

Chairperson: Dr. Robert Chayer
Senior Executive Assistant: Jodi Mapp, 257-5202

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

September 12, 2016 - 10:00 A.M.
Milwaukee County Mental Health Complex
Conference Room 1045

A G E N D A

SCHEDULED ITEMS:

1.	Welcome. (Chairman Chayer)
2.	Quality Subcommittee Updates: *Quality Management Services. (Jennifer Bergersen, Chief Clinical Officer) <ul style="list-style-type: none">• Contract Performance Management (Dr. Matt Drymalski, Clinical Program Director)• Compliment, Complaint, and Grievances (Heidi Ciske-Schmidt, Wraparound)• Data Request Management (Chuck Sigurdson, Assistant Program Administrator)• The Client Experience/Satisfaction (Edward Warzonek, Quality Assurance Coordinator)
3.	2016 Key Performance Indicators (KPI) Dashboard and Community Access to Recovery Services (CARS) Quarterly Report. (Justin Heller, Program Evaluator; Dr. Matt Drymalski, Clinical Program Director; and Edward Warzonek, Quality Assurance Coordinator)
4.	Joint Commission Survey Progress Update. (Lauren Coleman, Quality Manager)
5.	Acute Hospital Recertification. (Linda Oczus, Chief Nursing Officer)
6.	Comprehensive Community Services (CCS) Survey. (Amy Lorenz, Deputy Administrator, Community Access to Recovery Services/Verbal Report)
7.	Community-Based Residential Facility (CBRF) Audit. (Jennifer Bergersen, Chief Clinical Officer/Verbal Report)
8.	Wraparound Milwaukee 2016 Resource Fair – Data And Evaluation. (Heidi Ciske-Schmidt, Wraparound)

SCHEDULED ITEMS (CONTINUED):

9.	Community Access to Recovery Services (CARS) Quality Improvement Event. (Janet Fleege, Assistant Program Administrator) <ul style="list-style-type: none">• Project: Good Nutrition is Our Mission (Abby Weatherspoon, Comprehensive Community Services (CCS) Supervisor, Alternatives in Psychological Consultation)
10.	Psychiatric Crisis Services (PCS) Hospital Transfer Waitlist Report: 2016 Mid-Year Update. (Dr. John Scheider, Chief Medical Officer, and Richard Wright, Program Analyst)
11.	Next Scheduled Meeting Dates: <ul style="list-style-type: none">• December 5, 2016, at 10:00 a.m.• March 6, 2017, at 10:00 a.m.
12.	Adjournment.
The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, December 5, 2016, @ 10:00 a.m.	
<i>ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.</i>	