

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212
BHD Staff: Jennifer Bergersen

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE
March 4, 2019 - 10:00 A.M.
Milwaukee County Mental Health Complex
Conference Room 1045**

A G E N D A

SCHEDULED ITEMS:

1.	Welcome. (Chairwoman Neubauer)
2.	Community Based Key Performance Indicators (KPI) Dashboard, Fourth Quarter 2018 Summaries and CARS Quality Dashboard (Pam Erdman, Quality Assurance Director; Justin Heller, Integrated Services Manager; and Dr. Matt Drymalski, Clinical Program Director)
3.	Supported Employment/Education Services & Individual Placement and Support (IPS) Model (Tamara Layne, Integrated Services Coordinator)
4.	Psychiatric Hospital Reports: Q4 Inpatient KPI Metrics, Seclusion & Restraint Summary, CMS Analysis of Readmission Rates, & CMS Survey Update (Dr. John Schneider, Chief Medical Officer; Dr. M. Tanja Zincke, AAI Medical Director; Linda Oczus, Chief Nursing Officer; Edward Warzonek, Quality Assurance Coordinator)
5.	Annual 2018 MHSIP Consumer Satisfaction Survey Results – Adult and Youth (Edward Warzonek, Quality Assurance Coordinator)
6.	Compliments, Complaints & Grievance Executive Summary (Sherrie Bailey-Holland, Client Rights Specialist; Demetrius Anderson, Manager Quality Improvement; Heidi Ciske-Schmidt, Integrated Services Manager)
7.	Environment of Care 2018 Annual Report & 2019 Goals (Lynn Gram) Action Item
8.	BHD Policy & Procedure Status Report (Lynn Gram)
9.	Adjournment. (Chairwoman Neubauer)

The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is June 3, 2019 at 10:00 a.m.

Visit the Milwaukee County Mental Health Board Web Page at:

<https://county.milwaukee.gov/EN/DHHS/About/Governance>

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