MILWAUKEE COUNTY MENTAL HEALTH BOARD

Thursday, October 24, 2019 - 9:00 A.M.
Zoofari Conference Center
9715 West Bluemound Road

MINUTES

PRESENT: Robert Curry, Rachel Forman, *Sheri Johnson, Jon Lehrmann, Thomas Lutzow, Mary Neubauer, Maria Perez, Duncan Shrout, James Stevens, and *Brenda Wesley

EXCUSED: Michael Davis and Kathie Eilers

ABSENT: Walter Lanier

*Board Members Sheri Johnson and Brenda Wesley were not present at the time the roll was called but joined the meeting shortly thereafter.

NOTE: All Informational Items are Informational Only Unless Otherwise Directed by the Board.

SCHEDULED ITEMS:

1. Welcome.
   
   Chairman Lutzow greeted Board Members and welcomed everyone to the October 24, 2019, Mental Health Board meeting.

2. Approval of the Minutes from the August 22, 2019, and the September 26, 2019, Milwaukee County Mental Health Board Regular Meeting and Public Hearing.
   
   **MOTION BY:** (Perez) Approve the Minutes from the August 22, 2019, and the September 26, 2019, Milwaukee County Mental Health Board Regular Meeting and Public Hearing. 7-0
   
   **MOTION 2ND BY:** (Forman)
   
   **AYES:** Curry, Forman, Lutzow, Neubauer, Perez, Shrout, and Stevens – 7
   
   **NOES:** 0

   Board Member Neubauer recommended “Public Hearing Follow-Up Discussions” be a standing agenda item at the first Board meeting immediately following all Board Public Hearings.
SCHEDULED ITEMS (CONTINUED):

3. **2019 Collective Bargaining Agreement with the Trades Union Base Wage Negotiation.**

Margo Franklin, Employee Relations Director, Department of Human Resources

Ms. Franklin explained, under Act 10, the Milwaukee Building and Construction Trades Council is only allowed to negotiate on base wage and only up to a maximum of the Consumer Price Index (CPI), which is 1%. It is an across-the-board increase effective as of June 16, 2019. Upon the Board’s vote of approval, the increase will be immediately processed and paid retroactively.

The Board was informed the Finance Committee unanimously agreed to recommend approval of the wage increase delineated in the 2019 Collective Bargaining Agreement with the Milwaukee Building and Construction Trades Council.

**MOTION BY:** (Shrout) Approve the 2019 Collective Bargaining Agreement’s 1% Wage Increase for the Milwaukee Building and Construction Trades Council. 8-0

**MOTION 2ND BY:** (Neubauer)

**AYES:** Curry, Forman, Lutzow, Neubauer, Perez, Shrout, Stevens, and Wesley – 8

**NOES:** 0

4. **Administrative Update.**

Michael Lappen, Administrator, Behavioral Health Division (BHD)

Mr. Lappen highlighted key activities and issues related to BHD operations. He discussed two grants awarded to Wraparound Milwaukee to support crisis redesign and supportive employment for transition age youth. BHD also received three additional Alcohol and Other Drug Abuse (AODA) awards, which will help provide comprehensive treatment and recovery support services for opioid use disorders, improve access and connections to resources, and fund a Medication Assisted Treatment (MAT) pilot project.

He provided updates on Crisis Redesign efforts, retention agreements for staff impacted by the transition of the in-patient hospital, Universal Health Services’ timeline, and a cross discipline workgroup formed to review issues of concern regarding the larger topic of mass shootings and examine the evidence to determine some high-level next step recommendations for BHD and the Division’s community partners.

For the Board’s information, Mr. Lappen referenced the Kane Communications Update, which is attached to the report.

Questions and comments ensued.
5. **Mental Health Board Finance Committee Professional Services Contracts Recommendations.**

Jennifer Bergersen, Chief of Operations, Behavioral Health Division

- **2019 Contract Amendments**
  - Aramark Correctional Services, LLC
  - Allied Universal Security Services
  - Kane Communications
  - Pharmacy Systems, Inc.
  - Clean Power
  - University of Wisconsin Milwaukee

- **2019 Contract**
  - Perceptivity, LLC

Professional Services Contracts focus on facility-based programming, supports functions that are critical to patient care, and are necessary to maintain hospital and crisis services licensure.

The Board was informed the Finance Committee unanimously agreed to recommend approval of the 2019 Professional Services Contract and Contract Amendments delineated in the corresponding report.

**MOTION BY:** (Shrout) Approve the 2019 Professional Services Contract and Contract Amendments Delineated in the Corresponding Report. 8-0

**MOTION 2ND BY:** (Perez)

**AYES:** Curry, Forman, Lutzow, Neubauer, Perez, Shrout, Stevens, and Wesley – 8

**NOES:** 0

6. **Mental Health Board Finance Committee Purchase-of-Service Contracts Recommendation.**

Amy Lorenz, Deputy Administrator, Community Access to Recovery Services (CARS), Behavioral Health Division

- **2019 Contract Amendments**

Purchase-of-Service Contracts are for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services.

The Board was informed the Finance Committee unanimously agreed to recommend approval of the 2019 Purchase-of-Service Contract Amendments delineated in the corresponding report.
**SCHEDULED ITEMS (CONTINUED):**

<table>
<thead>
<tr>
<th>Board Member Wesley requested separate action be taken on the Wisconsin Community Services, Inc., contract.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MOTION BY:</strong> (Perez) Approve the Wisconsin Community Services, Inc., Contract Delineated in the Corresponding Report. 7-0-1</td>
</tr>
<tr>
<td><strong>MOTION 2ND BY:</strong> (Shrout)</td>
</tr>
<tr>
<td><strong>AYES:</strong> Curry, Forman, Lutzow, Neubauer, Perez, Shrout, and Stevens - 7</td>
</tr>
<tr>
<td><strong>NOES:</strong> 0</td>
</tr>
<tr>
<td><strong>ABSTENTIONS:</strong> Wesley - 1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>MOTION BY:</strong> (Perez) Approve the Balance of 2019 Purchase-of-Service Contract Amendments Delineated in the Corresponding Report. 8-0</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MOTION 2ND BY:</strong> (Neubauer)</td>
</tr>
<tr>
<td><strong>AYES:</strong> Curry, Forman, Lutzow, Neubauer, Perez, Shrout, Stevens, and Wesley – 8</td>
</tr>
<tr>
<td><strong>NOES:</strong> 0</td>
</tr>
<tr>
<td><strong>ABSTENTIONS:</strong> 0</td>
</tr>
</tbody>
</table>

7. Mental Health Board Finance Committee Fee-for-Service Agreements Recommendation.

Brian McBride, Director, Children’s Community Services and Wraparound Milwaukee Behavioral Health Division

Fee-for-Service Agreements are for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services. The program agreement amendment provides therapeutic services to children and their families.

The Board was informed the Finance Committee unanimously agreed to recommend approval of the Fee-for-Service Agreement Amendment delineated in the corresponding report.

| **MOTION BY:** (Perez) Approve the Fee-for-Service Agreement Amendment Delineated in the Corresponding Report. 8-0 |
| **MOTION 2ND BY:** (Shrout) |
| **AYES:** Curry, Forman, Lutzow, Neubauer, Perez, Shrout, Stevens, and Wesley - 8 |
| **NOES:** 0 |

8. Employment Agreement.

Dr. John Schneider, Chief Medical Officer, Behavioral Health Division (BHD)
**SCHEDULED ITEMS (CONTINUED):**

<table>
<thead>
<tr>
<th>The Department of Human Resources and Corporation Counsel established a personnel policy requiring employment agreements for specific classified, unclassified, and exempt advanced practice nurse classifications within Milwaukee County.</th>
</tr>
</thead>
<tbody>
<tr>
<td>BHD is requesting authorization to establish an employment agreement with a mental health advanced practice nurse employee.</td>
</tr>
<tr>
<td>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Employee Agreement.</td>
</tr>
<tr>
<td><strong>MOTION BY:</strong> (Perez) <strong>Approve the Employment Agreement. 8-0</strong></td>
</tr>
<tr>
<td><strong>MOTION 2ND BY:</strong> (Neubauer)</td>
</tr>
<tr>
<td><strong>AYES:</strong> Curry, Forman, Lutzow, Neubauer, Perez, Shrout, Stevens, and Wesley - 8</td>
</tr>
<tr>
<td><strong>NOES:</strong> 0</td>
</tr>
</tbody>
</table>

9. **State Budget Update.**

Matt Fortman, Fiscal Director, Department of Health and Human Services

Mr. Fortman referred to the items contained within the State 2019-2021 Budget related to an increase in reimbursement for Crisis Services. Currently, the federal share is 60%, while the local share is 40%. The complex model being suggested is the State would look at each county’s local share contribution, remove the explicit maintenance of effort for crisis requirement, and “set the county maintenance of effort for crisis intervention services in a manner it determines is appropriate and equitable.” This change greatly impacts the Behavioral Health Division’s ability to expand and enhance crisis intervention services.

Questions and comments ensued.

10. **Mental Health Board Finance Committee Update.**

Matt Fortman, Fiscal Director, Department of Health and Human Services

Vice-Chairwoman Perez, Chairwoman of the Finance Committee, reviewed topics addressed at the Finance Committee’s quarterly meeting. Mr. Fortman discussed the 2018 balance sheet, the audit control recommendation, the 2019 financial reporting package and dashboard, and provided an analysis of the Behavioral Health Division’s reserve funds.

11. **Center for Medicare/Medicaid Services (CMS) Systems Improvement Agreement Update.**

Michael Lappen, Administrator, Behavioral Health Division (BHD)

Mr. Lappen stated this item has been before the Quality Committee on several occasions. The Systems Improvement Agreement (SIA) BHD has entered into with the Center for
**SCHEDULED ITEMS (CONTINUED):**

Medicaid Services (CMS) regarding hospital certification runs through July 1, 2021. It dates back to July 30, 2018. A meeting was held with Quality Committee Chairwoman Neubauer and others where the timeline and process decisions were reviewed. As required under the SIA, BHD created two Requests for Proposals (RFP), one for an expert consultant to provide a root cause analysis on the challenges at the hospital and the other for a compliance monitor to be deployed on site to ensure BHD is able to implement the recommendations from the consultant.

The RFPs were a challenge. There were no adequate responses to the first submission. Resubmission of the RFP garnered adequate responses, which were scored. BHD has submitted three candidates for the expert consultant and two candidates for the compliance consultant as required to Medicaid. Medicaid has ten (10) working days to approve or deny the recommended candidates. Should CMS approve any of the candidates, BHD would be able to move forward with the associated contracts, which would come before this Body for approval.

Discussion ensued at length.

<table>
<thead>
<tr>
<th>12. <strong>Mental Health Board Quality Committee Update.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Jennifer Bergersen, Chief of Operations, Behavioral Health Division (BHD)</td>
</tr>
</tbody>
</table>

Board Member Neubauer, Chairwoman of the Quality Committee, reviewed topics addressed at the Quality Committee’s quarterly meeting. She discussed the key performance indicator (KPI) dashboard and Community Access to Recovery Services (CARS) quarterly narrative, CARS quality plan, BHD’s quadruple aim, Wrap’s medication adherence performance improvement project, adult and youth Comprehensive Community Services overview and dashboard, KPI and seclusion and restraint data, Centers for Medicare and Medicaid Services (CMS) survey update, status of policies and procedures, and contract quality monitoring.

Questions and comments ensued.
SCHEDULED ITEMS (CONTINUED):

Pursuant to Wisconsin Statutes Section 19.85(1)(c) for the purpose of considering employment or performance evaluation data for public employees over which the Board has jurisdiction and exercises responsibility. Some or all of the information discussed may also be subject to confidentiality under Section 146.38, Stats. as they relate to the following matter(s):


Dr. Shane Moisio, Medical Staff President, Behavioral Health Division

MOTION BY: (Perez) Adjourn into Closed Session under the provisions of Wisconsin Statutes Section 19.85(1)(c) for the purpose of considering employment or performance evaluation data for public employees over which the Board has jurisdiction and exercises responsibility. Some or all of the information discussed may also be subject to confidentiality under Section 146.38, Stats. as it relates to Item 13. At the conclusion of the Closed Session, the Board may reconvene in Open Session to take whatever action(s) it may deem necessary on the aforesaid item. 7-0

MOTION 2ND BY: (Neubauer)
AYES: Curry, Forman, Lutzow, Neubauer, Perez, Stevens, and Wesley – 7
NOES: 0
EXCUSED: Shrout - 1

The Board convened into Closed Session at 10:55 a.m. to discuss Item 13 and reconvened back into Open Session at approximately 11:01 a.m. The roll was taken, and all Board Members were present.

MOTION BY: (Neubauer) Approve the Medical Staff Credentialing Report and Medical Executive Committee Recommendations. 7-0

MOTION 2ND BY: (Forman)
AYES: Curry, Forman, Lutzow, Neubauer, Perez, Stevens, and Wesley – 7
NOES: 0

14. Mental Health Board and Committee 2020 Tentative Meeting Schedule.

A draft 2020 Mental Health Board (MHB) and Committee meeting schedule was provided to Board Members. A final draft of the 2020 meeting schedule will be included in the December Board materials. Calendar invitations are forthcoming.
SCHEDULED ITEMS (CONTINUED):

15. Adjournment.

MOTION BY: (Neubauer) Adjourn. 7-0
MOTION 2ND BY: (Perez)
AYES: Curry, Forman, Lutzow, Neubauer, Perez, Stevens, and Wesley – 7
NOES: 0

This meeting was recorded. The official copy of these minutes and subject reports, along with the audio recording of this meeting, is available on the Milwaukee County Behavioral Health Division/Mental Health Board web page.

Length of meeting: 9:01 a.m. to 11:05 a.m.

Adjourned,

Jodi Mapp

Jodi Mapp
Senior Executive Assistant
Milwaukee County Mental Health Board

The next meeting for the Milwaukee County Mental Health Board will be on Thursday, December 12, 2019, @ 8:00 a.m. at the Zoofari Conference Center
9715 West Bluemound Road

Visit the Milwaukee County Mental Health Board Web Page at:

https://county.milwaukee.gov/EN/DHHS/About/Governance

The October 24, 2019, meeting minutes of the Milwaukee County Mental Health Board are hereby submitted for approval at the next scheduled regular meeting of the Milwaukee County Mental Health Board.

Chairman Thomas Lutzow for Michael Davis, Secretary
Milwaukee County Mental Health Board