

## Why should you report?

Many older adults and adults with disabilities live independently without assistance, however, there are some who face abuse or neglect and are in need of a trained professional to advocate on their behalf. Even if you only suspect abuse, it is important to make a report.

If the concern is life-threatening or an emergency situation, please call 911.

# Adult Protective Services



MILWAUKEE COUNTY  
DEPARTMENT OF HEALTH  
& HUMAN SERVICES

**AGING & DISABILITIES  
SERVICES**

1230 West Cherry Street | Milwaukee, WI 53205  
(414) 289-6874 | Fax (414) 289-8568  
[county.milwaukee.gov](http://county.milwaukee.gov) | [adrc@milwaukeecountywi.gov](mailto:adrc@milwaukeecountywi.gov)



**MILWAUKEE  
COUNTY**

For more information call (414) 289-6874



## Together we have the power to prevent abuse.

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The Milwaukee County Adult Protective Services Unit investigates allegations of financial exploitation, neglect, self-neglect, and abuse of adults with disabilities and/or advanced age. Adult Protective Services serves adults ages 18 through the end of lifespan. Adult Protective Services (APS) agencies are established under Wisconsin law. They are authorized to protect adults from abuse while using the least restrictive interventions and preserving individual rights to the greatest extent possible.

If you're concerned about the safety and well-being of an older adult or adult with a disability - please contact us to report it.

## HOW TO REPORT SUSPECTED ABUSE

Contact us - you can report concerns by calling the ADRC at (414) 289-6874 or through the online referral form at [county.milwaukee.gov/apsrefer](https://county.milwaukee.gov/apsrefer)

When contacting APS your name is kept confidential. Provide as much detail as you can about the suspected abuse, neglect or financial exploitation. APS will not share specific details of an accepted investigation with the reporter but may contact them for additional information. All information obtained is confidential.

Phone: (414) 289-6874

Web: [county.milwaukee.gov/apsrefer](https://county.milwaukee.gov/apsrefer)

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## IDENTIFY THE SIGNS

- Bruises, burns, cuts, scratches
- Sprains, fractures, dislocations
- Sexual abuse
- Untreated medical conditions
- Unsafe or unsanitary housing
- Lack of medications or equipment
- Mental anguish and distress
- Misappropriation of income or assets
- Unpaid utility, cost share, and other bills
- Mismanagement of property or savings
- Sudden change in will or power of attorney
- Unable to provide needed care