INFORMATION!

REGULAR HOURS:
MONDAY - FRIDAY 8 am - 5 pm
Make an appointment by phone or online!
Last applicant taken at 4:30 and subject to availability.

EXTENDED HOURS:
MAY 1 - MAY 31, 2020
MONDAY: 8:00 am - 7:00 pm
TUESDAY: 8:00 am - 7:00 pm
WEDNESDAY: 8:00 am - 5:00 pm
THURSDAY: 8:00 am - 7:00 pm
FRIDAY: 8:00 am - 5:00 pm
SATURDAY: 8:00 am - 12:00 pm
Check our website for more extended hours information.

VISIT KEEPWARMMKE.ORG OR CALL 270-4-MKE (4653) FOR AN APPOINTMENT!