

Chairperson: Mary Neubauer

Committee Coordinator: Dairionne Washington, 257-5437

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

Monday, September 13, 2021 - 10:00 A.M.
Teleconference Meeting

A G E N D A

SCHEDULED ITEMS:

1. Welcome. **(Chairwoman Neubauer)**

COMMUNITY SERVICES

2. Combined Q2 2021 Community Report and Dashboards: Community Access to Recovery Services (CARS) and Children's Community Mental Health Services and Wraparound Milwaukee. **(Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; Adrienne Sulma, Integrated Services Manager; and Dana James, Integrated Services Manager/Informational)**

- CARS Quarterly Report
- BHD Wide Dashboard
- BHD KPI Report - Children's Community Mental Health Services and Wraparound Milwaukee

3. Division of Quality Assurance (DQA) Survey Updates. **(Amy Lorenz, Deputy Administrator/Informational)**

4. Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. **(Amy Lorenz, Deputy Administrator/Informational)**

- Whole Health Clinical Group (Community Support Programs) – Suspension of Referrals

HOSPITAL SERVICES

5. 2021 Q2 Inpatient Dashboard/Q2 Behavioral Health Division Crisis Service and Acute Inpatient Reports. **(Edward Warzonek, Quality Assurance Coordinator; Dr. John Schneider, Chief Medical Officer; and Linda Oczus, Chief Nursing Officer/Informational)**

6. Systems Improvement Agreement (SIA) Update. **(Michael Lappen, Administrator – Verbal Report/Informational)**

SCHEDULED ITEMS (CONTINUED):

7.	Quality Assurance Performance Improvement (QAPI)/Patient Safety Updates. (Christen Marx, Risk Manager; and Demetrius Anderson, Manager Quality Improvement – Verbal Report/Informational)
8.	Hospital Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational- Verbal Report/Informational)
9.	Policy and Procedure Quarterly Report. (Luci Reyes-Agron, Quality Improvement Coordinator/Informational)
10.	Adjournment.

**To Access the Meeting
Join on Your Computer or Mobile App**

[Click here to join the meeting](#)

or call (audio only)

[\(414\) 436-3530](#)

Phone Conference ID: 180 509 791#

**The next meeting for the Milwaukee County Mental Health Board
Quality Committee is scheduled for
November 1, 2021 at 10:00 a.m.**

**Visit the Milwaukee County Mental Health Board Web Page at:
<https://county.milwaukee.gov/EN/DHHS/About/Governance>**

ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.