

Chairperson: Dr. Maria Perez
Vice-Chairperson: Walter Lanier
Secretary: Mary Neubauer
Senior Executive Assistant: Jodi Mapp, 257-5202

MILWAUKEE COUNTY MENTAL HEALTH BOARD

Thursday, February 25, 2021 - 9:00 A.M.
Teleconference Meeting

MINUTES

PRESENT: Shirley Drake, Kathie Eilers, *Rachel Forman, Sheri Johnson, Walter Lanier, Thomas Lutzow, Mary Neubauer, Maria Perez, Duncan Shrout, and Brenda Wesley

EXCUSED: Jon Lehrmann and James Stevens

*Board Member Forman was not present at the time the roll was called but joined the meeting shortly thereafter.

SCHEDULED ITEMS:

1. **Welcome.**

Chairman Lutzow welcomed everyone to the Milwaukee County Mental Health Board's February 25, 2021, remote/virtual meeting.

2. **Election of Board Officers – Chair, Vice-Chair, and Secretary.**

The election process was outlined and sent in written form to Board Members prior to this meeting.

Chairman Lutzow nominated Vice-Chairwoman Perez for Chairperson of the Milwaukee County Mental Health Board. Vice-Chairwoman Perez accepted the nomination. No other nominations for Chairperson were made.

MOTION BY: *(Lutzow) Vote Vice-Chairwoman Maria Perez Chairperson of the Milwaukee County Mental Health Board. 8-0*

MOTION 2ND BY: *(Shrout)*

AYES: Drake, Eilers, Lanier, Lutzow, Neubauer, Perez, Shrout, and Wesley - 8

NOES: 0

EXCUSED: Forman - 1

Immediately following election of the Chairperson, Vice-Chairwoman Perez assumed her role as Chairwoman and facilitated the balance of the meeting.

SCHEDULED ITEMS (CONTINUED):

	<p>Board Member ShROUT nominated Board Member Lanier for Vice-Chairperson of the Milwaukee County Mental Health Board. Board Member Lanier accepted the nomination. No other nominations for Vice-Chairperson were made.</p> <p>MOTION BY: (ShROUT) Vote Board Member Walter Lanier Vice-Chairperson of the Milwaukee County Mental Health Board. 8-0</p> <p>MOTION 2ND BY: (Wesley)</p> <p>AYES: Drake, Eilers, Lanier, Lutzow, Neubauer, Perez, ShROUT, and Wesley - 8</p> <p>NOES: 0</p> <p>EXCUSED: Forman - 1</p> <p>Board Member ShROUT nominated Board Member Neubauer for Secretary of the Milwaukee County Mental Health Board. Board Member Neubauer accepted the nomination. No other nominations for Secretary were made.</p> <p>MOTION BY: (ShROUT) Vote Board Member Mary Neubauer Secretary of the Milwaukee County Mental Health Board. 8-0</p> <p>MOTION 2ND BY: (Lutzow)</p> <p>AYES: Drake, Eilers, Lanier, Lutzow, Neubauer, Perez, ShROUT, and Wesley - 8</p> <p>NOES: 0</p> <p>EXCUSED: Forman - 1</p> <p>Chairwoman Perez greeted Board Members and the audience as the newly elected Chairperson of the Board.</p>
3.	<p>Approval of the Minutes from the December 10, 2020, and January 28, 2021, Milwaukee County Mental Health Board Meeting and Public Hearing.</p> <p>MOTION BY: (ShROUT) Approve the December 10, 2020, and the January 28, 2021, Regular and Public Hearing Meeting Minutes. 8-0</p> <p>MOTION 2ND BY: (Lutzow)</p> <p>AYES: Drake, Eilers, Lanier, Lutzow, Neubauer, Perez, ShROUT, and Wesley – 8</p> <p>NOES: 0</p> <p>EXCUSED: Forman – 1</p>
4.	<p>Sirona Recovery, Inc., Presentation on Behavioral Health Division Contracted Services.</p> <p>Nick Sayer, Chief Executive Officer, Sirona Recovery Edward Gordon, Chief Operating Office, Sirona Recovery</p> <p>Mr. Sayer provided an overview of Sirona Recovery as an organization and explained its transition from Justice Point to Sirona Recovery. Mr. Gordon provided insight on their</p>

SCHEDULED ITEMS (CONTINUED):

	<p>divisions, programs, and the array of services offered, including treatment access, housing, prevention, education, and their impact on the community.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>
5.	<p>Follow-Up Discussions from the January 28, 2021, Public Hearing.</p> <p>Board Member Neubauer stated approximately five people joined the hearing and provided comments, including individuals from the Milwaukee Mental Health Task Force, Disability Rights Wisconsin, and Independence First. People also submitted written comments. She discussed exploring avenues of potential partnerships/collaborations with the City to assist with increasing participation.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>
6.	<p>Department of Administrative Services Quarterly Update on the State of Milwaukee County's Interests and Matters Related to the Behavioral Health Division (BHD).</p> <p>Joseph Lamers, Budget Director, Department of Administrative Services</p> <p>Mr. Lamers stated initial estimates have been comprised for the 2022 Budget. The Budget Office is projecting a budget gap of approximately \$20 million. The gap comes from a combination of expenditure growth and spikes in healthcare costs. Revenue net loss is being projected due to the County no longer collecting revenue from the sale of Doyne Hospital's twenty-five-year agreement. Some revenues did not decline nearly as expected.</p> <p>Sales tax continues to see very volatile disbursements. Investment revenues actually met their expected returns. A cautionary item to note is program revenues, which are still down dramatically. If they don't rebound, offsetting expenses will need to be found. The process is still in the early stages. The sales tax proposal has made its way to the Governor's proposed budget. It will be an uphill battle to get full legislative approval.</p> <p>Mr. Lamers provided CARES Act, COVID, and BHD funding updates. BHD financial impacts regarding some of the items discussed include payroll costs for frontline public health staff and the Comptroller's Office year-end surplus projection resulting in a positive impact on BHD's bottom line for 2020.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>

SCHEDULED ITEMS (CONTINUED):

7. Corporation Counsel’s Emergency Center Joint Venture and Crisis Services Update.

Michael Lappen, Administrator, Behavioral Health Division (BHD)
Matt Fortman, Fiscal Administrator, Department of Health and Human Services

Mr. Lappen stated Corporation Counsel has been exchanging drafts and essentially working through the legal agreement, which will move the Center forward. Later in the agenda, there will be a request to confirm the Mental Health Board and BHD representatives of the Joint Venture Board. There is a significant amount of work to be done on the operations agreement with Aurora Advocate in terms of establishing where the Joint Venture Board’s authority ends, and the operators’ authority begins. Clarification is needed related to all expectations. The intention is to return to the Mental Health Board with the final drafts to those documents. The previous guidance from several meetings ago was to work through the issues, negotiate the arrangements, and come back with the final documents. The final documents are very complicated and both sides have engaged outside counsel.

Additionally, it will be necessary to seek bond capital financing for the building. It will be presented to the County Board in the March meeting cycle. The Board of Zoning Appeals packet has been filed. The meeting is scheduled for April 1, 2021, which makes the 12th and Walnut location public. There are a lot of moving parts and deadlines. Work continues to be done with community partners. The Community Engagement Committee will have the Perceptivity presentation before them at their March meeting related to the community engagement work done over the past year. Because of the delay with the project, feedback has been given all along the way and continues to inform the entire Crisis Redesign project, including the Mental Health Emergency Center.

Mr. Fortman laid out the financial hurdles, which include today’s request for operating start-up funds and going to the County Board in March to request the County’s portion of the capital financing.

Questions and comments ensued.

This item was informational.

8. Annual Board Self-Assessment.

Jennifer Bergersen, Chief Operations Officer, Behavioral Health Division

Board Member Neubauer indicated a self-assessment, which was part of the Systems Improvement Agreement (SIA), was sent to all Board Members. It is intertwined with the Quality Committee’s responsibility to meet the SIA requirement. Board Member Neubauer will work with the consultants to compile the data and report the findings back to the Board.

Ms. Bergersen explained the qualtrix format of the electronic surveys, which are needed to complete the work. As of February 21, 2021, the team receiving the electronic information indicated four completed surveys had been received. Part of the quality oversight, as it

SCHEDULED ITEMS (CONTINUED):

	<p>relates to the Quality Committee, is to engage in a self-assessment of their quality assessment performance improvement process. The Committee is reviewing how well its doing. In addition, its moving forward with the recommendation the Board do a self-assessment under the umbrella of evaluating leadership as it relates to the oversight of quality and safety.</p> <p>The survey will be resent to the Board for those who have yet to complete it. It is electronic and evaluates things like board composition, education, meeting procedures, scope and responsibility, a personal evaluation, and comments and feedback. The information will be anonymously compiled. The results of the assessment will be discussed at the next Board meeting and assist in identifying opportunities for improvement.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>
9.	<p>Administrative Update.</p> <p>Michael Lappen, Administrator, Behavioral Health Division (BHD)</p> <p>Mr. Lappen highlighted key activities and issues related to BHD operations. He provided updates on COVID-19 vaccinations at BHD and additional funding received from the State due to the pandemic's impact, the Systems Improvement Agreement, the Mental Health Emergency Center, and expanding coverage for residential treatment.</p> <p>Mr. Lappen stated BHD was anticipating Crisis Resource Center (CRC) West to open on February 9, 2021. The provider submitted the required paperwork to the State for certification as a Community-Based Residential Facility (CBRF). The Division of Quality Assurance informed the provider it would no longer certify the CRC as a CBRF because it is no longer deemed necessary. However, the City of Milwaukee allows the operation of a CRC based on its CBRF certification. Medicaid contracts pay operating costs based on this certification. BHD has reached out to the State regarding this unforeseen development.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>

SCHEDULED ITEMS (CONTINUED):

10. Confirmation of the County Executive’s Recommendations: the Chairperson of the Mental Health Board or his/her Designee, Matthew Fortman, Michael Lappen, and Kenneth Ginlack as the Inaugural Appointments to the Mental Health Emergency Center Joint Venture Board.

Shakita LaGrant, Director, Department of Health and Human

The Joint Venture (JV) Board is made up of eight appointees. Milwaukee County is responsible for four. Nominees were selected based on their roles. The initial focus of this board is to set up the organization including oversight, financial management, legal representation, etc. Individuals identified are considered the best and most appropriate candidates for this inaugural board.

The Board was informed the Executive Committee, at its meeting on December 23, 2020, unanimously **APPROVED** the confirmation of the nominees as recommended by the County Executive.

Questions and comments ensued.

MOTION BY: *(Lutzow) Approve Confirmation of the Chairperson of the Mental Health Board or his/her Designee; Matthew Fortman; Michael Lappen; and Kenneth Ginlack; the County Executive’s Appointment Recommendations, to the Inaugural Mental Health Emergency Center Joint Venture Board. 6-0-3*

MOTION 2ND BY: *(Shrout)*

AYES: Drake, Forman, Lanier, Lutzow, Perez, and Shrout – 6

NOES: 0

EXCUSED: 0

ABSTENTIONS: Eilers, Neubauer, and Wesley – 3

11. The Behavioral Health Division’s Funding Allocations and Program Efficiencies Report for Mental Health Programs in Compliance with Chapter 51 of Wisconsin Statutes.

Michael Lappen, Administrator, Behavioral Health Division

Mr. Lappen explained the Funding Allocations and Program Efficiencies for Mental Health Programs report, in compliance with Chapter 51 of Wisconsin Statutes, is a statutory obligation and required on an annual basis. It includes a description of the funding allocations for mental health functions; services; and programs, as well as describes improvements and efficiencies in these areas, and is an overall summary of 2020 activities. The report will be forwarded to the County Board, the County Executive, and the State Department of Health and Human Services.

Questions and comments ensued.

This item was informational.

SCHEDULED ITEMS (CONTINUED):

12.	<p>Reform of the Request for Proposals and Contracting Process Update.</p> <p>David Muhammad, Deputy Director, Department of Health and Human Services Dr. Deborah Blanks, Kairo Communications Dr. David Pate, University Wisconsin – Milwaukee</p> <p>Mr. Muhammad stated the Workgroup is preparing to release its final report. The report currently before the Board is a preliminary report of findings to identify the strategies and address structural barriers to ensure a diverse provider network. There were encouraging areas as well as areas requiring a significant overhaul. Much of what is contained in the report is the outcome of both the Workgroup and the stakeholder interviews performed.</p> <p>Dr. Blanks reviewed the preliminary report. She discussed past work focus, literature review, themes, contract award data, current work focus, hypothesis testing, and future work focus.</p> <p>Questions and comments ensued at length.</p> <p>This item was informational.</p>
13.	<p>Executive Committee Update.</p> <p>Board Member Lutzow stated the Committee met in a special session for the purpose of appointing/ratifying, on a provisional basis, the appointees recommended by County Executive Crowley. The Board confirmed those appointments earlier in the agenda. The Committee also made a referral to the Governance Committee to work out the details of how this would happen in the future. It appears the County Executive views his role as recommendatory as it relates to appointees and the Board’s role in accepting/endorsing those recommendations needs formalization.</p> <p>This item was informational.</p>
14.	<p>Quality Committee Update.</p> <p>Board Member Neubauer, Chairwoman of the Quality Committee, reviewed topics addressed at the Quality Committee’s January meeting. She discussed the Community Access to Recovery Services (CARS) midcycle report, plan of care evaluation update and crisis plan, and both community and hospital vendor quality updates.</p> <p>Questions and comments ensued.</p> <p>This item was informational.</p>

SCHEDULED ITEMS (CONTINUED):

15.	<p>Community Engagement Ad Hoc Committee Update.</p> <p>Board Member Wesley announced the next meeting date as March 14, 2021. At that time, Kane Communications/Perceptivity will provide a presentation on the community listening sessions. This information is important as the Crisis Services project moves forward. The Committee is currently strategizing on what can be done to reach more people in the community and increase participation.</p> <p>This item was informational.</p>
16.	<p>Medical Executive Credentialing and Privileging Recommendations Report.</p> <p>Dr. John Schneider, Chief Medical Officer, Behavioral Health Division</p> <p>MOTION BY: <i>(Neubauer) Adjourn into Closed Session under the provisions of Wisconsin Statutes Section 19.85(1)(c) for the purpose of considering employment or performance evaluation data for public employees over which the Board has jurisdiction and exercises responsibility. Some or all the information discussed may also be subject to confidentiality under Section 146.38, Stats. as it relates to Item 16. At the conclusion of the Closed Session, the Board may reconvene in Open Session to take whatever action(s) it may deem necessary on the aforesaid item. 7-0</i></p> <p>MOTION 2ND BY: <i>(Shrout)</i></p> <p>AYES: Drake, Eilers, Forman, Neubauer, Perez, Shrout, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier and Lutzow - 2</p> <p>The Board convened into Closed Session at 12:20 p.m. to discuss Item 16 and reconvened back into Open Session at approximately 12:27 p.m. The roll was taken, and all Board Members were present, except for Johnson, Lanier, and Lutzow, who did not rejoin the meeting.</p> <p>MOTION BY: <i>(Neubauer) Approve the Medical Staff Credentialing Report and Medical Executive Committee Recommendations. 7-0</i></p> <p>MOTION 2ND BY: <i>(Forman)</i></p> <p>AYES: Drake, Eilers, Forman, Neubauer, Perez, Shrout, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier, and Lutzow - 2</p>

SCHEDULED ITEMS (CONTINUED):

17.	<p>Finance Committee Professional Services Contracts Recommendation.</p> <ul style="list-style-type: none">• 2020 Contract Amendment(s)<ul style="list-style-type: none">➤ Column Rehab Services, Inc.➤ MobileX USA➤ WIPFLi, Inc.➤ Medical College of Wisconsin, LLC➤ Kane Communications Group• 2021 Contract(s)<ul style="list-style-type: none">➤ Mental Health Emergency Center, Inc. <p>Jennifer Bergersen, Chief of Operations, Behavioral Health Division</p> <p>Professional Services Contracts focus on facility-based programming, supports functions that are critical to patient care, and are necessary to maintain hospital and crisis services licensure. An overview was presented of all hospital/operations services provided.</p> <p>The Board’s attention was drawn to the Mental Health Emergency Center, Inc., allotment. The amount reflected represents fifty percent of the anticipated total startup costs. The private health systems partners will be responsible for the remaining costs. Most of the costs associated are attributed to technology setup, i.e. getting the new entity online, operational, and billable.</p> <p>Questions and comments ensued.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the 2021 Professional Services Contract and 2020 Contract Amendments as delineated in the corresponding report.</p> <p>MOTION BY: (Shrout) Approve the Professional Services Contract and Contract Amendments Delineated in the Corresponding Report. 7-0</p> <p>MOTION 2ND BY: (Forman)</p> <p>AYES: Drake, Eilers, Forman, Neubauer, Perez, Shrout, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier and Lutzow - 2</p>
18.	<p>Finance Committee Purchase-of-Service Agreements Recommendation.</p> <ul style="list-style-type: none">• 2020 Agreement Amendment(s) <p>Amy Lorenz, Deputy Administrator, Community Access to Recovery Services (CARS), Behavioral Health Division (BHD) Brian McBride, Director, Children’s Community Services and Wraparound Milwaukee, BHD</p>

SCHEDULED ITEMS (CONTINUED):

	<p>Purchase-of-Service Agreements for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services were reviewed. An overview was provided detailing the various contract amendments.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the 2020 Purchase-of-Service Agreement Amendments as delineated in the corresponding report.</p> <p>MOTION BY: (Eilers) Approve the Purchase-of-Service Contract Amendments Delineated in the Corresponding Report. 7-0</p> <p>MOTION 2ND BY: (Neubauer)</p> <p>AYES: Drake, Eilers, Forman, Neubauer, Perez, Shrout, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier and Lutzow - 2</p>
19.	<p>Finance Committee Fee-for-Service Agreements Recommendation.</p> <p>Amy Lorenz, Deputy Administrator, Community Access to Recovery Services (CARS), Behavioral Health Division (BHD) Brian McBride, Director, Children’s Community Services and Wraparound Milwaukee, BHD</p> <p>Fee-for-Service Agreements are for the Provision of Adult and Child Mental Health Services and Substance Use Disorder Services. An overview was provided detailing the program agreements, which provide a broad range of support services for adults and children with serious emotional disturbances and their families.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Fee-for-Service Agreements to the Board as delineated in the corresponding report.</p> <p>MOTION BY: (Eilers) Approve the Fee-for-Service Agreements Delineated in the Corresponding Report. 7-0</p> <p>MOTION 2ND BY: (Shrout)</p> <p>AYES: Drake, Eilers, Forman, Neubauer, Perez, Stevens, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier and Lutzow - 2</p>
20.	<p>Adjournment.</p> <p>MOTION BY: (Neubauer) Adjourn. 7-0</p> <p>MOTION 2ND BY: (Wesley)</p> <p>AYES: Drake, Eilers, Forman, Neubauer, Perez, Shrout, and Wesley – 7</p> <p>NOES: 0</p> <p>EXCUSED: Lanier and Lutzow - 2</p>

SCHEDULED ITEMS (CONTINUED):

This meeting was recorded. The aforementioned agenda items were not necessarily considered in agenda order. The official copy of these minutes and subject reports, along with the audio recording of this meeting, is available on the Milwaukee County Behavioral Health Division/Mental Health Board web page.

Length of meeting: 9:02 a.m. to 12:38 p.m.

Adjourned,

Jodi Mapp

Jodi Mapp

Senior Executive Assistant
Milwaukee County Mental Health Board

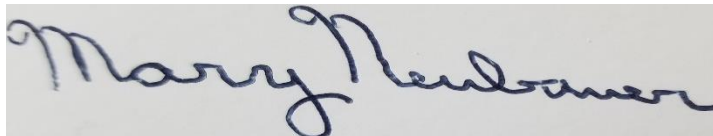
The next meeting for the Milwaukee County Mental Health Board will be a Public Hearing on Thursday, March 18, 2021, @ 4:30 p.m.

**PUBLIC COMMENT WILL BE HEARD ON
THE 2022 BUDGET**

Visit the Milwaukee County Mental Health Board Web Page at:

<https://county.milwaukee.gov/EN/DHHS/About/Governance>

The February 25, 2021, meeting minutes of the Milwaukee County Mental Health Board are hereby submitted for approval at the next scheduled regular meeting of the Milwaukee County Mental Health Board.



Mary Neubauer, Secretary
Milwaukee County Mental Health Board