

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212
BHD Staff: TBD

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE
July 12th, 2021 10:00 A.M.
Microsoft Teams Meeting**

A G E N D A

ITEMS:

1.	Welcome (Chairwoman Neubauer)
	COMMUNITY SERVICES:
2.	Combined Q1 2021 Community Report & Dashboards: CARS and Children's Community Mental Health Services & Wraparound Milwaukee (Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director; Adrienne Sulma, Integrated Services Manager; Dana James, Integrated Services Manager) a) CARS Quarterly Report b) BHD Wide Dashboard c) BHD KPI Report - Children's Community Mental Health Services and Wraparound Milwaukee
3.	Performance Improvement Plan: Children's Community Mental Health Services & Wraparound Milwaukee (Dr. Pnina Goldfarb, Research Associate)
4.	Consumer Experience of Care Executive Summaries: CARS and Children's Community Mental Health Services & Wraparound Milwaukee (Kim Daane, Program Analyst; Adrienne Sulma, Integrated Services Manager; Dana James, Integrated Services Manager, Richard Kastenmeier, Program Evaluator)

5.	<p>CARS Presentations on Patient Ping (CARS Research and Evaluation Team, Jackie Cram, Integrated Services Manager)</p> <p>a) NIATx Time for a Resolution</p> <p>b) Patient Ping: Population Health Management Opportunities</p>
6.	<p>Community contract vendor quality updates - any sanctions, holds, service suspensions (Amy Lorenz, Deputy Administrator, CARS)</p> <p>a. Genesis Behavioral Services (TCM) - suspension of referrals</p>
	<p>HOSPITAL SERVICES:</p>
7.	<p>2021 Q1 Inpatient Dashboard / Q1 BHD Crisis Service & Acute Inpatient reports (Edward Warzonek, Quality Assurance Coordinator; Dr. John Schneider, Chief Medical Officer; Linda Oczus, Chief Nursing Officer)</p>
8.	<p>SIA Updates – Verbal Update (Mike Lappen, BHD Administrator)</p>
9.	<p>QAPI/Patient Safety updates – Verbal Update (Christen Marx, Risk Manager; Demetrius Anderson, Manager Quality Improvement)</p>
10.	<p>Hospital Contract Vendor Quality Updates; sanctions, holds, service suspensions - Verbal Update (Luci Reyes-Agron, Quality Improvement Coordinator)</p>
11.	<p>Policy and Procedure quarterly report (Lynn Gram, Safety Officer; Luci Reyes-Agron, Quality Improvement Coordinator)</p>
12.	<p>Adjournment. (Chairwoman Neubauer)</p>

To Access the Meeting, Call the Number Below:

[+1 414-436-3530](tel:+14144363530)

Conference ID: 149 930 249#

The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is September 13, 2021 at 10:00 a.m.

Visit the Milwaukee County Mental Health Board Web Page at:

<https://county.milwaukee.gov/EN/DHHS/About/Governance>

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