

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212
BHD Staff: Jennifer Bergersen

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE
October 5, 2020 - 10:00 A.M.
Microsoft Teams Meeting**

A G E N D A

SCHEDULED ITEMS:

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| 1. | Welcome (Chairwoman Neubauer) |
| | COMMUNITY SERVICES: |
| 2. | Community Based Key Performance Indicators (KPI) Dashboard; Combined Overview (Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; Dana James, Quality Assurance and Quality Improvement Manager; Adrienne Sulma, Integrated Services Manager) |
| 3. | Quarterly Report: Children’s Community Mental Health Services & Wraparound Milwaukee (Dana James, Quality Assurance and Quality Improvement Manager; Adrienne Sulma, Integrated Services Manager) |
| 4. | Community Access to Recovery Services (CARS) Quarterly Report (a) New summary document; addressing racism as a public health crisis (b) Revised version of the CARS quarterly dashboard (c) BHD-Wide Dashboard (Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; Kim Daane, Program Analyst; Gary Kraft, Program Analyst) |
| 5. | Telehealth Utilization in the CARs Network (Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director) |
| 6. | Community Contract Vendor Quality Updates – Verbal (Chairwoman Neubauer) |
| | HOSPITAL SERVICES: |
| 7. | Milwaukee County BHD Data Literacy/Competency Plan Proposal Presentation (Glenn Krasker; Dr. Matt Drymalski, Clinical Program Director) |

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| 8. | Dashboard (KPI) Performance Indicators (Edward Warzonek, Quality Assurance Coordinator; Dr. John Schneider, Chief Medical Officer; Linda Oczus, Chief Nursing Officer) |
| 9. | QAPI (Quality Assessment Performance Improvement) Minutes (Demetrius Anderson, Quality Improvement Manager; Jennifer Bergersen, Chief Operations Officer) |
| 10. | Hospital Contract Vendor Quality Updates - Verbal (Luci Reyes-Agron, Quality Improvement Coordinator) |
| 11. | Quality Personnel Hiring/Resources Updates – Verbal (Demetrius Anderson, Quality Improvement Manager) |
| 12. | Policy and Procedure Quarterly Report (Luci Reyes-Agron, Quality Improvement Coordinator) |
| 13. | Adjournment. (Chairwoman Neubauer) |
| <p>To Access the Meeting, Call the Number Below:</p> <p>+1 414-436-3530 Conference ID: 901 436 959#</p> <p>The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is December 7, 2020 at 10:00 a.m.</p> <p>Visit the Milwaukee County Mental Health Board Web Page at:</p> <p>https://county.milwaukee.gov/EN/DHHS/About/Governance</p> | |
| <p>ADA accommodation requests for Milwaukee County events should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice), 711 (TRS), or upon receipt of this notice.</p> | |