**MILWAUKEE COUNTY MENTAL HEALTH BOARD**  
**QUALITY COMMITTEE**

*June 5, 2017 - 10:00 A.M.*  
*Milwaukee County Mental Health Complex*  
*Conference Room 1045*

**A G E N D A**

**SCHEDULED ITEMS:**

1. **Welcome.** *(Chairwoman Neubauer)*

2. **Behavioral Health Division Incident Assessment and Report Presentation.** *(Dr. Jeanette May, Patina Solutions; Dr. John Schneider, Chief Medical Officer; and Jennifer Bergersen, Chief Clinical Officer)*

3. **Community Access to Recovery Services Key Performance Indicator Dashboard and Quarterly Report.** *(Justin Heller, Program Evaluator; Edward Warzonek, Quality Assurance Coordinator; Jim Feagles, Integrated Services Coordinator; and Dr. Matt Drymalski, Clinical Program Director)*

4. **Wraparound Milwaukee Quality Assurance (QA)/Quality Improvement (QI) Annual Report 2016.** *(Pam Erdman, Quality Manager, Wraparound Milwaukee; Mary Jo Meyers, Director of Wraparound Milwaukee)*

5. **Prevention Outcomes.** *(Nzinga Khalid, Prevention Coordinator, and Jennifer Wittwer, Operations Coordinator)*

6. **Customer Satisfaction Data.** *(Justin Heller, Program Evaluator, and Edward Warzonek, Quality Assurance Coordinator)*

7. **Sentinel Event Committee – Year End Report.** *(Dr. Sara Coleman, Sentinel Event Chairwoman)*

8. **Seclusion and Restraint (S&R) Plan of Correction Updates.** *(Linda Oczus, Chief Nursing Officer, and Nan Hillert, Manager of Case Management)*

9. **Policy and Procedure Status Report.** *(Lynn Gram, Safety Officer)*

10. **Status of Contract Review Timeline and Performance Indicator Development.** *(Brit Williams-Van Klooster, Network Development Director; Dr. Drymalski, Clinical Program Director; and Dr. Brost, Clinical Psychologist)*
<table>
<thead>
<tr>
<th>11.</th>
<th>2017 Quarter 1 (Q1) Psychiatric Crisis Services (PCS) Hospital Transfer Waitlist Report. (Dr. Schneider, Chief Medical Officer, and Richard Wright, Program Analyst)</th>
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</thead>
<tbody>
<tr>
<td>12</td>
<td>Next Scheduled Meeting Dates.</td>
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<tr>
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<td>- September 11, 2017, at 10:00 a.m.</td>
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<td>- December 4, 2017, at 10:00 a.m.</td>
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<td>13</td>
<td>Adjournment.</td>
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The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, September 11, 2017, @ 10:00 a.m.

*ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.*