

**Chairperson:** Mary Neubauer  
**Executive Assistant:** Kiara Abram, 257-7212  
**BHD Staff:** Jennifer Bergersen

**MILWAUKEE COUNTY MENTAL HEALTH BOARD  
QUALITY COMMITTEE**  
**September 09, 2019 - 10:00 A.M.**  
**Milwaukee County Mental Health Complex  
Conference Room 1045**

**A G E N D A**

**SCHEDULED ITEMS:**

1.	Welcome. <b>(Chairwoman Neubauer)</b>
2.	Second Quarter 2019 Community Based Key Performance Indicators (KPI) Dashboard, Wraparound Milwaukee & Community Access to Recovery Services (CARS) <b>(Dana James, Quality Assurance Manager; Pnina Goldfarb, PhD Research Associate; Kim Daane, Program Analyst; Dr. Matt Drymalski, Clinical Program Director)</b>
3.	CARS Quality Plan & Quarter 2 Progress Updates <b>(Dr. Matt Drymalski, Clinical Program Director)</b>
4.	BHD Update: Quadruple Aim <b>(Dr. Matt Drymalski, Clinical Program Director)</b>
5.	Wraparound Milwaukee: Performance Improvement Project, Medication Adherence <b>(Pnina Goldfarb, PhD Research Associate; Heidi Ciske-Schmidt, DHHS Enterprise Project Manager)</b>
6.	Comprehensive Community Services (CCS) Overview, Dashboard Reports & Presentation: Adult & Youth <b>(Tamara Layne &amp; Jennifer Alfredson, Integrated Services Coordinators; Dana James, Quality Assurance Manager)</b>
7.	Psychiatric Hospital Reports: KPI data, S&R <b>(Edward Warzonek, Quality Assurance Coordinator)</b>
8.	CMS Hospital Survey Update & System Improvement Agreement <b>(Dr. John Schneider, Chief Medical Officer; Linda Oczus, Chief Nursing Officer; Jennifer Bergersen, Chief Operations Officer)</b>
9.	Quarterly Policy & Procedure Update <b>(Luci Reyes-Agron, Quality Improvement Coordinator)</b>
10.	Contract Quality Monitoring Updates; Termination of Contract (FFSA) for Transportation Services with Myles Logistics Verbal Update <b>(Jennifer Bergersen, Chief Operations)</b>

	<b>Officer; Dennis Buesing, Contract Administrator; Dana James, Quality Assurance Manager)</b>
11.	Adjournment. <b>(Chairwoman Neubauer)</b>
<p><b>The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is December 2, 2019 at 10:00 a.m.</b></p> <p><b>Visit the Milwaukee County Mental Health Board Web Page at:</b></p> <p><a href="https://county.milwaukee.gov/EN/DHHS/About/Governance">https://county.milwaukee.gov/EN/DHHS/About/Governance</a></p>	
<b><i>ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.</i></b>	