

Chairperson: Mary Neubauer
Senior Executive Assistant: Jodi Mapp, 257-5202

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

March 6, 2017 - 10:00 A.M.
**Milwaukee County Mental Health Complex
Conference Room 1045**

A G E N D A

SCHEDULED ITEMS:

1.	Welcome. (Chairman Chayer)
2.	Key Performance Indicators (KPI) Updates and Analysis. (Jennifer Bergersen, Chief Clinical Officer)
3.	Behavioral Health Division System of Care: Enrollment and the Key Performance Indicators Dashboard Presentation. (Dr. Matt Drymalski, Clinical Program Director)
4.	Contract Performance Measures Development Process and Performance Improvement Process. (Brit Williams-Van Klooster, Network Development Director, and Dr. Matt Drymalski, Clinical Program Director)
5.	Community Access to Recovery Services Quarterly Report and Referral Process Improvement Project. (Justin Heller, Program Evaluator; Chuck Sigurdson, Assistant Program Administrator; and Jim Feagles, Integrated Services Coordinator)
6.	Client Experience Workgroup. (Edward Warzonek, Quality Assurance Coordinator)
7.	Compliments, Complaints, and Grievances. (Heidi Ciske Schmidt, Wraparound)
8.	Seclusion and Restraint (S&R) Reduction Initiatives Progress to Date. (Linda Oczus, Chief Nursing Officer)
9.	Wraparound Milwaukee Performance Based Measures. (Pam Erdman, Quality Manager, Wraparound Milwaukee)
10.	Psychiatric Crisis Services (PCS) Hospital Transfer Waitlist Report. (Dr. John Schneider, Chief Medical Officer)
11.	Environment of Care 2016 Annual Report and 2017 Goals. (Lynn Gram, Safety Officer/Recommendation Item)

SCHEDULED ITEMS (CONTINUED):

12	Next Scheduled Meeting Dates. <ul style="list-style-type: none">• June 5, 2017, at 10:00 a.m.• September 11, 2017 at 10:00 a.m.
13	Adjournment.
The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, June 5, 2017, @ 10:00 a.m.	
<i>ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.</i>	