MILWAUKEE COUNTY MENTAL HEALTH BOARD

Thursday, April 28, 2016 - 8:00 A.M.
Zoofari Conference Center
9715 West Bluemound Road

MINUTES

PRESENT: Robert Chayer, Michael Davis, *Ronald Diamond, Jon Lehrmann, Thomas Lutzow, Jeffrey Miller, Maria Perez, Duncan Shrout, Kimberly Walker, and Brenda Wesley

EXCUSED: Michael Thorson

*Board Member Diamond was not present at the time the roll was called but joined the meeting shortly thereafter.

SCHEDULED ITEMS:

1. Welcome.

Chairman Shrout opened the meeting by greeting Board Members and the audience. He spoke briefly acknowledging this meeting as Board Member Walker's last meeting and thanked her for her service to Milwaukee County and this Board. Chairman Shrout welcomed the Board's newest Member, Michael Davis, who later was formally introduced by the County Executive's Office. Audience members were asked to introduce themselves.

2. Approval of the Minutes from the March 24, 2016, Milwaukee County Mental Health Board Meeting.

MOTION BY: (Walker) Approve the Minutes from the March 24, 2016, Milwaukee County Mental Health Board Meeting. 8-0-1

MOTION 2ND BY: (Perez)

AYES: Chayer, Lutzow, Miller, Neubauer, Perez, Shrout, Walker, and Wesley - 8

NOES: 0

ABSTENTIONS: Davis - 1

A voice vote was taken on this item.
3. **Approval of the Revised Minutes from the February 25, 2016, Milwaukee County Mental Health Board Meeting.**

   **MOTION BY:** (Walker) Approve the Revised Minutes from the February 24, 2016, Milwaukee County Mental Health Board Meeting. 8-0-1
   **MOTION 2ND BY:** (Perez)
   **AYES:** Chayer, Lutzow, Miller, Neubauer, Perez, Shrout, Walker, and Wesley - 8
   **NOES:** 0
   **ABSTENTIONS:** Davis - 1

   A voice vote was taken on this item.

4. **Public Hearing. (Informational)**

   State Representative Jonathan Brostoff, 19th Assembly District

   Representative Brostoff appeared to share information gathered from a three-hour public hearing he sponsored in the City of Milwaukee on February 6, 2016, at the Washington Park Senior Center regarding mental health services in Milwaukee County. Topics discussed at the public hearing included access to services for the deaf and hard of hearing; the need for licensed interpreters; investing in capacity building; issues surrounding acute and long-term care; the criminal justice system's handling of adults, as well as children, suffering from mental illness; trauma informed care; better and more access to crisis centers; more capacity in the community; the need for more psychiatrists; and twenty-four hour access to alcohol and other drug abuse (AODA) services.

   As it related to how the Milwaukee County Mental Health Board conducts their meetings, feedback included the public's interest in the Board adding additional public hearing/comment meeting dates to their schedule, more diversity and culturally competent representation on the Board, and the disallowance of employee testimony.

5. **Board Positions Update. (Informational)**

   Jon Janowski, Director of Legislative Affairs, Office of the County Executive

   Mr. Janowski introduced Mr. Davis, the Board's newest member, and briefly explained Mr. Davis' background and experience as it relates to the area of mental health. He addressed current Board vacancies indicating names are currently being vetted for the Community Health Care Provider representative seat.
6. **Leadership Update for the Milwaukee County Behavioral Health Division. (Informational)**

Alicia Modjeska, Interim Administrator, Behavioral Health Division

Ms. Modjeska announced Michael Lappen has been appointed to the position of Behavioral Health Division Administrator and will start sometime at the end of May. His confirmation will come before the Board at the June meeting. Prior to the June meeting, Board Members will have an opportunity to meet with Mr. Lappen.

The Board thanked Ms. Modjeska for graciously assuming the role of Administrator on an interim basis and for all her hard work and dedication.

7. **Local Public/Private Partnership and National Entity Partnership Joint Task Force Update. (Informational)**

Chairman Shrout indicated the Joint Taskforce’s last meeting was April 12, 2016. At that meeting, there were five representatives present from United Health Services (UHS), a national corporation based in Pennsylvania. Following UHS’ presentation, private counsel reviewed all three entities. No decisions have been made up to this point. Chairman Shrout conveyed pessimism as to the ability for the Taskforce to meet the June deadline.

Vice-Chairman Lutzow added additional information stating he participated in a meeting with Joy Tapper of the Healthcare Partnership and Rob Henken of the Public Policy Forum to discuss the local community’s interest in being an agent for the Behavioral Health Division’s outsourcing of services. At this meeting, Ms. Tapper and Mr. Henken shared local community resources (hospital systems) expressed no interest in taking on this initiative. The local hospital systems have, however, committed to providing some funding to study how to proceed with a new plan.

Questions and comments ensued.

Chairman Shrout announced the next Mental Health Board Joint Task Force meeting date of May 13, 2016, at 8:00 a.m.

8. **Mental Health Board Finance Committee Update and Contract Approval Recommendations.**

Vice-Chairman Lutzow stated the Finance Committee met prior to commencement of the Board meeting and recommended the Board approve all contracts delineated in the corresponding report. There were also discussions regarding recommendations by the public made at the last public hearing, held at the Hillside Community Center, to adjust programming. Staff have been directed to do a recommendation-by-recommendation analysis, respond to those recommendations, and report back at the next scheduled Finance Committee meeting.
SCHEDULED ITEMS (CONTINUED):

Kane Communications, whose contract was currently before the Board, presented an overview of the services their organization provides to the Behavioral Health Division.

Questions and comments ensued.

MOTION BY: (Neubauer) Lay the Kane Communications Contract Over to the June Meeting Cycle Pending Further Information. 2-7
MOTION 2ND BY: (Wesley)
AYES: Neubauer and Wesley - 2
NOES: Chayer, Davis, Lutzow, Miller, Perez, Shront, and Walker - 7
ABSTENTIONS: 0

The Motion Failed.

MOTION BY: (Miller) Approve All Contracts as Delineated in the Corresponding Report. 6-2-1
MOTION 2ND BY: (Lutzow)
AYES: Chayer, Davis, Lutzow, Miller, Perez, and Shront - 6
NOES: Neubauer and Wesley - 2
ABSTENTIONS: Walker - 1

A voice vote was taken on this item.

Board Member Wesley proposed an additional motion that services provided by Kane Communications be addressed through the Request for Proposals process. Chairman Shront informed the Board due to the previous vote of approval, no further action would be taken on this item.

9. Board Recommendations for Inclusions into the 2017 Budget. (Informational)

Randy Oleszak, Chief Financial Officer, Behavioral Health Division

Mr. Oleszak reviewed 2017 Budget priorities, which included exploration of opportunities to privatize facility-based acute behavioral health services; the implementation of enhanced community-based services into two community settings and creating an administrative location to house the infrastructure for support; the creation and implementation of a new Behavioral Health Division organizational structure that fits with the future services offered integrating quality, safety, the patient/client experience, and a culture of accountability; and redesign of the entire service model using a care coordination model to continuously assess, treat, evaluate progress, and facilitate transition of clients through various levels of programming in order to promote the highest level of autonomy, independence, and the least restrictive environment.

Questions and comments ensued.
SCHEDULED ITEMS (CONTINUED):

Chairman Shrout reminded Board Members they have two weeks to forward submissions to Randy Oleszak for inclusions into the 2017 Budget, with additional public input at the May 26, 2016, Finance Committee meeting.

The Board took a break after Item 9 at 10:05 a.m. and reconvened at approximately 10:16 a.m. The roll was taken, and all Board Members were present.

10. **Mental Health Board Sub-Committee Update. (Informational)**

   • Executive Committee

   The Executive Committee met on April 7, 2016, to address the County Auditor’s concern regarding the Chief Medical Officer’s delayed response to a previous request for information related to patients and staff.

   The Executive Committee recommended the Administration have the audit conducted by an outside firm, specifically with healthcare expertise, with input/guidance from the County’s auditor as needed.

   • Quality Committee

   Board Member Chayer, Chairman of the Quality Committee, discussed the dashboard, consumer satisfaction data, satisfaction report data update as it relates to community based and hospital services, the annual review as it relates to the Zero Suicide Initiative and pharmacy integration, the Committee’s endorsement of the 2016 Quality Plan Goals, waitlist update, Joint Commission update and recommendation for next steps on application timeline, and the Committee’s endorsement of the Administration’s work in the area if Quality.

11. **Administrative Update. (Informational)**

   Alicia Modjeska, Interim Administrator, Behavioral Health Division (BHD)

   Ms. Modjeska highlighted key activities and issues related to BHD operations. She addressed the privatization of acute services, North Side and South Side community-based operations, the new BHD organizational structure, service model redesign, an enhanced workforce internal communication process, employee recruitment and retention, an enhanced contracting strategy, the creation of a robust intensive outpatient program, timely client access and admission, enhancement and improvement of the information technology infrastructure, the development of methodology to continually evaluate costs and revenue, a services gap analysis, Legislative Audit Bureau update, and community services volumes.

   Questions and comments ensued.
12. **Summary of County Board Substitute Resolution 16-113 Regarding Sex Offender Notifications. (Informational)**

Colleen Foley, Deputy, Corporation Counsel

Ms. Foley stated the Substitute Resolution comports with the law, addresses public safety concerns that were raised by the initial Resolution, and ensures that Health Insurance Portability and Accountability Act (HIPAA) protected information remains confidential. The Substitute Resolution requires the Milwaukee County Sheriff provide notice and informational reports to the County Board of individuals on the sex offender registry who have been placed in the community in the last eighteen months. The Sheriff, who is notified immediately by an electronic data system from the Department of Corrections, has statutory discretion. If he deems it a matter of public safety, he has a duty to inform the public. The original resolution was contrary to state law.

Questions and comments ensued.

**Pursuant to Wisconsin Statutes Section 19.85(1)(c) for the purpose of considering employment or performance evaluation data for public employees over which the Board has jurisdiction and exercises responsibility. Some or all of the information discussed may also be subject to confidentiality under Section 146.38, Stats. as they relate to the following matter(s):**

13. **Medical Executive Report and Credentialing and Privileging Recommendations.**

Dr. Clarence Chou, President, Medical Staff Organization, Behavioral Health Division

**MOTION BY:** (Lutzow) Adjourn into Closed Session under the provisions of Wisconsin Statutes Section 19.85(1)(c) for the purpose of considering employment or performance evaluation data for public employees over which the Board has jurisdiction and exercises responsibility. Some or all of the information discussed may also be subject to confidentiality under Section 146.38, Stats. as it relates to Item #13. At the conclusion of the Closed Session, the Board may reconvene in Open Session to take whatever action(s) it may deem necessary on the aforesaid item. 9-0

**MOTION 2ND BY:** (Chayer)

**AYES:** Chayer, Davis, Lutzow, Miller, Neubauer, Perez, Shrout, Walker, and Wesley - 9

**NOES:** 0

A voice vote was taken on this item.
SCHEDULED ITEMS (CONTINUED):

The Committee convened into Closed Session at 10:59 a.m. and reconvened back into Open Session at approximately 11:08 a.m. The roll was taken, and all Board Members were present.

MOTION BY: (Lutzow) Approve the Medical Staff Credentialing Report and Medical Executive Committee Recommendations. 9-0
MOTION 2ND BY: (Walker)
AYES: Chayer, Davis, Lutzow, Miller, Neubauer, Perez, Shroot, Walker, and Wesley - 9
NOES: 0


MOTION BY: (Lutzow) Adjourn. 9-0
MOTION 2ND BY: (Wesley)
AYES: Chayer, Davis, Lutzow, Miller, Neubauer, Perez, Shroot, Walker, and Wesley - 9
NOES: 0

A voice vote was taken on this item.

This meeting was recorded. The official copy of these minutes and subject reports, along with the audio recording of this meeting, is available on the Milwaukee County Behavioral Health Division/Mental Health Board web page.

Length of meeting: 8:07 a.m. to 11:07 a.m.

Adjourned,

Jodi Mapp
Senior Executive Assistant
Milwaukee County Mental Health Board

The next meeting of the Milwaukee County Mental Health Board will be on Thursday, June 23, 2016, @ 8:00 a.m. at the Zoofari Conference Center
9715 West Bluemound Road
SCHEDULED ITEMS (CONTINUED):

The April 28, 2016, meeting minutes of the Milwaukee County Mental Health Board are hereby submitted for approval at the next scheduled meeting of the Milwaukee County Mental Health Board.

Dr. Robert Chayek, Secretary
Milwaukee County Mental Health Board