Assistance with this Provider Directory

For help to translate or understand this, please call:
(414) 289-6874
1-866-229-9695
TTY (414) 289-8591.

Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono:
(414) 289-6874
1-866-229-9695
TTY (414) 289-8591.

Если вам не всё понятно в этом документе, позвоните по:
телефону
(414) 289-6874
1-866-229-9695
TTY (414) 289-8591.

Yog xav tau kev pab txhais cov ntaub ntawv no kom koj totaub, hu rau:
(414) 289-6874
1-866-229-9695
TTY (414) 289-8591.

If you have special needs, this document may be available in other formats. Please notify your Care Management Team if you require assistance with this Provider Directory.
This printed directory is current as of 10/2/2012. Some plan providers may have been added or removed from the list after this directory was printed. To obtain the most up-to-date information about Milwaukee County Care Management Organization's contracted providers, please contact your Interdisciplinary Team.
Family Care Benefits

Based on results of the long-term care functional screen, a level of care (nursing home / non nursing home) is identified for each member. Your level of care will determine the services you may receive. Available services for each level of care are listed below:

<table>
<thead>
<tr>
<th>ALL FAMILY CARE MEMBERS RECEIVE INTERDISCIPLINARY CARE MANAGEMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NURSING HOME LEVEL OF CARE</strong></td>
</tr>
<tr>
<td><strong>COMMUNITY-BASED MEDICAID STATE PLAN SERVICES</strong></td>
</tr>
<tr>
<td>- AODA Day Treatment</td>
</tr>
<tr>
<td>- AODA services <em>except inpatient or physician provided</em></td>
</tr>
<tr>
<td>- Community Support Programs</td>
</tr>
<tr>
<td>- Durable medical equipment <em>except hearing aids &amp; prosthetics</em></td>
</tr>
<tr>
<td>- Home health</td>
</tr>
<tr>
<td>- Medical supplies</td>
</tr>
<tr>
<td>- Mental Health Day Treatment</td>
</tr>
<tr>
<td>- Mental health services <em>except inpatient or physician provided</em></td>
</tr>
<tr>
<td>- Nursing services including respiratory care, intermittent and private duty nursing</td>
</tr>
<tr>
<td>- Occupational therapy in all settings <em>except hospitals</em></td>
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<tr>
<td>- Personal care</td>
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<tr>
<td>- Physical therapy in all settings <em>except inpatient hospital</em></td>
</tr>
<tr>
<td>- Speech/Language pathology in all settings <em>except inpatient hospital</em></td>
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<table>
<thead>
<tr>
<th>INSTITUTIONAL MEDICAID STATE PLAN SERVICES</th>
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<tbody>
<tr>
<td><strong>NURSING FACILITY INCLUDING ICF-MR AND IMD</strong></td>
</tr>
<tr>
<td><strong>HOME AND COMMUNITY BASED WAIVER SERVICES</strong></td>
</tr>
<tr>
<td>- Adaptive aids</td>
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<tr>
<td>- Adult day health</td>
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<tr>
<td>- Adult day care</td>
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<tr>
<td>- Adult residential care</td>
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<tr>
<td>- Children’s Foster Care &amp; Treatment Foster Care</td>
</tr>
<tr>
<td>- Communication Aids/Interpreter services</td>
</tr>
<tr>
<td>- Consumer education and training</td>
</tr>
<tr>
<td>- Counseling and therapeutic resources</td>
</tr>
<tr>
<td>- Daily living skills training</td>
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<tr>
<td>- Day Center services/treatment</td>
</tr>
<tr>
<td>- Self-directed supports (SDS)</td>
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<tr>
<td>- Financial management services</td>
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<tr>
<td>- Home delivered meals</td>
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<tr>
<td>- Home modifications</td>
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<tr>
<td>- Housing counseling</td>
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<tr>
<td>- Personal emergency response systems</td>
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<tr>
<td>- Prevocational services</td>
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<tr>
<td>- Relocation services</td>
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<tr>
<td>- Residential services</td>
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<tr>
<td>- Respite care</td>
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<tr>
<td>- Specialized medical equipment and supplies</td>
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<tr>
<td>- Supported Employment</td>
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<tr>
<td>- Supportive home care</td>
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<tr>
<td>- Transportation (specialized)</td>
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<tr>
<td>- Vocational futures planning</td>
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</tbody>
</table>

The Milwaukee County CMI may provide an alternate support or service that is not specified in the list of services. Alternate support or services must meet certain conditions. The Interdisciplinary Team will decide with Members when an alternative support or service is required.
SERVICES THAT ARE NOT PROVIDED BY THE
CARE MANAGEMENT ORGANIZATION

The Care Management Organization does not pay for some services. If you have Medicaid (T-19),
Medicare or private health insurance, they may cover the following services:

- Any service from a medical doctor
- Alcohol and other drug abuse services provided by a physician or in an inpatient setting.
- Audiology
- Chiropractic
- Crisis intervention
- Dentistry
- Eyeglasses / Optometry
- Family planning services
- Hearing aids
- Hospice
- Hospital: inpatient and outpatient, including emergency room care are NOT covered
  (outpatient physical therapy, occupational therapy, speech therapy and mental health
  services or alcohol and other drug abuse services from a non-physician ARE covered)
- Over the counter drugs
- Podiatry
- Prosthetics
- Prescription drugs
- Transportation by ambulance or common carrier

The above services are subject to rules and regulations that govern Medicaid, (T-19) Medicare and
private insurance. There may be co-payments involved which Family Care does NOT cover.

Family Care will assist you in coordinating and obtaining these services and, if necessary, pay for
your transportation costs to access them.

Your Team may consider paying for the services listed above even though they are not covered. Each case is reviewed individually.

It is important to remember that the Team must authorize these services first.

If you do not get prior authorization, you will be responsible for the cost of the service.
# PERSONAL DIRECTORY

This page is intended for your use to write in your most frequent contacts to have as a quick reference.

**Your Care Management Unit is:**

<table>
<thead>
<tr>
<th>Agency Name</th>
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<th>Address</th>
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<table>
<thead>
<tr>
<th>Central Phone</th>
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**Your Interdisciplinary Team is:**

<table>
<thead>
<tr>
<th>Care Manager Name</th>
<th>Phone</th>
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<table>
<thead>
<tr>
<th>Registered Nurse Name</th>
<th>Phone</th>
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<table>
<thead>
<tr>
<th>Supervisor Name</th>
<th>Phone</th>
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<table>
<thead>
<tr>
<th>CMO Member Services Coordinator</th>
<th>Phone</th>
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<table>
<thead>
<tr>
<th>CMO Quality Improvement Coordinator</th>
<th>Phone</th>
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</table>

In case of a medical emergency, please call 911
Transportation

Select Medicaid covered (i.e., Medicaid covered Transportation services except Ambulance and transportation by common carrier) and non-Medicaid covered Specialized transportation services assist in improving an individual’s general mobility and ability to perform tasks independently and to gain access to waiver and other community services, activities and resources. Services can consist of material benefits such as tickets or other fare medium needed as well as direct conveyance of participants and their attendants to destinations.

4 SEAZONZ TRANSPORTATION INC.
5330 N 38TH ST.
MILWAUKEE, WI 53209
Phone: 414-467-9540  Fax: 414-837-6354
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

ABLE ACCESS TRANSPORTATION LLC
2620 W SILVER SPRING DR.
MILWAUKEE, WI 53209
Phone: 414-536-5800  Fax: 414-536-5858
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

AV TRANSPORTATION
4958 N SANTA MONICA BLVD
MILWAUKEE, WI 53217
Phone: 414-967-7899  Fax: 414-967-7999
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

B & H TRANSPORTATION
11516 N PORT WASHINGTON RD  RM 9
MEQUON, WI 53092
Phone: 414-364-5056  Fax: 262-643-4508
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

BELL THERAPY - DAYONE SVC
4065 N 35TH ST
MILWAUKEE, WI 53216
Phone: 414-445-9180  Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Alcohol and Other Drug Abuse Services, Daycare for people with Disabilities, Mental Health Care

BLESSED AND QUALIFIED
5570 W ROOSEVELT DR.
MILWAUKEE, WI 53216
Phone: 414-406-6710  Fax: 444-2779
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language
BUCKLE UP TRANSPORTATION, INC
PO BOX 240966
MILWAUKEE, WI 53224
Phone: 414-349-9158  Fax: 414-355-7502
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

CITY WIDE TRANSIT
9245 N. IRONWOOD LN.
MILWAUKEE, WI 53217
Phone: 414-409-7766  Fax: 414-409-7577
Wheelchair / Handicapped Accessible: Yes
Languages: Arabic, English*
Specialties: Medical Transportation, Specialized Transportation

DCS
8400 W SILVER SPRING DR
MILWAUKEE, WI 53225
Phone: 414-461-8622  Fax: 414-461-8624
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

DEPENDABLE EXPRESS
2406 N. MURRAY AVE. #A
MILWAUKEE, WI 53211-4406
Phone: 414-964-2273  Fax: 414-964-5008
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

DEPT OF SENIOR SERVICES-FOND DU LAC
160 S MACY ST.
FOND DU LAC, WI 54935
Phone: 920-929-3110  Fax:
Languages: English

GO KAY HEALTHCARE TRANS
8220 W LYNMAR TER
MILWAUKEE, WI 53222
Phone: 414-460-6734  Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

HOLLMAN ELITE EXPRESS
2424 W WELLS ST.
MILWAUKEE, WI 53233
Phone: 414-514-8955  Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

JABEZ TRANSPORTATION
5926 N TEUTONIA AVE.
MILWAUKEE, WI 53209
Phone: 414-462-1822  Fax: 414-462-5529
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Sign, Spanish
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language
JW TRANSPORT
4523 W MEDFORD AVE
MILWAUKEE, WI 53216
Phone: 414-445-3373 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

LAVELLS TRANSPORT COMPANY
5767 N 98TH ST
MILWAUKEE, WI 53225
Phone: 414-464-3686 Fax: 414-464-5332
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

LIFESTAR EMERGENCY MEDICAL
PO BOX 113
WEST BEND, WI 53095
Phone: 262-335-9950 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

LS TRANSPORTATION, INC.
3767 N 56TH ST
MILWAUKEE, WI 53216
Phone: 414-429-1303 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

LUTHER MANOR
4545 N 92ND ST
MILWAUKEE, WI 53225
Phone: 414-464-3880 Fax: 414-464-5834
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Occupational Therapy, Physical Therapy, Skilled Nursing Facility (SNF), Speech Therapy

LWENT LLC
2815 N 55TH ST
MILWAUKEE, WI 53210
Phone: 414-324-9688 Fax: 414-988-5387
Wheelchair / Handicapped Accessible: Yes
Languages: English

MED GROUP TRANSPORTATION, LLC
11412 N PORT WASHINGTON RD #215
MEQUON, WI 53092
Phone: 414-755-0500 Fax: 414-755-1763
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language
OUR DESTINY TRANSPORT SERVICE, OUR DESTINY, LLC.
7211 W. BRENTWOOD AVE
MILWAUKEE, WI 53223
Phone: 414-349-1013  Fax: 866-349-0896
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

PHASE II ENTERPRISES
3739 W VLIET ST
MILWAUKEE, WI 53208
Phone: 414-933-3900  Fax: 414-933-3901
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

PHOENIX TRANSPORTATION, LLC
16430 DANE CT EAST
BROOKFIELD, WI 53005
Phone: 262-373-0165  Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

SAFEWAY TRANSPORTATION
8648 N 53RD ST
BROWN DEER, WI 53223
Phone: 414-264-9455  Fax: 414-264-4646
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

SENIOR EXPRESS TRANSPORTATION
5858 HONEYCREEK DR.
MILWAUKEE, WI 53221
Phone: 414-531-3809  Fax: 414-817-0480
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Spanish
Specialties: Medical Transportation, Specialized Transportation

TRANSIT PLUS
1942 N 17TH ST
MILWAUKEE, WI 53205
Phone: 414-344-4550  Fax: 414-343-1787
Languages: English*

TRANSIT PLUS - TAXI
1942 N 17TH ST
MILWAUKEE, WI 53205-1652
Phone:  
Languages: English

TRANSTAR MEDICAL LTD
P O BOX 509
CAMPBELLSPORT, WI 53010
Phone: 800-972-8080  Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language
TRUMED TRANSPORT SERVICE
8027 W CARMEN AVE
MILWAUKEE, WI 53218
Phone: 414-466-7898 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

UNITED COMMUNITY CENTER UCC
1028 S 9TH ST
MILWAUKEE, WI 53204
Phone: 414-384-3100 Fax: 414-645-0165
Wheelchair / Handicapped Accessible: Yes
Languages: English, Spanish*
Specialties: Adult Day Care, Daycare Transport, Daycare, Specialized Transportation

UNITY TRANSPORTATION, LLC
1752 N 56TH ST.
MILWAUKEE, WI 53208-1602
Phone: 414-406-3406 Fax: 414-259-0706
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

VA TRANSPORTATION
411 W WILLOW TERRACE
FOX POINT, WI 53217
Phone: 414-807-4413 Fax: 414-228-9452
Wheelchair / Handicapped Accessible: Yes
Languages: Russian*, English
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language