

**COUNTY OF MILWAUKEE**  
**Behavioral Health Division Administration**  
**Inter-Office Communication**

**DATE:** March 13, 2019

**TO:** Milwaukee County Mental Health Board Executive Committee

**FROM:** Thomas Lutzow, Chairman  
Milwaukee County Mental Health Board

**SUBJECT: Milwaukee County Mental Health Board (MCMHB) Goals and Vision for 2019**

**Background**

A major and heavy lift concluded in 2018 with a commitment to Universal Health Services (UHS) after a lengthy process that began with the founding of the MCMHB (perhaps even before). Our commitment to UHS has put a timeline in motion, e.g., complete the design of a new psychiatric crisis service, relocate from the Mental Health Complex, etc. These new challenges can be viewed as co-terminus with the opening of the UHS facility and will require attention.

**Discussion**

2018 was quite an amazing year, a foundational year in how Milwaukee County will approach delivery of mental health services in the future. The draft list below was created to assist in identifying potential goals going into 2019.

a)- Futures Design Roadmap:

(What will we look like when we grow up?)

(How do we look along the way?)

- Integration of programs
- Blending medical and social services
- Crisis response (timeliness)
- Role of patient-level telehealth outreach/connectivity
- Demonstrated preference for community-based services
- Coordination with law enforcement
- Coordination with other Milwaukee County departments and services
- Quality/performance metrics

## b)- Quality and Strength of UHS Commitment to Milwaukee County

- Evidence of progress
- Contract signing (When?)
- Timeline to facility opening (Roadmap)
- UHS interest in current BHD staff
- MCMHB presence on local UHS Board
- Utilization management plans

## c)- Psych Crisis Services

- Design of solution (structure/efficiencies)
- Role of MCMHB in the solution
- Activation of private sector capabilities/responsibilities
- County/MCMHB responsibilities (statutory)
- Costs to MCMHB
- Timeline/roadmap to new-design launch
- Utilization management plans

## d)- BHD Relocation

- Relocation plan
- New location selection/options
- Purchase vs lease agreements
- Layout designs (blueprints)
- Build-out cost estimates
- Cost responsibilities (County vs BHD)
- Timeline to relocation
- Residual (current facility) obligations (\$\$)

## e)- Cross-charge Practices/Policies

- Cost detail monitoring (transparency)
- Approval authority (who has it?)
- Cost allocation methodology
- Monitoring of line item variances (who does it?)

## f)- Strategies to improve Source of Funds

- Changes in state Medicaid policy
- Status of Medicaid expansion (to 138% of FPL)
- Expansion of Medicaid coverage benefits  
(social determinants of health)
- Increased HMO/MCO funding of MCMHB services
- Expansion of CCS (possible redesign)
- Reserve fund management

**Recommendation**

Present a prioritized list to the full Board requesting feedback and input of additional items and goals.



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Thomas Lutzow, Chairman  
Milwaukee County Mental Health Board