



MILWAUKEE COUNTY

CLERK OF CIRCUIT COURT 2025-2027 STRATEGIC PLAN

The Clerk of Circuit Court and Combined Courts Operations advance the constitutional principle of an impartial and independent judiciary by providing administrative, operational, and record-keeping responsibilities in a manner that maximizes the public's right to equal access to justice.

The Clerk of Circuit Court and Combined Courts Operations envision a court system where all litigants, regardless of identity or representation, are afforded equal access to procedural justice.

The Clerk of Circuit Court's values align with those of Milwaukee County:

- **Inclusion:** We actively seek diverse perspectives when making decisions.
- **Influence:** We collectively use our power to positively impact our community.
- **Integrity:** We do the right thing even when no one is looking.

The Clerk of Circuit Court most directly advances the Milwaukee County strategic plan **through the goals highlighted in teal below:**

MILWAUKEE COUNTY GOALS

Create Intentional Inclusion

Reflect the full diversity of Milwaukee County at every level of county government.

Create and nurture an inclusive culture across Milwaukee County.

Increase the number of Milwaukee County contracts awarded to minority and women-owned businesses.

Bridge The Gap

Determine what, where and how we deliver services based on the resolution of health disparities.

Break down silos across Milwaukee County government to maximize access and quality of services offered.

Apply a racial equity lens to all decisions.

Invest in Equity

Invest "upstream" to address root causes of health disparities.

Enhance Milwaukee County's fiscal health and sustainability.

Dismantle barriers to diverse and inclusive communities.

Specifically, the Clerk of Circuit Court delivers on its mission by advancing three overall goals. The table below shows the Clerk of Court's goals and strategies and explains how the office will measure success.

2027 Goals	Milwaukee County Goal Alignment	Strategies	We Will Know We're Successful When:
Increase Staff Morale & Retention	1A: Diverse Workforce 1B: Inclusive Culture 2C: Racial Equity Lens 3A: Invest Upstream	<ul style="list-style-type: none"> • Create new and updated trainings with more consistent written procedures. • Provide educational, professional, and empathetic supervision of employees. • Improve pay equity and make positions competitive with non-County employers. • Staff surveys on work experience and environment. 	<ul style="list-style-type: none"> • Increased staff retention. • Work completed more accurately. • Positive feedback from staff.
Improve Departmental Collaboration Within Clerk of Circuit Courts & Milwaukee County	2B: Break Down Silos 2C: Racial Equity Lens 3B: Fiscal Sustainability 3C: Diverse & Inclusive Communities	<ul style="list-style-type: none"> • Create shareable tools that explain what each area/office in the Clerk of Circuit Court oversees. • Distribute clear procedural directions to other departments who do business with the Clerk of Circuit Court. • Pair help-desk communications between IT department and IMSD. 	<ul style="list-style-type: none"> • More accurate referrals provided and fewer people sent to Clerk of Court services who need to be elsewhere. • More positive interactions with outside offices/vendors. • Faster responses to IT questions from staff.
Address Physical Silos Within Clerk of Circuit Courts	2B: Break Down Silos 3C: Diverse & Inclusive Communities	<ul style="list-style-type: none"> • Centrally locating both Criminal and Civil divisions in Milwaukee County Courthouse. 	<ul style="list-style-type: none"> • Completed renovation of room 307. • Increased ease for members of the public to interact with both divisions.
Address Access to Justice Concerns in the Complex	2C: Racial Equity Lens 3A: Invest Upstream 3C: Diverse & Inclusive Communities	<ul style="list-style-type: none"> • Continue Clerk of Circuit Courts public-private partnership in the Milwaukee Justice Center and AmeriCorps Courthouse Navigators programs. 	<ul style="list-style-type: none"> • Self-represented people accessing all services provided by the Milwaukee Justice Center. • Increasing number of volunteers or AmeriCorps members involved in Milwaukee Justice Center programming.

To learn more about Milwaukee County's journey toward racial equity, please visit [county.milwaukee.gov/Vision](https://www.county.milwaukee.gov/Vision).

To learn more about the Clerk of Circuit Court and Combined Courts Operations, please visit [county.milwaukee.gov/EN/Courts/Clerk-of-Court](https://www.county.milwaukee.gov/EN/Courts/Clerk-of-Court).

