

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212
BHD Staff: Jennifer Bergersen

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE
January 4, 2021 10:00 A.M.
Microsoft Teams Meeting**

A G E N D A

SCHEDULED ITEMS:

1.	Welcome (Chairwoman Neubauer)
	COMMUNITY SERVICES:
2.	Community Access to Recovery Services (CARS) Mid-Cycle Report (Justin Heller, Integrated Services Manager; Dr. Matt Drymalski, Clinical Program Director)
3.	Plan of Care (POC) Evaluation Update: Initial Survey Results - Children's Community Mental Health Services and Wraparound Milwaukee (Dana James, Quality Assurance/Quality Improvement Manager; Adrienne Sulma, Integrated Services Manager)
4.	Crisis Plan - NIATx Project (Kirstin Juzenas, Crisis Services Coordinator)
5.	Community Contract Vendor Quality Updates; sanctions, holds, service suspensions – Read In (Heidi Ciske-Schmidt, Integrated Services Manager) (Multicultural Trauma & Addiction Treatment Center of Wisconsin update scheduled March 2021)
	HOSPITAL SERVICES:
6.	Annual Action Items for the Mental Health Board Quality Committee (Chairwoman Neubauer; Jennifer Bergersen, Chief Operations Officer) a) 2021 Annual Action items b) 2021 BHD Quality Improvement Program Description – Hospital Quality Assessment Performance Improvement Plan (QAPI) & Patient Safety Plan c) 2021 Psychiatric Hospital Scope of Services
7.	Items Pending for Q1, 2021; brief discussion and plan (Chairwoman Neubauer; Jennifer Bergersen, Chief Operations Officer)

	<ul style="list-style-type: none"> • Board Self-Assessment to be completed • Board Quality Improvement education to be completed
8.	Hospital Contract Vendor Quality Updates; sanctions, holds, service suspensions – Read In (Jennifer Bergersen, Chief Operations Officer)
9.	Adjournment. (Chairwoman Neubauer)
<p>To Access the Meeting, Call the Number Below:</p> <p><u>+1 414-436-3530</u></p> <p>Conference ID: 314 725 661#</p> <p>The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is March 1, 2021 at 10:00 a.m.</p> <p>Visit the Milwaukee County Mental Health Board Web Page at:</p> <p><u>https://county.milwaukee.gov/EN/DHHS/About/Governance</u></p>	
<p>ADA accommodation requests for Milwaukee County events should be filed with the <u>Milwaukee County Office for Persons with Disabilities</u>, 278-3932 (voice), 711 (TRS), or upon receipt of this notice.</p>	