

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

September 11, 2017 - 10:00 A.M.
Milwaukee County Mental Health Complex
Conference Room 1045

A G E N D A

SCHEDULED ITEMS:

1.	Welcome. (Chairwoman Neubauer)
2.	BHD Patient & Staff Safety Memo & Incident/Safety Event Reporting Update. (Jennifer Bergersen, Chief Operations Officer)
3.	Community Access to Recovery Services Key Performance Indicator Dashboard and Quarterly Report. (Justin Heller, Program Evaluator; Edward Warzonek, Quality Assurance Coordinator; Jim Feagles, Integrated Services Coordinator; and Dr. Matt Drymalski, Clinical Program Director)
4.	Assertive Community Treatment (ACT) and the Tool for Measurement of Assertive Community Treatment. (TMACT) (Lynn Shaw, Integrated Services Coordinator; Jen Wittwer, Associate Director, CARS)
5.	Wraparound Milwaukee - Trauma Informed Care in Process and Practice. (Leanne Delsart, Wraparound Milwaukee Training & Crisis Coordinator)
6.	Contract Management Project Update. (Dennis Buesing, Contract Administrator; Dr. Matt Drymalski, Clinical Program Director)
7.	2017 Mid-Year PCS Transfer Waitlist Report. (Richard Wright, Program Analyst; Dr. Schneider, Chief Medical Officer)
8.	Seclusion and Restraint & Education Updates. (Linda Oczus, Chief Nursing Officer)
9.	Physical Environment of Care; 2018 Capital Improvement Requests (Steve Delgado, Director of Operations; Jennifer Bergersen, Chief Operations Officer)
10.	HIPAA Compliance & Data Sharing Update. (Andrew Hayes, Business Development Analyst; Heidi Ciske-Schmidt, Quality Assurance Manager)

11.	Client Experience/Press Ganey Update with TCM. (Edward Warzonek, Quality Assurance Coordinator) - Verbal Update
12.	Policy & Procedure Update. (Lynn Gram, Safety Officer)
13.	Next Scheduled Meeting Date. <ul style="list-style-type: none"> • December 4, 2017, at 10:00 a.m.
14.	Adjournment.
The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, December 04, 2017, @ 10:00 a.m.	
<i>ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.</i>	