

Aquatic Center Policies

Patrons will be asked to prepare for their visit by following the guidelines below:

- For your safety, Children under 12 years of age **MUST** be accompanied and supervised by a parent or guardian.
- Do not enter the pool if you have a communicable disease or an open cut.
- Persons who are not toilet trained or under the age of 3 must wear swim diapers in the pool.
- Diaper changing on the pool deck is prohibited.
- No outside food is allowed in the facility, including gum, coolers, or glass containers.
- Smoking is prohibited in the Aquatic Center.
- Proper swim attire is required to enter the swimming pool.
- Small children when under the direct supervision of a parent or guardian are permitted to use Coast Guard approved life jackets.
- Diving into the water less than four feet deep is prohibited.
- No running, rough play, dunking, shoving, pushing, riding on shoulders, splashing, or spitting water.
- No dives, flips, or splash dives off the side of the pool.
- No hanging or sitting on the lane lines or swimming underneath them.
- Flotation devices of any kind are not allowed in the pool.
- Protect our water! If you have or have had diarrhea in the past two weeks, please do not use the pool. Shower your child and yourself before entering the pool.
- Abide by all posted safety rules for the slides.
- **NO REFUNDS** for unseen closures including weather & contamination.
- Animals are prohibited in the Aquatic Center.
- Activities may have height or swim requirements. This will apply to kiddie slides, flume slides, log and lily pad walks, and certain depths of the pool.

Additional Covid-19-Aquatic Center Policies

- All patrons are required to do a self-health screening prior to coming to the facility.
 - <https://county.milwaukee.gov/files/county/COVID-19/HealthScreeningCheckpointSign8.5x11.pdf>.
- If you or anyone in your party is sick or has had symptoms in the past 2 weeks, please stay home.
- Maintain physical distancing of 6ft both in and out of the water.
- Come prepared with a face covering for each person in your party three years or older that will be required to wear a mask while moving through all areas of the facility, including while approaching the facility entrance, waiting in line and all bathroom/locker room areas.
 - Masks are not required when patrons are physically distanced while seated, waiting for an activity, on the green space or while in the water.
- Plan to arrive on time to the pool for your swim session. If you have not arrived within 30 minutes of your reservation time (listed departure time on receipt), your reservation will be cancelled.
- Patrons should arrive no more than 15 minutes prior to their pre-booked swim session.
- Swim sessions include the time to enter, swim, and exit the facility. All patrons will be asked to leave the water prior to end time to allow time to gather your belongings and exit in your time period.
- Patrons will be asked to minimize items that you bring to the pool.
 - Coin- operated lockers will be available in a very limited number.
- Patrons should arrive prepared to swim with swim attire already on. Patrons are required to take a cleansing shower prior to arriving to the facility. This will assist with maintaining a clean environment as patrons arrive to the facilities and utilize the pools.
- Locker room access will be available for restroom use. Changing areas only be available on a limited basis and use will be highly discouraged except for emergencies.
- Patrons are permitted to bring a change of clothes, towels, water, individual exercise equipment (at staff discretion), and sunscreen.
- Patrons are encouraged to bring their own water in sealed, non- glass containers and to limit shared use of the facility's water fountains. Again, coolers are not permitted in the facility.
- Some facility amenities may not be open or accessible during your visit. Please check ahead with the facility or our aquatic office. This could include floatable, slides, diving boards etc.
- Please do not enter any closed areas. There may be temporary closure of certain high-risk areas/high traffic areas of the facility.
- Doors within the facility, including locker room doors, will be propped open as possible and appropriate to minimize patrons having to touch/open them manually
- Please look for and adhere to temporary exit procedures we have in place for physical distancing

- Patrons will likely not enter and exit through the same area.
- Please clear the facility of all personal items brought with you to the facility
- Physical distancing is required outside of the facility as well
- Pre-packaged concessions will be available. Patrons must use designated area and maintain physical distancing. You may bring water in a sealed, non-glass container.
- Failure to adhere to these guidelines may result in a loss of privileges.