

Chairperson: Dr. Robert Chayer
Senior Executive Assistant: Jodi Mapp, 257-5202

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

December 5, 2016 - 10:00 A.M.
**Milwaukee County Mental Health Complex
Conference Room 1045**

A G E N D A

SCHEDULED ITEMS:

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| 1. | Welcome. (Chairman Chayer) |
| 2. | 2016 SMART Goals and Analysis. (Jennifer Bergersen, Chief Clinical Officer) |
| 3. | 2016 Key Performance Indicators (KPI) Dashboard Updates and Analysis. (Justin Heller, Program Evaluator; Dr. Matt Drymalski, Clinical Program Director; Edward Warzonek, Quality Assurance Coordinator; and Jennifer Bergersen, Chief Clinical Officer) |
| 4. | Wraparound Quality Initiatives. (Pam Erdman, Quality Manager, Wraparound Milwaukee) |
| 5. | Community Access to Recovery Services (CARS) Referral Process Improvement Project. (Justin Heller, Program Evaluator, and James Feagles, Integrated Services Coordinator) |
| 6. | Seclusion and Restraint (S&R) Reduction Initiatives Progress to Date. (Linda Oczus, Chief Nursing Officer) |
| 7. | Contract Performance Measures. (Dr. Matt Drymalski, Clinical Program Director) |
| 8. | Technology Projects Update. (Matt Krueger, Project Coordinator) |
| 9. | Psychiatric Crisis Services (PCS) Hospital Transfer Waitlist Third Quarter Update. (Dr. John Schneider, Chief Medical Officer) |
| 10. | Next Scheduled Meeting Dates and 2017 Meeting Schedule. <ul style="list-style-type: none">• March 6, 2017, at 10:00 a.m.• June 5, 2017, at 10:00 a.m. |
| 11. | Adjournment. |

SCHEDULED ITEMS (CONTINUED):

The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, March 6, 2017, @ 10:00 a.m.

ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.