

2021 IRIS (Include, Respect, I Self-Direct) Consultant Agency Scorecard for Milwaukee County

This scorecard should be used for comparing ICAs, not for comparing between the IRIS (Include, Respect, I Self-Direct) and Family Care programs. Star ratings are reflective of statewide data and are not specific to county-level performance.

		Advocates4U	Connections	First Person Care Consultants	TMG
Hover over the stars for more detail.					
Survey	Overall Satisfaction	★★★★★	★★★★★	★★★★★★	★★★★★★
	IRIS Consultant Quality of Communication	★★★★★★	★★★★★★	★★★★★★	★★★★★★
	IRIS Consultant Responsiveness	★★★★★	★★★★★	★★★★★	★★★★★
Quality and Compliance	Overall Quality Standards	★★★★★	★★★★★	★★★	★★★★★★
	Participant Education	★★★★★	★★★	★	★★★★★
	Quality and Timely Services	★★★★★	★★★	★★★	★★★★★★
	Service Plan	★★★★★	★★★★★	★★★★★	★★★★★★
Care Team Characteristics	IRIS Consultant to Participant Ratio	1:30	1:35	1:44	1:45

★★★★★★ = Excellent ★★★★★ = Very Good ★★★ = Good ★★ = Fair ★ = Poor

Contact Information

	Advocates4U	Connections	First Person Care Consultants	TMG
Main ICA Office	11053 N. Towne Square Rd. Mequon, WI 53092	6737 W. Washington St. Suite 2275 West Allis, WI 53214	6100 N. Baker Rd. Suite 100A Glendale, WI 53209	1 S. Pinckney St. Suite 320 Madison, WI 53703
Phone Number	877-739-2203	844-520-1712	414-336-2448	844-864-8987
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2021 IRIS (Include, Respect, I Self-Direct) Consultant Agency Scorecard for Milwaukee County Additional Information

	Advocates4U	Connections	First Person Care Consultants	TMG
Website	https://irisadvocates4u.org	www.connectionswis.org	www.firstpersoncare.com	www.tmgwisconsin.com
Type of Agency	For profit limited liability company (LLC)	Nonprofit organization	Nonprofit organization	For profit limited liability company (LLC)
State Contracted	7/11/2016	7/1/2015	8/1/2016	7/1/2008
Number of Counties the ICA Serves	54	72 (available statewide)	18	72 (available statewide)