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<b>Owner:</b>	<i>Lynn Gram: Exdir2-Asstthospadm2-Mhc</i>
<b>Policy Area:</b>	<i>Division Administration</i>
<b>References:</b>	

## Mission and Vision Statement

Approved by the Mental Health Board on 12/17/15

### Purpose:

To create a foundation statement for the organization that serves as a guide for decision making and strategic planning.

To communicate The Behavioral Health Division's primary purpose, aspirations, values, and service goals to those associated with the organization.

### Scope:

All BHD employees, contractors and the public.

### Policy:

BHD uses its mission and vision to guide development of long-term and short-term goals, objectives, and strategies.

### Definitions:

N/A

### Procedure:

#### *Mission*

The Milwaukee County Behavioral Health Division through early assessment and intervention promotes hope for individuals and their families through innovative recovery programs in behavioral health, wellness, recovery, research and education.

#### *Vision*

The Milwaukee County Behavioral Health Division, through fostering strategic community partnerships, will become an Integrated Behavioral Health System providing a dynamic, and comprehensive array of services, including community based, emergency, and acute services, to meet the behavioral health care needs of

individuals and families.

## ***Philosophy of and Partnership in Care***

We will provide care in a person centered, recovery oriented, trauma informed, culturally intelligent, least restrictive environment, with patient/clients and families as essential members of the care team. Partners in this vision include other stakeholders within Milwaukee County, the greater Milwaukee and Wisconsin Communities, and nationally.

## ***Culture of Quality, Safety and Innovation***

We will create a culture of data driven decision making and continuous improvement, focused on quality and safety, meeting and exceeding regulatory, accrediting, best practice standards and patient and family expectations. Technology will be implemented, created, effectively used and disseminated across the continuum of services.

## ***Healthy Learning Environment***

We will create a positive learning environment and a culture grounded in respectful communication, collaboration, and healthy working relationships. Support of education of clinical disciplines in this organization, inter-professional educational models, and ongoing development of a behavioral health workforce will occur in partnership with others.

## ***Financial Resources***

We will provide leadership in creating lasting resources. Goals also include increasing operational efficiencies and minimizing tax levy exposure. This entity will meet the statutory obligations of Milwaukee County for the behavioral health services of its citizens, acting either as a provider or a purchaser of services.

## ***Core Values***

Our Behavioral Health System will support and adopt the following core values:

- Welcoming
- Co-occurring Capable
- Person-Centered
- Culturally Intelligent
- Trauma-Informed
- Stage Matched Recovery Planning
- Systems and Services Integration
- Recovery-Oriented
- Accessible

## **References:**

N/A

## **Monitors:**

N/A

## Attachments

No Attachments

## Approval Signatures

Step Description	Approver	Date
	Michael Lappen: BHD Administrator	9/10/2019
	Jennifer Bergersen: Exdir2-Assoc Dir Clin Compl	8/20/2019
	Lynn Gram: Exdir2-Assthospadm2-Mhc	8/13/2019