

Chairperson: Mary Neubauer
Executive Assistant: Kiara Abram, 257-7212

**MILWAUKEE COUNTY MENTAL HEALTH BOARD
QUALITY COMMITTEE**

June 5, 2017 - 10:00 A.M.
**Milwaukee County Mental Health Complex
Conference Room 1045**

A G E N D A

SCHEDULED ITEMS:

1.	Welcome. (Chairwoman Neubauer)
2.	Behavioral Health Division Incident Assessment and Report Presentation. (Dr. Jeanette May, Patina Solutions; Dr. John Schneider, Chief Medical Officer; and Jennifer Bergersen, Chief Clinical Officer)
3.	Community Access to Recovery Services Key Performance Indicator Dashboard and Quarterly Report. (Justin Heller, Program Evaluator; Edward Warzonek, Quality Assurance Coordinator; Jim Feagles, Integrated Services Coordinator; and Dr. Matt Drymalski, Clinical Program Director)
4.	Wraparound Milwaukee Quality Assurance (QA)/Quality Improvement (QI) Annual Report 2016. (Pam Erdman, Quality Manager, Wraparound Milwaukee; Mary Jo Meyers, Director of Wraparound Milwaukee)
5.	Prevention Outcomes. (Nzinga Khalid, Prevention Coordinator, and Jennifer Wittwer, Operations Coordinator)
6.	Customer Satisfaction Data. (Justin Heller, Program Evaluator, and Edward Warzonek, Quality Assurance Coordinator)
7.	Sentinel Event Committee – Year End Report. (Dr. Sara Coleman, Sentinel Event Chairwoman)
8.	Seclusion and Restraint (S&R) Plan of Correction Updates. (Linda Oczus, Chief Nursing Officer, and Nan Hillert, Manager of Case Management)
9.	Policy and Procedure Status Report. (Lynn Gram, Safety Officer)
10.	Status of Contract Review Timeline and Performance Indicator Development. (Brit Williams-Van Klooster, Network Development Director; Dr. Drymalski, Clinical Program Director; and Dr. Brost, Clinical Psychologist)

11.	2017 Quarter 1 (Q1) Psychiatric Crisis Services (PCS) Hospital Transfer Waitlist Report. (Dr. Schneider, Chief Medical Officer, and Richard Wright, Program Analyst)
12	Next Scheduled Meeting Dates. <ul style="list-style-type: none"> • September 11, 2017, at 10:00 a.m. • December 4, 2017, at 10:00 a.m.
13	Adjournment.
The next regular meeting for the Milwaukee County Mental Health Board Quality Committee is Monday, September 11, 2017, @ 10:00 a.m.	
<i>ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities, 278-3932 (voice) or 711 (TRS), upon receipt of this notice.</i>	